

North – Yorkshire and the Humber
Ground Floor
3 Leeds City Office Park
Meadow Lane
Leeds
LS11 5BD

7 January 2016

Dear Colleague

Re: Change of service provider at Shakespeare Medical Practice and the Walk-in Centre within the Burmantofts Health Centre, Leeds

Currently, Malling Health (UK) Limited manages and delivers health services at the Shakespeare Medical Practice and the walk-in centre within Burmantofts Health Centre, Leeds.

We are writing to inform you that as Malling Health (UK) Limited's contract comes to a close on Saturday 30th April 2016, NHS England and NHS Leeds North Clinical Commissioning Group (CCG), on behalf of the Leeds CCGs, are in the process of securing a new single provider to manage and deliver both services from Sunday 1st May 2016.

Following the reorganisation of the NHS in April 2013 the responsibility for the two aspects of this service now spans two separate organisations. NHS England – North (Yorkshire and the Humber) is responsible for the registered GP service and NHS Leeds North CCG is responsible (on behalf of the three Leeds CCGs) for the walk-in aspect of the service.

NHS England will be writing to all registered patients at the Shakespeare Medical Practice to inform them about this re-procurement. We are inviting questions, feedback on the services that have previously been provided at the practice, and insight into the services they would like to see at the practice in the future. We will also be encouraging registered patients to provide feedback via their Patient Reference Groups and CCG patient groups.

NHS England is committed to ensuring patients have access to local GP services. Please be reassured that no patient will be left without a GP as a result of the proposed change.

Similarly, we do not anticipate that patients will experience any significant change to the way in which walk-in services are delivered at the Shakespeare Centre.

NHS England and NHS Leeds North CCG have developed service specifications for both aspects of the service which reflect on current service provision and areas for service development. This incorporates both local and national primary care and urgent care strategies.

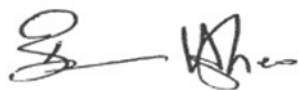
An evaluation strategy has been developed that will support the selection process and key members of the commissioning organisations will contribute to this evaluation. It is envisaged that the evaluation panel will include lay representation.

We understand the tendering and service mobilisation pressures associated with this process. NHS England and Leeds North CCG are keen to ensure that stakeholders are kept informed.

If you have any queries relating to services at the Shakespeare Medical Practice please contact Anna Ladd, Primary Care Manager at NHS England on anna.ladd@nhs.net or 0113 825 2660.

If you have any queries relating to the walk-in service please contact Kaysha Maynard, Urgent Care Project and Contracts Manager at Leeds CCG Network on kayshamaynard@nhs.net or 0113 8432959.

Yours sincerely



Brian Hughes
Locality Director – West Yorkshire
NHS England – North (Yorkshire and The
Humber)



Nigel Gray
Chief Officer
NHS Leeds North Clinical Commissioning Group