

**One-Year Operational Plan 2016/17: NHS Leeds North CCG Submission to NHSE**

**Introduction**

NHS Leeds North Clinical Commissioning Group (LNCCG) is required to develop an Operational Plan for 2016/17 that meets the requirements outlined in the NHS Planning Guidance; Delivering the Forward View: NHS planning guidance 2016/17-2020/21.

CCG's are required to submit plans in the form of a series of spreadsheet templates that capture activity and finance plans, numerical trajectories, and a narrative that describes the CCG's approach to delivering the national nine key-must dos and local priorities, and the content of the trajectories and narrative is outlined below.

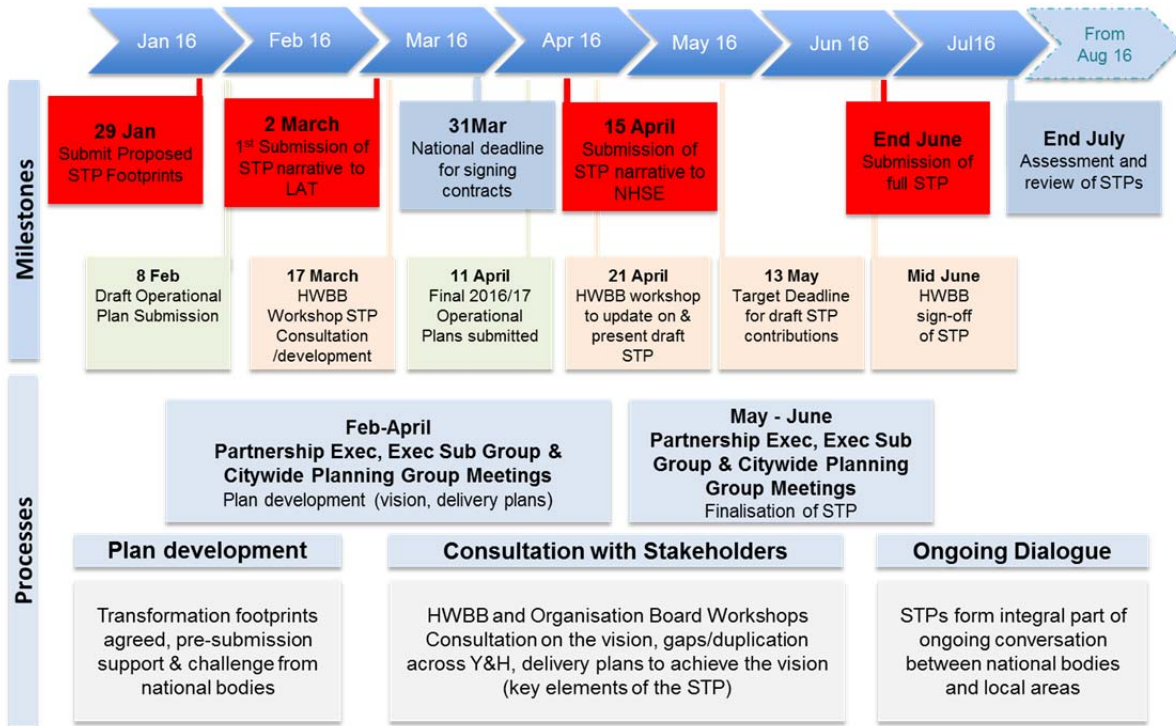
**An overview of NHS Leeds North CCG**

LNCCG is one of three NHS organisations in the city responsible for planning and commissioning health services for people in Leeds. Our organisation is led by clinicians (healthcare professionals including GPs, nurses, managers and hospital consultants) who can really make a difference to local health services through their day-to-day knowledge of patient needs and the health problems affecting our communities. The CCG is made up of 198,798 people registered with a GP and resident anywhere or 212,612 people living inside the LNCCG 'footprint' and registered with any GP. Our area includes some of Leeds' most deprived communities as well as affluent rural areas on the outskirts of the city. 21% or 42,350 of the LNCCG registered population resident in North Leeds, are living within the most deprived 10% of England, these are mainly focused in Seacroft, Gipton, Chapeltown, and Meanwood. Over sixteen thousand people, around 8% of patients registered with LNCCG are living within areas that are in the 3% most deprived in England.

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**Must Do Number 1: Develop a high quality and agreed STP, and subsequently achieve what you determine are your most locally critical milestones for accelerating progress in 2016/17 towards achieving the triple aim as set out in the Forward View**

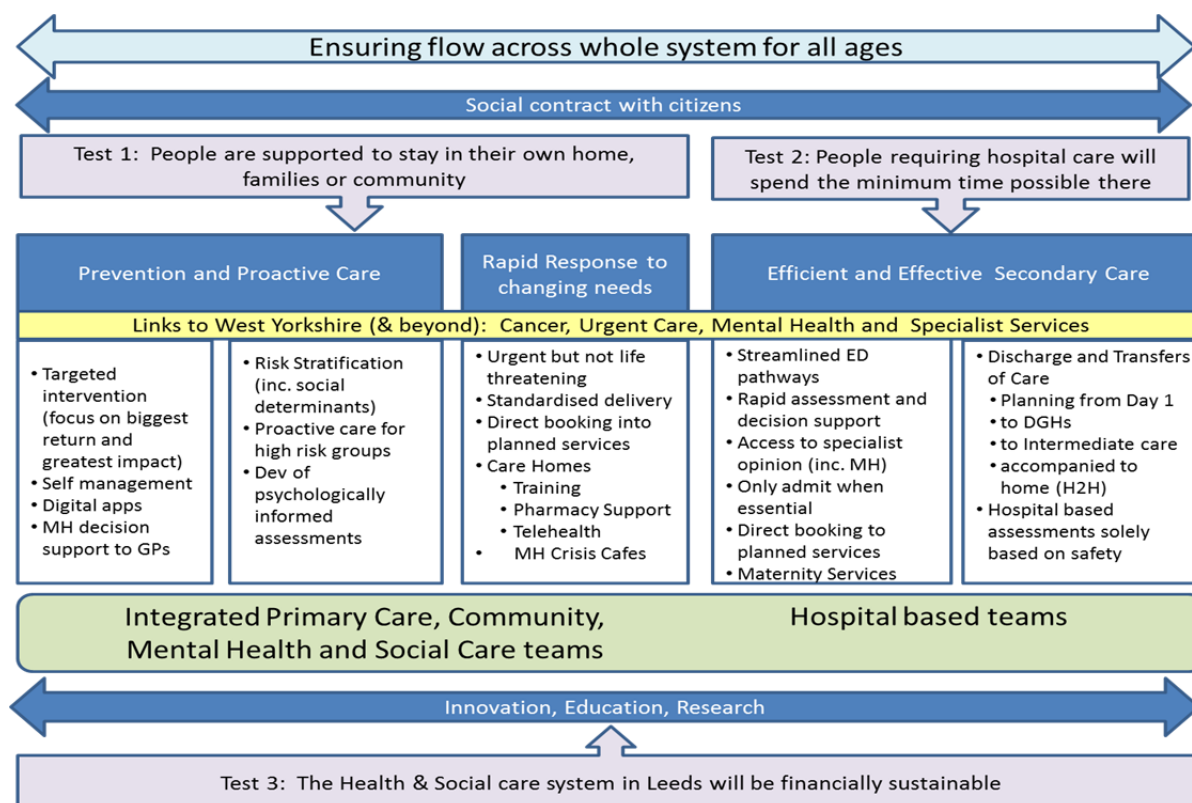
The STP for Leeds is being developed through partnership working between all three NHS commissioners, all three NHS providers and Leeds City Council (LCC). It will be a three-tiered plan with each tier focussing on initiatives appropriate to that tier. The three tiers are: West Yorkshire, Leeds and locality level, and it will be supported and signed off by all statutory organisations around the Leeds Health and Wellbeing Board (HWBB), ensuring local political support throughout the process. The following timeline presents an overview of how the Leeds STP will be developed alongside the local CCG One-Year Operational Plan.



At the core of the STP there will be a Leeds Service Description, which will set out what the services in Leeds will need to look like to address the local perspective of the identified three national gaps (health and wellbeing, care and quality and finance and efficiency). The Service Description will in turn be broken down into “elements”, each described in detail in a separate chapter of the STP.

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The following schematic shows how these elements work together to form whole system flow:



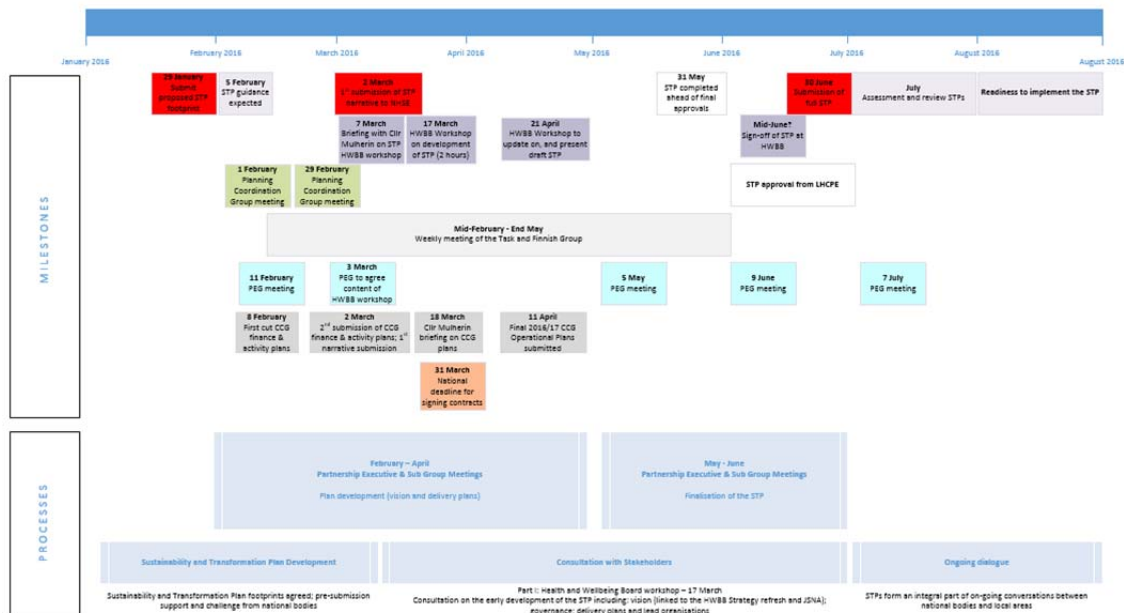
NB. The three tests referred to above are the super-ordinate objectives that the seven statutory partners have agreed will drive whole system improvement within the City.

Other chapters will focus on implementation including:

- Consideration of the new service delivery mechanisms that will be required, including new organisational forms and relationships and innovative contracting arrangements
- How the Service Description will be implemented, including how Leeds will ensure it has the right level of capability and capacity to be successful;
- The impact that new service models will have for the key enablers of workforce, technology, estates and finance;
- How the anticipated benefits will be measured; and
- A roadmap, setting out key milestones which will need to be achieved to ensure that the Service Description is delivered.

The 2016/17 operational plans produced by each partner have been developed in accordance with the Planning Guidance and cognisant of the work taking place on the STP. These plans may need refreshing in the late summer/early autumn in the light of feedback from NHS England (NHSE) on the STP. All partners are prepared for this.

## Planning Timeline for 2016/17



At the core of the STP there will be a Leeds Service Description, which will set-out what the services in Leeds will need to look like to address the identified three national gaps. The Service Description will in turn be broken down into “elements”, each described in detail in a separate chapter of the STP. At this stage the Service Description elements are likely to include:

- System Flow – including efficient and effective service user journeys into, through and out of acute hospitals and care homes;
- The “Locality Offer” – around prevention, community health care, primary care and adult social care;
- Rapid Response and Sub-Acute Services;
- Children’s Health and Care;
- Maternity Services; and
- The West Yorkshire Footprint.

Other chapters that the STP will cover include:

- A roadmap, setting out key milestones which will need to be achieved to ensure that the Service Description is delivered;
- Consideration of the new service delivery mechanisms that will be required, including new organisational forms and relationships and innovative contracting arrangements
- How the Service Description will be implemented, including how Leeds will ensure it has the right level of capability and capacity to be successful; and
- How the anticipated benefits will be measured.

The consultation discussion process is to be undertaken over the next three months on the STP and will undoubtedly inform our Operational Plan for 2016/17, in particular from October 2016 onwards. All partners including the three Leeds CCGs are prepared for this and recognise that plans (including activity and related finance) may need refreshing mid-way through the year.

**Leeds Health and Wellbeing Strategy**

Leeds is the UK's third largest city with a population of around 750,000, expected to rise to around 840,000 by 2021. It is also one of the greenest cities in the UK with 20 major parks and two thirds of the district is classified as rural.

Leeds is a truly diverse city with over 140 ethnic groups including black, Asian and other minority ethnic populations representing almost 19% of the total population (2011 census). In the coming years, Leeds is also expecting to see an increase in the numbers of children of primary school age as well as the numbers of those aged over 75 and over 85.

The health of people in Leeds is generally lower than the England average. It is strongly associated with the high levels of deprivation experienced by the 150,000 people in Leeds who are living in the most deprived neighbourhoods nationally. Whilst overall life expectancy has been increasing for all Leeds residents, the life expectancy for a man living in a deprived Leeds neighbourhood is 12 years lower than a man living in an affluent part of Leeds.

The major issues, contributing to lower health and wellbeing, identified in all Leeds JSNAs include: deprivation, mental health, smoking, alcohol, obesity, health conditions such as cancer and cardio vascular disease and dementia, children and young people's health, financial inclusion, housing, social isolation and older people, equality groups and Issues for localities.

The current Health and Wellbeing Strategy (see later re New Strategy) identified a range of priorities to be addressed by all partners. Over the last two years CCGs in Leeds have worked with other partners on a range of plans to address those priorities a summary of the current strategy is shown overleaf.

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**Leeds Joint Health and Wellbeing Strategy 2013-2015**

Vision for health & wellbeing: Leeds will be a healthy and caring city for all ages

Principle in all outcomes: People who are the poorest, will improve their health the fastest

Indicator: Reduce the differences in life expectancy between communities

Outcomes	Priorities	Indicators
People will live longer and have healthier lives	<ol style="list-style-type: none"> <li>1. Support more people to choose healthy lifestyles</li> <li>2. Ensure everyone will have the best start in life</li> <li>3. Ensure people have equitable access to screening and prevention services to reduce premature mortality</li> </ol>	<ol style="list-style-type: none"> <li>1. Percentage of adults over 18 that smoke</li> <li>2. Rate of alcohol related admissions to hospital</li> <li>3. Infant mortality rate</li> <li>4. Excess weight in 10-11 year olds</li> <li>6. Rate of early death (under 75s) from cancer</li> <li>6. Rate of early death (under 75s) from cardiovascular disease</li> </ol>
People will live full, active and independent lives	<ol style="list-style-type: none"> <li>4. Increase the number of people supported to live safely in their own home</li> <li>5. Ensure more people recover from ill health</li> <li>6. Ensure more people cope better with their conditions</li> </ol>	<ol style="list-style-type: none"> <li>7. Rate of hospital admissions for care that could have been provided in the community</li> <li>8. Permanent admissions to residential and nursing care homes, per 1,000 population</li> <li>9. Proportion of people (65 and over) still at home 91 days after discharge into rehabilitation</li> <li>10. Proportion of people feeling supported to manage their condition</li> </ol>
People's quality of life will be improved by access to quality services	<ol style="list-style-type: none"> <li>7. Improve people's mental health &amp; wellbeing</li> <li>8. Ensure people have equitable access to services</li> <li>9. Ensure people have a positive experience of their care</li> </ol>	<ol style="list-style-type: none"> <li>11. The number of people who recover following use of psychological therapy</li> <li>12. Improvement in access to GP primary care services</li> <li>13. People's level of satisfaction with quality of services</li> <li>14. Carer reported quality of life</li> </ol>
People will be involved in decisions made about them	<ol style="list-style-type: none"> <li>10. Ensure that people have a voice and influence in decision making</li> <li>11. Increase the number of people that have more choice and control over their health and social care services</li> </ol>	<ol style="list-style-type: none"> <li>16. The proportion of people who report feeling involved in decisions about their care</li> <li>18. Proportion of people using NHS and social care who receive self-directed support</li> </ol>
People will live in healthy and sustainable communities	<ol style="list-style-type: none"> <li>12. Maximise health improvement through action on housing</li> <li>13. Increase advice and support to minimise debt and maximise people's income</li> <li>14. Increase the number of people achieving their potential through education and lifelong learning</li> <li>15. Support more people back into work and healthy employment</li> </ol>	<ol style="list-style-type: none"> <li>17. The number of properties achieving the decency standard</li> <li>18. Number of households in fuel poverty</li> <li>19. Amount of benefits gained for eligible families that would otherwise be unclaimed</li> <li>20. The percentage of children gaining 5 good GCSEs including maths &amp; English</li> <li>21. Proportion of adults with learning disabilities in employment</li> <li>22. Proportion of adults in contact with secondary mental health services in employment</li> </ol>

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### City Wide Plans that Underpin Delivery of the current JHWBS

Leeds CCGs, Local Authority and Partners are working together through the HWB Board and sub committees such as the Integrated Commissioning Executive and the Transformation Board to deliver accessible and integrated health and wellbeing services that deliver safe, effective and high quality care and support. This includes;

- Promoting the NHS health Check helping people reduce and manage their risk of heart disease, stroke, kidney disease and diabetes
- Providing a range of services that support people to adopt healthy lifestyles
- Ongoing move towards increased integration of health and social care services
- Ongoing improvement in increasing access to a range of community mental health services e.g. IAPT
- Development of screening services and working with primary care to encourage greater uptake to support early detection of cancer
- Development of a range of partnerships with Third Sector that support communities to improve their wellbeing e.g. services that reduce social isolation; provide opportunities for volunteering; act as a “gateway” to advice, information, and services; and promote health and wellbeing.
- Securing capacity across a range of acute and community services that ensure that the Leeds population receive timely diagnosis and treatment for services. This ensures that if people do get ill they can be sure they have the best chance of recovery

Leeds CCG plans continue to build on the above through working with LA and all sectors i.e. Primary, Community, Mental Health and Acute Services to ensure that we continue to offer safe, timely high quality services that work to keep people well and that when they fall ill will continue to be seen within national and locally agreed time limits.

### New HWB Strategy

Leeds is nearing completion of its new Health and Wellbeing Strategy, which will set out a new five- year vision for Leeds and its people. The new strategy builds on many of the priorities outlined in its predecessor. As such the CCGs operational plans have been developed to support both existing and emerging priorities outlined in the Strategy. Our CCG plans recognise that there is a strong connection between people, populations and organisations and our approaches reflect the emphasis on patient empowerment ensuring that, “People will be actively involved in their health and their care”.

Leeds North CCGs plans are closely aligned with the 12 priority areas outlined in the new health and wellbeing strategy for Leeds. The following provides some examples of how CCG plans underpin the delivery of the new health and wellbeing strategy.

*Priority 1 - A Child Friendly City and the best start in life:* Leeds North plans support the goal of a child friendly city. Our plans include the following key initiatives in 2016

- a) Delivering Maternity Strategy for Leeds 2015 with focus on improving perinatal mental health to improve the lives of women, their children and their families.
- b) Improving access to child and adolescent mental health services including delivery of a single point of access
- c) Protected expenditure on mental health and prioritised additional investment in mental health focusing on children and families.

*Priority 3 – Strong, engaged and well-connected communities:* Our approach includes testing the benefits of social prescribing services (known as Patient Empowerment

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Programme) designed to meet the holistic needs of patients. The services have helped develop a range of partnerships with Third Sector that support people and communities to improve their wellbeing by combating social isolation; providing opportunities for volunteering; acting as a “gateway” to advice, information, and services; and re-connecting people and communities.

*Priority 7 - Maximise the benefits from information and technology.* Leeds commissioners are strong supporters of the Leeds Care Record with ambitious plans to build on progress to date. Improving access to information through technology is a key enabler the integration of services. Technology is also a key driver towards improving patient experience, quality and safety,.

*Priority 8 - A stronger focus on prevention:* Leeds North CCG has a key aim to reduce health inequalities over the next five years. Our approach will be to focus on shifting investment from treatment to prevention placing significant focus on people/communities who have poor health and/or high prevalence of disease. Our plans will use evidence from RightCare approach to identify areas of opportunity.

*Priority 9 - Support self-care, with more people managing their own conditions:* Leeds North CCG will build on work already in train aimed at supporting self care including social prescribing and focussed work in primary care. We will use the opportunity provided through co commissioning of primary care to support our plans to better integrate services to enable patients to manage their on conditions

*Priority 10 - Promote mental and physical health equally.* Investment in Mental Health services 2016 is a key priority for all health economies. The NHS in Leeds already funds mental health services as a higher percentage of overall spend when compared with other areas. Our plans in 2016 will focus on a number of key priorities which include

- a) Improving the quality of care available in a crisis
- b) Improving community based mental health services.
- c) Testing integration of mental health expertise with primary and community care.

*Priority 12 – Best Care, Right Place, Right Time:* CCGs are responsible for commissioning services which deliver key national constitution targets around access to services. In 2016 CCGs continue to commission to meet patient demand, improve standards of care and integrate services to deliver best care at the right time and place. As we move forward we will develop plans that will continue to deliver these targets but with an approach will result in a shift in service provision from treatment to prevention and to shift focus from meeting needs through improved access and provision in community and primary care settings.

This shift from treatment to prevention and improving access to improved primary and community services will take time. As such CCG plans for 2016-17 aim to balance the need to secure existing services in the coming year with the requirement to create the financial headroom to deliver the prevention and ‘service transformation’ agenda in future years.



**Must Do Number 3: Develop and implement a local plan to address the sustainability and quality of general practice, including workforce and workload issues to do individually within own CCGs**

Leeds North Clinical Commissioning Group is made up of 27 member practices with whom we have strong levels of engagement. We view General Practice as the foundation of our new models of care and therefore ensuring the sustainability of General practice vital to the delivery of our LNCCG Commissioning Futures strategy. Over the twelve months, we will continue to work in close partnership with practices to improve the quality and sustainability of General practices through the following work areas.

**Supporting and enabling collaboration between practices**

Over the last three years we have actively supported groups of General Practices to work together to better understand, identify and implement solutions to address the needs of local populations. Groups of practices have developed strong and trusted relationships which form the foundations for the collaborative provision of patient care as well as 'back office' functions.

Supporting practices to work together and collaborate 'at scale' maximises the efficiency of resources across groups of practices thus improving the sustainability of provision. Over the next twelve months we will support this through:

- Aligning members of the CCG teams (locality facilitators, finance, prescribing and analytics) to work across groups of practices to identify opportunities to increase sustainability and improve quality through collaborative working and initiatives
- Designing and commissioning quality improvement initiatives to be delivered by practices working together (30-50,000 population) as opposed to at individual practice level.
- Providing groups of practices with pump-priming and backfill monies to create the head-space to develop and test different approaches to new models of care by working collaborative sly and in partnership with other providers.

**Aligning and utilising infrastructure to improve the quality and sustainability of General Practice in LNCCG**

In 2015/16, LNCCG secured investment through the Infrastructure Fund to enable enhanced and flexible access to primary care for patients and partners by -

- Installing surgery pods in LNCCG practices to enable patients to take their own health measurements at a time to suit them. This supports self-management and avoids the need for an additional appointment in advance of a clinical appointment
- Installing wi-fi and technology in LNCCG practices to enable skype-type consultations and links between General Practices and Care Homes.

In 2016/17, LNCCG will support General Practices to ensure these and other available technologies are fully utilised to maximise the efficiency and sustainability of General Practices, contribute to reduced workload and improve the quality of care received by

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patients. LNCCG has encouraged practices to apply for 2016/17 Transformation funding and has shared additional local prioritisation criteria to ensure strategic fit with local priorities to strengthen collaborative working, contribution to reduction of health inequalities and quality improvement.

Sustainable workforce - The ability to recruit and retain primary care workforce can be seen as the single greatest risk to the sustainable delivery of Quality General Practice services. LNCCG is working with members to support a wide variety of workforce development initiatives aimed at improving the recruitment, retention and resilience of the general practice workforce. These include:

- Practice Manager development programme, action learning set and the facilitation of regular peer support meetings
- Practice Nurse development programme; quality improvement initiatives between primary care and community nursing teams being led and Health Care Assistant recruitment programme
- Community pharmacy role being developed to work within LNCCG practices
- Testing of physiotherapy role within General Practice through CCG innovation funding

The LNCCG Social Prescribing service will go-live from April 2016. This service, which has been co-produced with patients and member practices, will significantly contribute to current workload issues within general practice through the introduction of the 'wellbeing co-ordinator'. This new role to assess and meet the unmet social needs of patients registered with a LNCCG practice.

Supporting sustained quality improvement within General Practices - In partnership with member practices LNCCG has, over the last three years, successfully implemented a culture of quality improvement within General Practice. This work will continue through our programme of primary care quality improvement which includes:

- The Primary Care Quality Improvement Group which will continue to identify quality improvement priorities across the CCG and develop and implement initiative's to improve quality within General Practice. The group comprises of a diverse range of clinical and non-clinical representatives from General Practices across the CCG as well as CCG employed staff.
- Supporting individual practices to develop and implement quality improvement plans to address specific areas of unwarranted variation in quality.
- Commissioning practices to undertake a range of medicines optimisation audits to identify and address variation in relation to patient safety, implementation of NICE guidance and ensuring patients have access to the right treatment.
- Commissioning the General Practice Improvement Programme (GPIP) for practices wishing to participate in this externally facilitated, practice-based improvement programme.
- The development of a quarterly Innovation and Improvement bulletin to enable the sharing and spread of learning and good practice between General practices within LNCCG.
- Supporting General Practices to increase recording of medicines and non-medicines incidents and lessons learned. The CCG has provided direct training for staff and

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also compiles a quarterly thematic report for General Practices based on an analysis of incidents and learning.

- A range of leadership and workforce initiatives to strengthen the sustainability of primary care.

### **Commissioning Futures and Co-commissioning – Our strategic Direction to delivering place based commissioning and New Models of Care**

Our Commissioning Futures paper describes our strategic direction of travel to achieve improved health and wellbeing outcomes for our population through more integrated commissioning and provision of services through New Models of Care. LNCCG's New Model of care is based on the development of a Multi-Specialty Care Provider (MCP) model whereby General Practices work collaboratively and with other providers to deliver the care for registered populations of 30-50,000 patients. The sustainability of General Practices is paramount to the delivery to this new model of care and in 2016/17, LNCCG will continue to support implementation of different components of New Models of Care that aim to both improve patient experience as well as the sustainability and quality of General Practice and the wider health and social care system. These include:

- Collaboration between practices within our Chapeltown locality and the city-wide mental health team to plan and test the early implementation of a mental health wrap-around scheme for primary care. The scheme will provide additional (primary care based) mental health support to GP practices to enable them to provide better and more universal care and support to people with mental health issues. The model aims to improve communications and relationships between existing mental health services, including the provision of an enhanced link between primary and secondary care mental health services. The testing of this model will contribute toward parity of esteem and the future design of New Models of Care within LNCCG as well as city-wide mental health provision.
- Delivering quality improvement initiative through testing the concept of a devolved budget within the CCG's central locality
- Work being progressed by practices in Otley to commission additional capacity from community services to provide additional support to registered patients with complex needs.

In April 2016, LNCCG took on delegated responsibility for the commissioning of General Practice services. We will use this opportunity and our local understanding of the sustainability and quality challenges facing General Practices to determine how we can best use the totality of the primary care commissioning budget to deliver improvement within these areas within the wider context of our evolving models of care.

**Clear and Credible Delivery Plan** - The most recent draft of LNCCG's Clear and Credible Delivery Plan has also recently been approved by the CCG Board. The Leeds North CCG Board has recently signed off a draft of the its Clear and Credible Delivery Pan, which aligns its strategic objectives and measures progress against these using actions clearly linked to individual staff objectives. Leeds North has started a process to look at Right Care and other Data to measure its progress since Right Care was launched in 2013. It will seek areas that have not been addressed in the summary report provided highlighting opportunity.

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Provide a short narrative describing how the CCG's commissioning plans for 2016/17 will meet Constitutional standards and the nine must-do priorities identified in "Delivering the Forward View"

**Improving Services and Delivering the NHS Constitution**

The CCG is committed to improving the quality of services for its patients i.e. good access to the full range of services, including general practice, acute, community and mental health services, in a way which is timely, convenient and specifically tailored to different population groups. The table below outlines year-end performance (2015/16) in relation to key NHS Constitution pledges and an assessment of risks to delivery in 2016/17.

Pledge	2015/16 Projected Delivery	Risk to Delivery 2016/17
<b>Referral To Treatment waiting times for non-urgent consultant-led treatment</b>		
Patients on incomplete non-emergency pathways (yet to start treatment) should have been waiting no more than 18 weeks from referral – 92%		
<b>Diagnostic test waiting times treatment</b>		
Patients waiting for a diagnostic test should have been waiting less than 6 weeks from referral – 99%		
<b>A&amp;E waits treatment</b>		
Patients should be admitted, transferred or discharged within 4 hours of their arrival at an A&E department – 95%		
<b>Cancer waits – 2 week wait treatment</b>		
Maximum two-week wait for first outpatient appointment for patients referred urgently with suspected cancer by a GP		
Maximum two-week wait for first outpatient appointment for patients referred urgently with breast symptoms (where cancer was not initially suspected)		
<b>Cancer waits – 31 days treatment</b>		
Maximum one month (31-day) wait from diagnosis to first definitive treatment for all cancers		
Maximum 31-day wait for subsequent treatment where that treatment is surgery – 94%		
Maximum 31-day wait for subsequent treatment where that treatment is an anti-cancer drug regimen		
Maximum 31-day wait for subsequent treatment where the treatment is a course of radiotherapy		
<b>Cancer waits – 62 days treatment</b>		
Maximum two month (62-day) wait from urgent GP referral to first definitive treatment for cancer		
Maximum 62-day wait from referral from an NHS screening service to first definitive treatment for all cancers		
Maximum 62-day wait for first definitive treatment following a consultant's decision to upgrade the priority of the patient (all cancers) – no operational standard set		
<b>Category A ambulance calls treatment</b>		
Category A calls resulting in an emergency response arriving within 8minutes – 75% (standard to be met for both Red 1and Red 2calls separately)		
Category A calls resulting in an ambulance arriving at the scene within 19 minutes		

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<b>Mental health</b>		
IAPT 15% Prevalence Access Target		
IAPT 50% Recovery Target		
Care Programme Approach (CPA): The proportion of people under adult mental illness specialties on CPA who were followed up within 7 days of discharge from psychiatric in-patient care during the period – 95%.		
<b>2016/17 Additional 5YFV - Mental Health Priorities</b>		
Over 50 percent of people experiencing a first episode of psychosis will commence treatment with a NICE approved care package within two weeks of referral		
75 percent of people with common mental health conditions referred to the Improved Access to Psychological Therapies (IAPT) programme will be treated within six weeks of referral.		
95 percent of people with common mental health conditions referred to the Improved Access to Psychological Therapies (IAPT) programme will be treated within 18 weeks		
Meet a dementia diagnosis rate of at least two-thirds of the estimated number of people with dementia		

In relation to performance against NHS Constitution Standards for 2016/17, we will ensure our plans for delivery against these are aligned to the plans of our main provider of acute services, Leeds Teaching Hospital Trust (LTHT). Working with LTHT and NHS Leeds West CCG (NHS LW CCG) as lead CCG, we will agree realistic and deliverable plans and trajectories, ensuring that the necessary capacity is available to deliver the care required to achieve the trajectory, which will be fully embedded in our activity plans. This will also support LTHT and the wider system to access the Sustainability and Transformation Fund for 2016/17.

**Urgent and Emergency Care: Must Do Number 4: Get back on track with access standards for A&E and ambulance waits, ensuring more than 95 percent of patients wait no more than four hours in A&E, and that all ambulance trusts respond to 75 percent of Category A calls within eight minutes; including through making progress in implementing the urgent and emergency care review and associated ambulance standard pilots**

**Systems Resilience Group:** The Leeds System Resilience Group takes overall responsibility for ensuring the Leeds System remains resilient at times of the year and is prepared to deal with both predicted and unplanned surges in demand across the system. The SRG understands the important role of maintaining constant system has in delivering performance and quality and as a result continues to invest across the system within all sectors. Despite excellent relationships and collaborative working which saw a much improved Delayed Transfer of Care (DTOC) position at a time of immense pressure.

The SRG consistently review all investments and core services to guarantee continuous improvement, explore options for new ways of working across organisational boundaries and ensuring all available resources are maximised.

**A&E 4 Hour Wait:** Leeds will fail to meet the Emergency Care Standard (ECS) for 2015/16. The consistent achievement of the ECS remains a test for the Leeds system and Leeds Teaching Hospital Trust (LTHT). Whilst numbers of attendances in 2015/16 have been comparable with the previous years, performance has regularly remained below 95% due to high numbers of attendances on individual days and high admissions and the system ability to recover.

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The main challenge is associated with the higher level of acuity and complexity of patients presenting through the A&E department and exacerbated through the complications associated with discharging patients into either health or social care setting. We continue to work to implement changes agreed through workshop facilitated by the Trust Development Agency to look at our discharge processes. Changes being implemented include

- a) Improved multi agency working
- b) Standardising internal LTHT board round processes
- c) Implementation of new electronic (S2) referral systems using hospitals EPR
- d) Implementing new AHP electronic referral processes
- e) Increased use of multidisciplinary ward rounds to pull patients through the system.
- f) More robust approach to implementing choice
- g) Embedding discharge to assess approach across many wards
- h) Redesigning equipment ordering processes

In addition we will focus on the developing our assessment units at the hospital front door. Where possible this will ensure that a patient's episode of care is planned enabling the deployment of valuable resources within the emergency department reducing prolonged waits supporting the achievement of ECS moving forward.

There are opportunities for the Leeds system to look deeper into why ECS has not been achieved and how we can evoke a system response at times of severe pressure to enable rapid recovery. The system wide implementation of a robust escalation management process Resource, Escalation, Action, Plan (REAP) continues to engage all partners including Primary Care. The REAP system provides 6 levels of escalation determined by a set of triggers that identify the specific areas of pressure to activate a targeted response and recover back to a more manageable position.

Longer term Leeds is developing an Urgent and Emergency Care Strategy and how New Models of Care will provide opportunities for us to view the system differently focusing on out of hospital care. Leeds also works closely with colleagues across West Yorkshire on the Vanguard initiative in moving quicker, further, faster, in transforming the wider system to deliver the national Urgent and Emergency Care Review.

**Note: We are still in discussions with LTHT regarding finalising trajectories for A&E. These discussions are taking place within the context of**

- a) ongoing negotiations between LTHT and NHS Improvement with regards to expectations regarding recovery trajectories and access to Sustainability funds
- b) the development of the West Yorkshire (Leeds) STP and expected impact on demand on A&E and initiatives to support flow out of hospital

The CCG believes that its 2016/17 operational plan alongside further work being undertaken within the STP will secure the delivery of the ECS standard across 2016/17 and is working with partners to ensure a common position with regards to anticipated impact of those plans through SRG and other partnership forums.

As such at this present moment in time we remain confident that we will be able to secure contract sign off for delivery of national standard

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**Ambulance Targets:** Yorkshire Ambulance Service continues to face a growth in demand especially in red calls across Yorkshire and the Humber. Red 1, 8 minute performance YTD is currently at 66.2% for Leeds North, 76.5% for Leeds South and East and 68.3 5 for Leeds West against a target of 75%. YAS wide, performance is slightly under target at 71.4%. CCG's continue to work with their commissioning partners and YAS to address the main areas of concern including areas for additional investment.

YAS continue to explore opportunities to expand the skills and capabilities of their workforce to support developments across the urgent care system and support the growth in demand of more complex cases. Despite the support from commissioners, the implementation of clinical business unit improvement plans and investment schemes, there is still a significant risk to the delivery of the national quality indicators.

Proposals contained within the 2016/17 contracting and commissioning arrangements are designed to address the current issues and provide a new approach to commissioning of ambulance services. The new strategy/group will include vanguard work streams, be consistent with recommendations from the Keogh review and will incorporate the three Yorkshire and Humber Urgent and Emergency Care Networks in order to improve the outcomes and experience for the local populations.

**Note: We are still in discussions, through our Lead Commissioner, with YAS regarding finalising trajectories for delivery of key response targets. Contracts for the service are still being finalised. As such at this present moment in time we remain confident that we will be able to secure contract sign off for delivery of national standard**

**Must Do Number 5: Improvement against and maintenance of the NHS Constitution standards that more than 92 percent of patients on non-emergency pathways wait no more than 18 weeks from referral to treatment, including offering patient choice**

**Referral to Treatment** - the RTT standard has been delivered in 2015/16. Despite overall delivery key challenges remain in a number of specialties including orthopaedics and spinal surgery, plastic surgery and dental specialties. Work is ongoing with LTH to secure capacity to deliver 92% target across all specialties in 2016/17 and with commissioning colleagues from all CCGs and NHSE to consider how we can better manage demand in some areas, particularly in dental specialties and in some regional specialties. The key risks to deliver lie in increased demand where it is not possible to grow or fund sufficient additional capacity, and on the inpatient side particularly where LTHT is seeing growth in patients previously treated in other hospitals, without sufficient additional theatre capacity available. This is a particular concern for specialties on the LGI site. There are also capacity risks linked to the agency spending cap.

In recognition of growth in demand Leeds CCGs are commissioning between 2% and 4% more elective activity across all providers. Activity growth varies between specialties with activity growth commissioned focussed on areas where there is a waiting list backlog and/ or where we have seen growth in demand. Trajectories have been developed on basis of commissioned activity and on assumption that providers can manage case-mix in a way that ensures that patients can be seen in order of priority.

*Note:* In the past the local Independent Sector providers have been able to provide additional capacity to support the elective care position, but this has not been so forthcoming in 2015/16. To mitigate this LTHT is working to improve internal productivity as far as possible and are working collaboratively with other providers to try to maximise access to theatres locally.

**Must Do Number 6: Deliver the NHS Constitution 62 day cancer waiting standard, including by securing adequate diagnostic capacity; continue to deliver the constitutional two week and 31 day cancer standards and make progress in improving one-year survival rates by delivering a year-on-year improvement in the proportion of cancers diagnosed at stage one and stage two; and reducing the proportion of cancers diagnosed following an emergency admission**

**Cancer 62 Wait following GP referrals** - There has been a substantial improvement in the position of both Leeds CCGs and LTHT during 2015/16 with all cancer standards including 62 days being met in Quarter 3 of 2015/16. The LTHT position is still somewhat reliant on reductions in the numbers of late referrals from other providers, but a great deal of work has been done internally within LTHT to improve pathways and capacity within the organisation. LTHT's executive team continues to work with other providers and CCGs are working with commissioners to reiterate the importance of the referral arriving before day 38. It is anticipated that the West Yorkshire Wide healthy Futures Programme will support long-term sustainability of the 62 Day Target across LTHT. Individual CCG performance is still at risk in some months because of small numbers being treated in any one month, but overall the risks to non-delivery are significantly reduced. There is excellent joint working in place, and all parties are committed to develop and improve cancer pathways and cancer outcomes as well as timeliness of appointments and treatments. There is, however, a recognition that the new guidance may create additional demand at a faster rate than capacity can be created and there are risks particularly around diagnostic capacity which we are working jointly to address.

Through the Leeds Cancer Strategy Board we are developing an action plan to increase early presentation, detection and treatment of cancer which will result in improvements on proportion of patients diagnosed at stages 1 and 2 and a reduction in emergency presentations.

We are working with partners across the city to ensure there is a robust and sufficient system capacity to diagnose and treat new presentations of cancer in a timely manner including closer working between primary and secondary care, increasing open access diagnostics, and working with specialised services. There is also a need to focus on prevention of cancer and increasing access, screening uptake and early cancer diagnosis in vulnerable populations as the incidence of cancer will increase in the whole population over time.

Looking forward we will look to risk stratify follow-ups, for low risk patients, where clinically possible by pathway. We are also working toward implementing the Recovery Package for Cancer survivors. This includes:

- Health Needs Assessment
- Long Term consequences of treatment
- Recurrence
- Treatment summary
- Cancer Care Review
- Patient Educational Support



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**Mental Health: Must Do Number 7: Achieve and maintain the two new mental health access standards**

- a) **More than 50 percent of people experiencing a first episode of psychosis will commence treatment with a NICE approved care package within two weeks of referral;**
- b) **75 percent of people with common mental health conditions referred to the Improved Access to Psychological Therapies (IAPT) programme will be treated within six weeks of referral, with 95 percent treated within 18 weeks. Continue to meet a dementia diagnosis rate of at least two-thirds of the estimated number of people with dementia.**

Leeds North CCG along with all key city partners have signed up to joint citywide Leeds Mental Health Framework with a stated vision: ‘Leeds is a city that values people’s mental wellbeing equally to their physical health. Our ambition is for people to be confident that others will respond positively to their mental health needs without prejudice or discrimination and with a positive and hopeful approach to our future recovery, wellbeing and ability.’

The current MH Framework is aligned to expectations contained within the previous national strategy, and the Achieving Better Access 2020 report. Our current Programme of Transformation work reflects some of the priorities stated in the February 2016 Mental Health Taskforce report. Current priorities include:

- Development of a citywide Information Portal to improve self-management, access and reduce crisis led contact with services
- Redesign of community mental health services as enabler of New Models of Care and including the development of a Single Point of Access
- Crisis Care Concordat delivery – revision of Urgent Care pathway and alternatives to admission to achieve parity of esteem
- Children and Families improvement – links with Children and Families commissioners in improving transitions, perinatal mental health and contributing to C&YP transformation plan
- Refresh of our local Mental Health Needs Assessment.

**IAPT Access and Recovery Targets** - Current performance indicates that waiting time targets will be achieved in 2015/16 and going forward to 2016/17. Also, recovery rates have shown significant improvement but access rates remain lower than required to hit 15% prevalence rates and we are not yet achieving 50% (see note below about level of acuity being reported by the NHSE Intensive Support Team (IST)).

	<b>NHS LW CCG</b>
Access to first treatment - 18wk (95% per month)	100% - December local data
Access to first treatment - 6wk (75% per month)	99.62% - December local data
Recovery rate (50% monthly)	46.4% - December local data
Access rate 1.25% monthly to meet citywide prevalence rate annually of 15%.	0.92% - December local data

*15% Prevalence Access and 50% Recovery Rate:* A total of 8282 people had entered the service by the end of November 2015, 2,222 people less than the NHS Area Team target

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(27%). Despite being significantly below target, 6% more people had accessed IAPT than in the same period in 2014/15.

As noted above Leeds North CCG is not currently achieving IAPT recovery rates. However, Leeds is consistently in line nationally with 'Reliable Improvement'. Reliable Improvement refers to the number of people that have shown any degree of real improvement, improving by a set number of points on assessment scales, i.e. 'distanced travelled'. IAPT developed this complimentary measure to allow better understanding of the benefit that people get from treatment. The Reliable Improvement measure is not yet mandated but definition and process of data capture have been agreed nationally and are reported.

Breakdown of the most recent reliable improvement data (HSCIC, September 2015):

* National	62%
* Leeds North CCG	67%
* LSE CCG	65%
* Leeds West CCG	59%

On current performance it is unlikely that the 3 Leeds CCGs will meet the required 15% access and 50% recovery by Q4 in 2015/16. This is despite considerable efforts to improve access through on-line assessment, increased marketing and introduction of webinars and SilverCloud remodelling of the service.

At the request of Leeds commissioners, The NHS England (NHSE) Intensive Support Team (IST) reviewed the Leeds IAPT service model in December 2015. Feedback from the NHSE IST was that the level of acuity of patients was higher than national average, the quality of the service was good and the overall model was right but productivity and flow could be improved. The outcome of this work has been used to inform the 2016/17 service specification. Work is already taking place to implement the NHSE IST recommendations, in particular increasing overall productivity.

The NHSE IST also plans to support the service to review their current clinical pathway with a view to improving capacity/flow through the service and reducing waiting times for Step 3 1:1 therapies. The service is expected to implement the changes to rapidly realign in order to meet the targets for 2016/17. Additional elements of service change will also contribute to improved efficiency - the development of single point of access for all mental health services to reduce number of referrals that are not suitable for IAPT, and piloting new approaches in primary care that provide a more "wraparound" role with additional social prescribing and other brief interventions, thus ensuring the right people are reaching the IAPT service.

As a result Leeds CCGs are expecting to deliver IAPT access and recovery rates targets by end 2016/17

**IAPT Meeting new access targets (6 and 18 weeks)** - the Leeds service across each CCG is currently meeting the waiting time targets for first treatment for both 6 and 18 weeks and this will be maintained in 2016/17.

**Dementia Diagnosis** - there are 5,872 people diagnosed with dementia on Leeds GP dementia registers (end December 2015); at end March 2015, Leeds as a whole had achieved a diagnosis rate (actual diagnosis as a proportion of estimated prevalence) of 66.9%, meeting the NHS England ambition of two-thirds. Considered as separate CCGs, Leeds South & East achieved 69.5%, Leeds West 66.8%, and only Leeds North was just below the national ambition at 64.1%. This is likely to be caused by the prevalence research not reflecting local population characteristics (e.g. prevalence of vascular disease and Type 2 diabetes). The national target is expected to be met in 2016/17.

**Learning Disabilities: Must Do Number 8: Deliver actions set out in local plans to transform care for people with learning disabilities, including implementing enhanced community provision, reducing inpatient capacity, and rolling out care and treatment reviews in line with published policy**

We have plans in place, developed in partnership with health and social care providers, to ensure that those people with learning disabilities and highly complex needs receive timely and effective care and support to minimise reliance on specialist inpatient care and receive improved access to and outcomes from general healthcare in the NHS.

This includes investment in a joint health and social care planning team for young people in transition from children to adult services and adults with highly complex needs to ensure that care and support is developed and commissioned on a person centred basis. Plans also include review and development of respite care, and re-development of existing inpatient and community learning disability services, and the planned development of a specialist community service provision for people currently placed in out of area hospitals

In response to the national plan a local Transforming Care Partnership (TCP) has been established in 2015 under the leadership of NHS LN CCG Accountable Officer as the SRO. A programme of CTRs has been established and led by the lead commissioner (LD) in LNCG on behalf of the three CCGs. The Local partnership has developed its first draft plan for submission as required and will work with NSHE to agree the final plan for implementation by 1 April 2016.

**Quality and Safety: Must Do Number 9: Develop and implement an affordable plan to make improvements in quality particularly for organisations in special measures. In addition, providers are required to participate in the annual publication of avoidable mortality rates by individual trusts**

The CCG recognises the three main tenets of quality i.e. Patient Safety, Patient experience and clinical effectiveness. The CCG's commissioning intentions will ensure that providers are supported to manage additional demand for services associated with public health and primary care initiatives as well as demographic changes. The CCGs in Leeds have developed and agreed a Quality Strategy, which sets out the approach and intentions of the CCGs in the commissioning and monitoring of quality and services. It forms the blueprint for the quality teams across the city in how we commission and monitor services and is mapped against the requirements of the NHS national contract for health services and other national requirements, as well as planning for the development of new requirements.

The strategy is owned by the medical and nursing executive directors of the three Clinical Commissioning Groups and has oversight by the respective Quality and Assurance committees of each CCG. It is published on our website to inform the public of our intentions and ambitions in support of our statutory duties.

Building on the recommendations of the Francis, Keogh and Berwick reports the strategy outlines our responsibilities, describes what we mean by the term 'quality' and how we assure ourselves that people within the populations we serve receive high quality care. It sets out our ambitions for improvement and also the governance arrangements that ensure Governing Bodies are sighted on the quality of services commissioned. It is based upon the five domains of quality as defined by Darzi and more lately the Care Quality Commission – Safety, Clinical Effectiveness, Patient Experience, Well-Led and Responsive.

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In support of the strategy, the CCGS in Leeds have a range of initiatives and approaches to improving the safety of services and quality of care received. The following outlines key areas of focus:

**Compassion in practice** - In 2012 Jane Cummings, the Chief Nursing Officer for England published a vision and strategy for nursing entitled 'Compassion in Practice', this is due to be refreshed in 2016. The CCG endorses and supports these commitments, and works with providers to ensure that they develop and implement plans to ensure that the values are adhered to by the nursing workforce.

**Safeguarding** – Leeds South and East CCG host the Head of safeguarding/Lead designated Nurse for the three CCG's in Leeds and the citywide safeguarding team. The Lead Nurse works closely with the Nursing Directors of the CCGS to ensure a clear line of accountability for safeguarding. This accountability is reflected in each organisations governance arrangements within which Chief Officers in each CCG have overall responsibility for safeguarding.

The CCG Directors of Nursing and Head of Safeguarding/Senior Designated Nurse represent the CCGs on the Leeds Safeguarding Adult Board and the Local Safeguarding Children Board. Sub groups of both boards have representation from the CCGs by the Directors of Nursing and Designated Nurse

Application of the Mental Capacity Act (MCA) - the Designated Nurse for Adults leads on the MCA and works closely with the main providers within Leeds to support the quality and improvement of MCA. The MCA is included as a standard within all CCG contracts, which are monitored closely through the quality contract meetings.

**Prevent** – Implementing Standards - the Prevent agenda is included in the Safeguarding standards that are incorporated into all contracts for the main providers. All providers have identified Prevent leads at operational level and exec level. All providers have included Prevent as part of safeguarding training and have started / have plans to start delivering health WRAP training. The Prevent agenda is also a KPI that is monitored through the Quality and Contracts meetings with providers

In response to Francis, Berwick and Winterbourne View - the CCG has assessed itself against the recommendations of these key national reports and developed action plans in response. The work is now incorporated into our everyday practice.

**Serious Incidents and Never Events** - The CCG has robust assurance mechanisms in place to monitor patient safety within providers and to ensure that all serious incidents (including never events) are robustly investigated, have appropriate actions plans developed as a result and ensure that learning is shared and implemented. Every serious incident is discussed at the relevant provider quality monitoring group and all provider serious incident reports are reviewed by a director- led quality and governance team for completeness and appropriateness of actions and associated learning.

Patient safety alerting system - providers are monitored for compliance with national patient safety alerts via the respective quality meetings, and action plans requested and monitored where there is continued non-compliance. A new national process for the sharing of alerts and the associated provider responses was introduced in February 2014.

**Health Care Associated Infections (HCAI)** - The CCGs will ensure that HCAIs across the city are monitored and learning acted upon through the implementation of a multi-disciplinary HCAI improvement group. The group will be responsible for the oversight of HCAI in the city across providers (primary and secondary). The group will have oversight of post infection

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reviews for C. Difficile and MRSA and of associated themes and trends and will review the actions identified as a result of the reviews.

**Zero tolerance of MRSA** - The CCGs expects providers to remain compliant with the national threshold of zero incidences of MRSA. MRSA bacteraemia infections are closely monitored and the CCG has mechanisms in place to ensure that we are alerted to those that occur within providers and in the community. Multi-disciplinary post-infection reviews take place on all incidences of MRSA bacteraemia to determine likely or definitive origin and identify learning. Providers are required to demonstrate that learning has been implemented and where the bacteraemia occurs in primary care, the medicines management team ensures that learning is disseminated and shared with primary care clinicians. For secondary care providers, appropriate financial penalties are applied where the case has been determined as avoidable.

**Reduce Clostridium Difficile infections** - C.Difficile thresholds are allocated on an annual basis to NHS Trusts and CCGs and the CCGs are committed to ensuring that these are complied with and appropriate actions are in place to support continued reduction. To ensure compliance provider C.Difficile infections are closely monitored through the provider quality meetings and action plans reviewed where the provider is outside of their agreed threshold. An antibiotic prescribing strategy has been developed to support monitoring work undertaken by the medicines management team with GPs and other clinicians. The medicines management team produces regular reports on antibiotic prescribing which are shared with clinicians and practices.

**Harm Free Care** - The National Patient Safety Thermometer (PST) is a tool that measures prevalence of the four most common types of harm – falls, pressure ulcers, venous thrombo-embolisms and catheter related urinary tract infections. Providers are assessed as to the degree of harm-free care that is provided, and the CCGs expect that Trust's demonstrate harm-free care rates of 95% and above in line with Monitor and Trust Development Authority expectations. Safety thermometer scores are reported to and monitored by the relevant provider quality monitoring groups to the CCG Quality group via the CCG quality report.

**Quality Impact Assessment of Provider Cost Improvement Programmes** - The CCGs require that providers gives us assurance that their Cost Improvement Plans (CIPs) have been robustly assessed for potential impacts upon quality and that mitigating actions are in place where this has been identified. Providers present their plans and associated quality impact assessments to the CCG Medical Director and Director of Nursing and Quality at the beginning of each financial year, and quarterly monitoring meetings take place throughout the year thereafter. A robust process has been developed which also includes an end of year review by appropriate stakeholders including finance, commissioning and Healthwatch colleagues.

**Safer Staffing** - Our providers are required to publish details of their staffing levels on their websites and to their Boards. The CCG ensures continued oversight of provider staffing levels via the joint CCG/provider quality meetings where staffing levels information is discussed and monitored through inclusion of data in the Quality Report which is presented to the Quality Committee and included as a standing item for review at provider quality meetings.

**Improving Patient Experience** - The Patients Voice: The CCG has a responsibility to ensure that patients' experience of care is the best that it can be and that it uses patient experience to inform its performance management and commissioning decisions. To support this the CCG monitors a wide variety of patient experience information including national patient surveys, friends and family scores, PALS enquiries, complaints and public comment mechanisms such as Patient Opinion, NHS Choices and social media sites. Themes and

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trends are identified and acted upon accordingly. Friends and Family Test results are included in the CCG's monthly quality report which is submitted to the assurance/quality committee which in turn reports to the governing body.

**Mortality Reviews** - Mortality rates are reviewed as a standing item at the acute provider quality meetings. In support of good practice, the CCGs' main acute provider has implemented a mortality review programme to monitor deaths within the Trust; current mortality rates are within expected range and are regularly published as part of the Trust's Quality and Performance Report presented to their Board and published on their website. All of the main providers have undertaken a review of their unexpected deaths as part of a national review programme.

**Financial resilience; delivering value for money for taxpayers and patients: Must Do Number 2: Return the system to aggregate financial balance. This includes secondary care providers delivering efficiency savings through actively engaging with the Lord Carter provider productivity work programme and complying with the maximum total agency spend and hourly rates set out by NHS Improvement. CCGs will additionally be expected to deliver savings by tackling unwarranted variation in demand through implementing the Right Care programme in every locality**

Leeds CCGs have strong track records in managing their financial resources. However this stewardship needs to be considered in the context of the Leeds wide Health and Social Care economy. The 2016/17 financial plan continues to underpin our strategic priorities and has been updated to reflect:

- New commitments identified within the 2016/17 operating framework
- New Initiatives that underpin the work of the Transformation Board.
- Local priorities as developed by the CCG working with partners that reflect local needs as identified through the Joint Health Needs Assessment,
- Emerging priorities identified through engagement with patients and public and clinicians at CCG level

A detailed analysis of the financial planning assumptions of all NHS Organisations in Leeds, NHS England's Specialised Services spending position with LTHT and of the Adult Social Care at Leeds City Council was undertaken in 2015-16 as part of the City's 5 year planning process. It concluded that if nothing changes in how Health and Social Care Services are currently provided in Leeds, collectively, those organisations will be facing a deficit position of circa £850 million by the financial year 2020/21.

Given the size of the overall financial challenge, and given that all statutory organisations are closely interlinked with patient pathways crisscrossing across all their services, only whole system changes implemented and supported by all those organisations can have the requisite rectifying impact needed to retain financial balance within the Health economy. Many QIPP targets are therefore agreed to be delivered on a city-wide footprint by providers and commissioners through a combination of Transformation, Innovation and organisational efficiency (including CCG running costs). Assumptions and key initiatives are described below within context of three key stands of work that will contribute to the systems wide QIPP.

**Carter Review** - Leeds North and associate CCGs will work with all providers to secure their ownership and embedding of the initiatives and proposals identified within the Carter Review

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**Transformation** - Leeds CCGs have an established Transformation Board. The Board has developed a range of programmes to improve outcomes, quality and reduce demand on acute sector. The primary transformation schemes impacting on acute activity are as follows

**RightCare** - Leeds North and partner CCGs will continue to use the intelligence and insight provided by the RightCare tools to support delivery of sustainable financial savings. This will build on previous work undertaken as a result of a Deep Dive undertaken in 2014 to identify areas of focus. Leeds North CCG have used RightCare as a resource to identify some of our local commissioning intentions through the Commissioning for Value (CfV) data insight and focus packs, Spend and Outcomes quadrant (SPOT tool) and Atlases of Variation. By using this information, we have been able to ensure our plans are focused on those opportunities which have the potential to provide the biggest improvements in health outcomes for our population, resource allocation and reducing inequalities. The CCG has already established a Data Intelligence Group which will report into a city wide Sustainability Group which will be focussing on the opportunities presented by RightCare.

We have assumed some contribution to our non-elective line through primary care actions incentivised towards improving reducing smoking rates and the primary care management of CVD, and Diabetes. There is still significant work to undertake to support right care. As such we have established a city-wide working group to further scope opportunities and better understand timescales including assessing the potential impact on overall activity (in all sectors including primary care) and spend in future years – likely to be minimal in year one.

**New Models of Care**-The Leeds Transformation Board has undertaken a range of workshops to support thinking on development of new models of care. Our STP will provide further information on changes we anticipate over coming years to support development and delivery of these new models

Our financial plans and proposed annual budgets have been submitted separately and are based on our current understanding of available resources, risks and developments known at this time. Our financial plans are subject to change pending management and mitigation of risks associated with contract negotiation

**Contract – Alignment of CCG and Provider Capacity Plans: 3. *Outline the process you are undertaking to align plans with providers and identify any provider where there is a significant risk that your contract will not be agreed by 14 March***

We remain in discussion with Leeds Teaching Hospitals and with CCG associates to confirm our joint best assessment of the activity required and deliverable. It is likely to be difficult to sign contracts by 14<sup>th</sup> March given the consultation document has only just been issued, but we aim to have broad agreement on finance, activity and other schedules during March. It should be noted that a significant elements of LTHT activity is not commissioned by the Leeds CCGs and as such it is difficult to reconcile our plans with their overall activity plans as submitted to the TDA.

Discussions are ongoing with all other major providers, including our Independent Sector and AQP providers. Discussions are being undertaken in a challenging financial environment and as such there may be risks and challenges associated with sign off as we progress.

Activity Plans

**2. Provide a response to the local queries identified on the planning trajectories (performance and activity) submitted on 8 February**

Please see the section on Mental Health (must do number 7) which provides a response on what we are planning to do in 2016/17 to improve performance against IAPT.

**4. Provide a narrative description and quantify each of the key shifts in activity which combine to deliver the commissioning plans illustrated in the waterfall diagram, covering:**

- (i) Non-recurrent changes to activity**
- (ii) Underlying trends in activity including demographic growth**
- (iii) Transformational change and QIPP initiatives**

Leeds CCGs have made working assumptions around the growth in activity to support the delivery of key national priorities for the 2 March planning submissions. All activity plans have been agreed through the city wide Acute Provider Management Group (APMG). Provisional figures may be further adjusted before the final submission in early April. Details on our activity plans are as below.

**A&E Attendances** – There is 0% increase expected in 2016/17. Our expectation is that attendances will plateau over the next 5 years, as the increasing impact of the Better Care Fund, seven day working, primary care development and the further work on the Urgent Care Strategy offset the growth that would otherwise be expected as a consequence of demographic growth. We have seen a reduction overall this year, although there have been significant pressures in January 2016. .

We are anticipating a 2.7% growth in 1st attendances, but some of this growth relates to the correction of a recording error in local fracture clinics in 2015/16. We expect a 1.2% growth in follow ups. This is in line with commissioners' and providers' joint ambitions to free up capacity for new referrals and introduce innovative pathways wherever possible. (Follow ups in 2015/16 are also reduced by the coding error in fracture clinic). We are commissioning an overall 1% growth in electives and day cases to maintain progress on waiting times and RTT and pick up additional cancer conversions and cancer diagnostics.

- (i) Non-recurrent changes to activity

The main non-recurrent changes relate to a coding shift to correct a coding error in 2015/16 in fracture clinics moving follow up outpatients to new in 2016/17.

- (ii) Underlying trends in activity including demographic growth

Growth has been planned in outpatient and elective specialties which is built on LTHT waiting list modelling and capacity planning, CCG reviews of referral demand and waiting list and local trend analysis. For non-electives, we are expecting to be able to limit growth to 1% in line with demographics, although the unit costs of non-electives will rise considerably both as a result of the changes in MRET and in line with the admission avoidance schemes which mean that those patients who ARE admitted are likely to be more complex, increasing the



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overall casemix. We have commissioned a coding review this year to confirm that this shift is appropriately recorded.

### (iii) Transformational change and QIPP initiatives

The main QIPP initiatives reflected in the first version of the waterfall relate to the primary care and SRG/BCF initiatives and those within LTHT to further improve ED and admission avoidance by expansion of assessment areas and community interventions. We are also expecting the full year impact of a change to local pain management services. Discussions are ongoing about the delivery of other commissioning changes, including consideration of tighter criteria for arthroscopic knee surgery.

**Policy changes** - the main area of policy for which we are expecting further activity growth relates to the implementation of the Cancer Strategy and updated 2 week wait guidance to reduce thresholds for referral. We have included growth in outpatients and inpatients in key specialties, including upper and lower GI surgery, urology and gynaecology and in endoscopy in anticipation of further impact of the updated 2 week wait guidance we are about to issue to Referrers.

### Contract – Alignment of CCG and Provider Capacity Plans

3. Outline the process you are undertaking to align plans with providers and identify any provider where there is a significant risk that your contract will not be agreed by 14 March

Alignment of CCG plan and provider plans - we are in discussion with Leeds Teaching Hospitals and with CCG associates to confirm our joint best assessment of the activity required and deliverable. Similarly we are in discussions with all other major providers, including our Independent Sector and AQP providers. It should be noted that a significant elements of LTHT activity is not commissioned by the Leeds CCGs and as such it is difficult to reconcile our plans with their overall activity plans as submitted to the TDA. It is unlikely that any provider contracts will be signed by 14th March due to the pending publication of the national contract documentation. However it is anticipated that contracts will be agreed and signed by 31st March 2016. Assurance will continue via the bi-weekly contract tracker and any emerging risks will be notified accordingly.

**Securing Provider Capacity** - The CCG has worked with its providers to ensure enough capacity is planned to deliver NHS Constitution Standards whilst maintaining the safety and quality of care.

Despite the additional capacity there remain some risks primarily the current reliance of the system on the independent sector capacity to support some services, particularly in diagnostics. The Independent sector is signalling increasing reluctance to provide additional capacity at affordable costs and as such Leeds Teaching Hospitals is seeking to bring much of this work in house. Their ability to achieve this will in part depend on their ability to both recruit to posts and to generate some efficiencies in their services. The requirement to cap agency spend also creates further uncertainty which all providers are working through.