



Report of the Head of Scrutiny and Member Development

Scrutiny Board (Adult Social Care)

Date: 7 January 2009

Subject: Personalisation

Electoral Wards Affected:

Specific Implications For:

Equality and Diversity

Community Cohesion

Narrowing the Gap

1.0 INTRODUCTION

1.1 At its meeting on 8 October 2008, the Executive Board received an update on the work undertaken in Leeds to prepare for the personalisation agenda, since the publication of the concordat "Putting People First" in December 2007. At that meeting, the Executive Board resolved:

- (a) That progress made in Leeds towards the development of a more personalised system of social care through the Self Directed Support project and other initiatives be noted.
- (b) That, acknowledging the scale and scope of the transformation agenda and the challenge it presents, the approach taken in Leeds to deliver successful change be endorsed.
- (c) That the direct engagement of elected members in these developments be continued by the submission of further reports to this Board, involvement in workshops, seminars, conferences and in the recently established members' forum.
- (d) That the Board notes the impact Self Directed Support will have on existing service provision including directly provided services and commissioned services in Leeds and the need to accelerate the transformation of these services to meet the challenges and impact of personalisation and customer choice.
- (e) That it be noted that progress and the pace of change regarding the delivery of Personalisation in Leeds will be the subject of some detailed feedback from the recent inspection of Older People's Services.
- (f) That the Scrutiny Board (Health and Adult Social Care) be requested to monitor progress of the personalisation agenda.

- 1.2 The report presented to the Executive Board on 8 October 2008 is appended to this report for information.
- 1.3 To assist the Board monitor progress of the personalisation agenda, in line with the Executive Board request, the Board requested a scoping paper be presented for discussion. As such, an initial scoping discussion was held with the Proposals Working Group at its meeting on 12 December 2008. The draft notes of that meeting are attached at Appendix 2 for information.

2.0 THE PERSONALISATION AGENDA

- 2.1 As detailed in Appendix 2, the Proposals Working Group considered and discussed the potential role and scope of the full Scrutiny Board in considering aspects of the personalisation agenda. Members of the working group commented on those areas which are already included in the Scrutiny Board's work programme and were reminded that the recent Independence, Well-being and Choice Inspection report made specific reference to the delivery of personalised services. Progress against the resulting and agreed recommendations would be routinely reported to the working group as agreed by the full Scrutiny Board (Adult Social Care).
- 2.2 As a result, subject to the agreement of the full Scrutiny Board, the working group agreed to focus on the following areas:
- The common assessment framework;
 - Resource allocation system (linked to the Council's stock of directly provided care);
 - Progress of the early implementer project.

3.0 RECOMMENDATIONS

- 3.1 The Board is recommended to consider the scope of its consideration of the personalisation agenda, taking account of the recommendations presented on behalf of the Proposals Working Group and any future activity of that Working Group.

Background Papers

Executive Board report – Putting People First – Vision and Commitment to the Transformation of Adult Social Care (23 January 2008).