

Environment and Neighbourhoods Quarter 2 Performance Report 2007/08

	07/08 Result to Date	2006/07 Result
Percentage of indicators achieving target at year end - based on Predicated Full Year Result	70%	49%
Percentage of indicators showing a year on year improvement based on Predicated Full Year Result*	72%	67%
Percentage of indicators showing a year on year decline based on Predicated Full Year Result*	22%	30%

Please note predicted performance can change each quarter*

1	2	3	4	5	6	7	8	9	10	11	11a	12	13	14
Reference	Title	Service	Frequency & Measure	Good Performance	2006/07 Year-End	2007/08 Target	Current Position as at 30th September 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2005/06 Year-End data)	All England Bottom Quartile (Based on 2005/06 Year-End data)	Core City Average (Based on 2005/06 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2005/06 Year-End data)	Data Quality Issues
BV-126	Domestic burglaries per 1,000 households	Community Safety	Monthly Numerical	Fall	25.4	22.3	12.3	24.7	↑	6.4	13.7	27.5	4	No concerns
Comments	YTD=3990 down 2.3% against previous year, equivalent to 96 fewer offences. The reduction can be attributed, in part, to the management of offenders in the community by the Police and Probation services.													
BV-127 a	Violent crime per year, 1000 population in the Local Authority area.	Community Safety	Monthly Numerical	Fall	23.8	22.9	11.3	22.5	↑	12.5	22.9	33.5	3	No concerns
Comments	YTD=8137 down 12.4% against previous year, equivalent to 1150 fewer offences. Violent crime is reducing, illustrated by the effect of the police policy for early intervention to prevent low level violence escalating to more serious attacks and the work of the Tackling Violent Crime Programme in the city centre.													
BV-127 b	Robberies per year, per 1000 population in the Local Authority area.	Community Safety	Monthly Numerical	Fall	2.3	2.2	1.0	2.3	↔	0.3	1.3	3.9	3	No concerns
Comments	YTD=756 up 6.2% against previous year, equivalent to 44 more offences. Current performance can be partially explained by the impact of the National Crime Recording Standard which is having an adverse effect on the number of robberies recorded. This is because, in accordance with Home Office counting rules, to demonstrate an offence of robbery is now wider than previously and as a consequence the Police now record more offences as robbery and fewer offences as theft from the person. In addition, there has been a growing trend of young people on young people robberies (mobile phones and portable electronic goods). The Youth Offending Service and Education Leeds are working on embedding a common policy. In addition, a Youth Crime Strategy is being development.													

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BV-128	Vehicle crimes per 1,000 population	Community Safety	Monthly Numerical	Fall	17.3	16.5	7.1	14.7	↑	7.3	14.6	25.3	2	No concerns
Comments	YTD=5115 down 15.8% against previous year, equivalent to 961 fewer offences. Theft of Motor Vehicle=1444 -17.2% (300 fewer offences) Theft from Motor Vehicle=3671 -15.3% (661 fewer offences).													
BV-174 CP-CS1	The number of racial incidents recorded by the authority per 100,000 population	Community Safety	Quarterly Numerical	Rise	183.51	256.94	72.1	240.1	↑	0.00	0.0	0.0	0	Some concerns
Comments	NOT A FULL RETURN - YTD (April-Sept) CED=87, CityS=68, CorpS=0, Dev=4, L&L=9, N&H=3, SS=1, West North Homes=20, East North Homes=46, Aire Valley Homes=2, Dept.unknown=4 Total of 244 incidents. Last update from Education Leeds (Q1 submission) showed returns from just 40% of schools which resulted in - 297 incidents. Education Leeds report by school term times rather than Quarters.													
BV-175 CPA-H19	The percentage of racial incidents that resulted in further action	Community Safety	Quarterly %	Rise	93.97	98.00	97.4	97.0	↑	100.00	100.00	84.80	2	Some concerns
Comments	NOT A FULL RETURN - Last update from Education Leeds (Q1 submission) reported - 297 incidents of which 283 (95.3%) resulted in further action. This was representative of only 40% of schools.													
BV-225	Action against domestic violence (DV) provision and effectiveness of LA services designed to help victims of DV and prevent DV	Community Safety	Quarterly %	Rise	100.0	100.0	100.0	100.0	↑	0.00	0	0	0	No concerns
Comments	All actions have been achieved - by the end of 2006/07													
CP-CS50 LAA-SSC8 PSA1	Reduce overall crime levels in Leeds by 35% by 2008	Community Safety	Monthly %	Fall	-23.60	-35.00	-27.90	-29.70	↑	N.A.	N.A.	N.A.	N.A.	No concerns
Comments	YTD=-27.9% reduction on 03/04 baseline, equivalent to 21,938. Down 11.4% against previous year, equivalent to 3401 fewer offences. Criminal damage is reducing, particularly offences committed to houses and premises. Violent crime is reducing, partially due to the Tackling Violent Crime Programme in the city centre. Safer Leeds set an internal target of -27.5% for 07/08 which has currently been exceeded.													
LKI-CS6 LAA-SSC29a	Total number of drug users in treatment	Community Safety	Monthly Numerical	Rise	3,879	3,727	See Comments	See Comments		N.A.	N.A.	N.A.	N.A.	No concerns
Comments	Waiting for figures to be supplied from National Treatment Agency. As at end of Aug Performance 3014 with a Year end prediction of 3700. See cover report for a broader explanation of drugs performance.													
LKI-CS7 LAA-SSC29b	Percentage of drug users retained in treatment for 12 weeks or more	Community Safety	Monthly %	Rise	79.00	85.00	See Comments	See Comments		N.A.	N.A.	N.A.	N.A.	No concerns
Comments	Waiting for figures to be supplied from National Treatment Agency. As at end of Aug Performance 79 with a Year end prediction of 82. See cover report for a broader explanation of drugs performance.													
LKI-CS8a LAA-SSC13 LPSA2	Addressing domestic violence by: a) increase the number of reported incidents of domestic violence	Community Safety	Quarterly Numerical	Rise	11180	12500	4921	9850	↓	N.A.	N.A.	N.A.	N.A.	Some concerns
Comments	YTD=4921 down 20.2% against previous year, equivalent to 1249 fewer incidents. Trends in reporting domestic violence have fallen across the region. A review of Leeds domestic service has been completed. A stakeholders meeting is to be held in Nov 07 to consider the improvement activity and which priorities will be taken forward. In the meantime, a public awareness campaign will take place in November and December 07.													

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LKI-CS8b LAA-SSC14 LPSA2	Addressing domestic violence by: b) reduce repeat victimisation as a proportion of reported domestic violence incidents	Community Safety	Quarterly %	Fall	48	45	47	47	↑	N.A.	N.A.	N.A.	N.A.	Some concerns
Comments	YTD=46.5%, 4921 incidents 2288 repeats. The review of domestic violence services will assess the implications and practice of implementing the Co-ordinated Action Against Domestic Abuse (CAADA) model in full across Leeds. The review has highlighted a shortfall in current resources to meet demand and to manage the volume of victims and will therefore be consider as part of the stakeholders event in Nov 07.													
LKI-CS8c LAA-SSC15 LPSA2	Addressing domestic violence by: c) increase the number of reported incidents of domestic violence that result in a sanctioned detection	Community Safety	Quarterly %	Rise	16.20	16.00	23.30	21.00	↑	N.A.	N.A.	N.A.	N.A.	Some concerns
Comments	YTD=21.0%													
BV-217 CP-EN51	Percentage of pollution control improvements to existing installations completed on time.	Environmental Health	Quarterly %	Rise	99	90	100	90	↓	100	83	82	2	No concerns
Comments	Central Government set a target of achieving 90% pollution controls, which Leeds adopts as its target. Currently we are performing above target and expect to perform well again this year, however, Q3 is particularly demanding in terms of the number and types of installations to be completed. Therefore the year end prediction is remaining at 90%													
LKI-EH3	The percentage of food premises inspections that should have been carried out that were carried out for high-risk premises	Environmental Health	Quarterly %	Rise	52.0	100.0	90.0	100.0	↑	N.A.	N.A.	N.A.	N.A.	No concerns
Comments	Performance during Q2 has been good with significant contributions from contractors.													
LKI-EH8 CPA-H18	Percentage of private sector homes vacant for more than 6 months	Environmental Health	Quarterly %	Fall	2.39	2.69	2.43	2.55	↓	N.A.	N.A.	N.A.	N.A.	Some concerns
Comments	Performance is affected by the failing student market in NW Leeds and the increase in long term empty 'investment' properties in new city centre developments. Management of long term empty properties in the traditional areas of low demand has however been relatively successful since the introduction of Empty Property Champions and an Empty Property Enforcement Team.													
BV-183b CPA-H15	The average length of stay in hostel accommodation of households which include dependant children or a pregnant woman who are unintentionally homeless and in priority need	Homeless and Advisory Service	Monthly Weeks	Fall	0	0	0	0	↑	0	17	8	1	No concerns
Comments	No temporary accommodation for families meets the definition of hostel accommodation. No plans under the Supporting People programme to commission new or reconfigure existing services that meets the definition.													
BV-213 CPA-H24	Number of households who considered themselves as homeless, who approached the local housing authority's housing advice service(s), and for whom housing advice casework intervention resolved their situation.	Homeless and Advisory Service	Monthly Numerical	Rise	1	3	1	4	↑	5	1	5	5	No concerns
Comments	In Q1 a 9.5% increase to the Straight Line Projection quarterly figure at the start of the year was observed. This corresponds with the 10% reduction in the number of acceptances indicating a greater shift towards prevention work. In Q2 the figure increased by 20%. A Straight Line Projection indicates that the year end target will be exceeded by 20% at around 3.62 based on current increases. The shift towards prevention solutions coupled with a stringent application of the homelessness acceptance criteria has enabled this result to be achieved. The HNG Statistical Release has shown that Leeds has the 3 lowest acceptance rate of the 7 core cities for Q2. Current preventions that are measured include Assured Shorthold Tenancies, Sanctuary installations and Archway / Young person mediations.													

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CP-HAS50	Reduce the number of homeless people in Leeds per 1000 households, as defined by the Council.	Homeless and Advisory Service	Monthly Numerical	Fall	5.30	5.23	1.06	5.00	↑	N.A.	N.A.	N.A.	N.A.	No concerns
Comments	CP-HAS50 expresses the same performance as that stated in LKI-HAS4 except in terms of homeless households per 1000 rather than individual cases accepted. For example, 344 acceptances in Sept translates to 1.06 households per 1000 per quarter. (homeless acceptances/ households in Leeds(32,027))*100 = 1.06 for Q2. As a consequence the same target performance analysis has been applied, resulting in a year end target projection of 5.00.													
LKI-HAS4	The number of homeless acceptances made in the year (cumulative)	Homeless and Advisory Service	Monthly Numerical	Fall	1722.00	1700.00	344.00	1600.00	↑	N.A.	N.A.	N.A.	N.A.	No concerns
Comments	The Straight Line Projection for the year end is now 1,448 acceptances. This translates to a 20% decrease to the SLP target in Q2. It follows on from a 10% decrease in Q1 under the straight line projection monthly figure for that quarter. The number of acceptances for Sept follows a month on month decrease in the number of acceptances for the last three months. This is the lowest number of acceptances for the current year to date. Based on a pure straight line projection the year end target should be exceeded. However due to 158 Case Resolution cases that will require prevention and homelessness assessment by year end, the target projection has been set at 1600.													
LKI-HAS5 LAA-SSC26	The number of homeless acceptances resulting from parental eviction (cumulative)	Homeless and Advisory Service	Monthly Numerical	Fall	254.0	210.0	27.0	120.0	↑	N.A.	N.A.	N.A.	N.A.	No concerns
Comments	For local reporting purposes an age filter of 16 - 25 has been applied to those accepted for parental eviction. This corresponds to legislation around homelessness and vulnerability. It is also applied as referral criteria for the Archway mediation service. The P1E return does not apply an age filter and includes anyone regardless of age for whom parental eviction is the main cause of their homelessness. The SLP indicates that this figure will be around 120 for Year End. Target is expected to be exceeded.													
LKI-HAS11	Number of sanctuary installations completed	Homeless and Advisory Service	Monthly Numerical	Rise	174.00	250.00	151.00	302.00	↑	N.A.	N.A.	N.A.	N.A.	No concerns
Comments	151 Sanctuary installations by the end of September. Relates to an LPSA2 target on reducing homelessness. Qualification for reward grant dependent on total homeless acceptances not exceeding1800 and acceptances relating to violence or hate crime not exceeding 550 in 2008/09.724 homeless acceptances in Q1/2 of which 201 related to domestic violence or hate crime. All targets relating to LPSA2 reducing homelessness (DOMESTIC VIOLENCE) are traffic light green. Spend just under 80k at the of Q2.Budget of 200k. Set aside 25k for care ring alarms.													
BV-184a CP-HM51 CPA H1	The proportion of local authority homes which were non-decent at 1st April 07.	Housing Management	Monthly %	Fall	39	33	36	34	↑	16	47	56	3	No concerns
Comments	1 April 07 performance dipped at the end of quarter 2 from the Q1 position of 34.97. Currently analysing data to identify whether this is a system or data error. Discussions with KPMG (external auditor) have taken place in relation to the migration of data into the new decency reporting system. This will ensure there are no reporting issues at year end. See cover report for a broader explanation of decency.													
BV-184b CPA-H2	The percentage change in the proportion of non-decent LA homes which are not decent between 1st April 2007 and 1st April 2008	Housing Management	Monthly %	Rise	14.1	40.0	4.3	26.5	↑	28.3	4.1	9.6	3	No concerns
Comments	Slow in year progress is largely due to ALMO Review and new ALMOs taking longer to develop capital programmes for 07/08. At this stage in the year, it is expected that most planned schemes will be completed, although it is unlikely that the target will be achieved. At the quarter 2 performance meetings, ALMOs will provide updates on projected performance to year end. See cover report for a broader explanation of decency.													
BV-212 CPA-H8	Average time taken to re-let local authority housing.	Housing Management	Monthly Days	Fall	41	32	33	34	↑	29.0	51	59	5	Some concerns
Comments	It is unlikely that the target will be achieved, although an improvement on 06/07 is expected. Issues raised during the BV212 external audit are currently being discussed with ALMOs and dialogue will be taking place with audit commission regarding the interpretation of the indicator definition to address a number of data quality concerns.													

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BV-63 CP-HM52 LAA-HCOP21	Energy Efficiency - the average SAP rating of local authority owned dwellings	Housing Management	Quarterly Numerical	Rise	65	67	66	67	↑	69.0	63	62	4	No concerns
Comments	There is to be a change to SAP calculation in the near future whereby the reporting scale will reduce from 1-120 to a scale of 1-100. When this methodology comes in fully it will see many local authorities losing 4 to 5 SAP points. To off set this impending negative performance shift BV63 has been calculated using this new methodology now to avoid a significant impact later in the year.													
BV-66a CPA-H6	Rent collected by the local authority as a proportion of rents owed on Housing Revenue Account (HRA) dwellings.	Housing Management	Monthly %	Rise	96.69	97.00	95.61	96.70	↑	98.6	97.07	95.42	3	No concerns
Comments	Performance at the end of Quarter 2 is negatively impacted by direct debit cycles, and actual performance the next week was 96.22% which is above the CPA lower threshold. However, analysis shows that performance is slightly worse than last year (96.69). A BV66a Working Group between Strategic Landlord and the ALMOs has developed an action plan to address performance issues, and is monitoring performance developments on a monthly basis. Strategic Landlord has also met with ALMO Customer Services Directors to raise concerns about slow progress." CPA Mid threshold based on year end prediction.													
BV-66b	The number of local authority tenants with more than seven weeks of (gross) rent arrears as a percentage of the total number of council tenants.	Housing Management	Monthly %	Fall	7.29	7.00	6.79	7.00	↑	4.1	8.53	10.40	1.00	No concerns
Comments	Performance continues to improve, and the target should be achieved by year end.													
BV-66c	Percentage of local authority tenants in arrears who have had Notices Seeking Possession served	Housing Management	Monthly %	Fall	24.93	23.50	9.85	20.00	↑	17.1	35.18	33.16	3	No concerns
Comments	N.A.													
BV-66d	Percentage of local authority tenants evicted as a result of rent arrears.	Housing Management	Monthly %	Fall	0.29	0.26	0.14	0.28	↑	0.2	1	1	1	No concerns
Comments	Based on current eviction levels the year end target will not be reached. This is because of action being taken in relation to arrears contributing to BV66a.													
LKI-HMA3	Percentage of rent lost through Local Authority dwellings becoming vacant	Housing Management	Monthly %	Fall	1.60	1.50	1.34	1.40	↑	N.A.	N.A.	N.A.	N.A.	No concerns
Comments	N.A.													
LKI-HMA4 CPA-H5	The average time taken to complete non-urgent responsive repairs	Housing Management	Monthly Days	Fall	12.70	11.00	10.00	11.00	↑	N.A.	N.A.	N.A.	N.A.	No concerns
Comments	Performance continues to improve, and the target should be achieved by year end. CPA Upper threshold based on year end prediction.													
LKI-HMA7 CPA-H4	The percentage of urgent repairs completed within Government time limits	Housing Management	Monthly %	Rise	96.72	97.35	97.86	97.35	↑	N.A.	N.A.	N.A.	N.A.	No concerns
Comments	Performance continues to improve, and the target should be achieved by year end. CPA Upper threshold based on year end prediction.													
LKI-NR4 LAA-SSC32A	Percentage of local authority homes which meet the governments decency standard	Housing Management	Monthly %	Rise	70.22	80.00	65.99	75.00	↑	N.A.	N.A.	N.A.	N.A.	Some concerns
Comments	This indicator is the inverse of BV184a. See comments for BV184a. See cover report.													

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BV-64 CP-PSH2 CPA-H23	The number of private sector dwellings that are returned into occupation or demolished as a direct result of action by the local authority	Private Sector Housing Strategy	Monthly Numerical	Rise	2377.00	1500.00	1490.00	2400.00	↑	76.5	7	498.88	1	No concerns
Comments	Improvement work undertaken jointly between Council Tax and Environmental Health has resulted in enhanced performance. CPA Upper threshold.													
TS-E32	Trading standards, visits to high risk premises	Trading Standards	Quarterly %	Rise	100.00	100.00	28.20	100.00	↑	N.A.	N.A.	N.A.	N.A.	No concerns
Comments	High risk premises are identified using a national schema. The top quartile figure, target and projected year end performance is 100%. During the first 2 quarters 19% and 28.2% of premises were visited. This target will be achieved by the end of January 2008 to ensure sufficient time remains in February and March to revisit non compliant premises before the year end (see below). CPA Upper based on year end prediction.													
TS-E33a	Trading Standards - levels of business compliance - high risk premises	Trading Standards	Quarterly %	Rise	100.00	95.00	100.00	95.00	↓	N.A.	N.A.	N.A.	N.A.	No concerns
Comments	This performance measure identifies those premises that are generally compliant with trading standards legislation. Non compliant premises are those where there is a major infringement. Premises that have been brought back into compliance through advice and follow up enforcement visits or where prosecutions have been instigated are deemed to be compliant for this measure. During the first quarter compliance levels were generally low. There has been a substantial improvement during the second quarter as follow up visits to quarter 1 non compliant premises will have been carried out during quarter 2. As the planned high risk premises will all have been visited by January 2008 advice and follow up visits can be undertaken in February and March 2008 to ensure compliance achieves at least 95% at year end.													
TS-E33b	Trading Standards - levels of business compliance - medium risk premises	Trading Standards	Quarterly %	Rise	100.00	95.00	98.90	95.00	↓	N.A.	N.A.	N.A.	N.A.	No concerns
Comments	This performance measure identifies those premises that are generally compliant with trading standards legislation. Non compliant premises are those where there is a major infringement. Premises that have been brought back into compliance through advice and follow up enforcement visits or where prosecutions have been instigated are deemed to be compliant for this measure. During the first quarter compliance levels were generally low. There has been a substantial improvement during the second quarter as follow up visits to quarter 1 non compliant premises will have been carried out during quarter 2. As the planned high risk premises will all have been visited by January 2008 advice and follow up visits can be undertaken in February and March 2008 to ensure compliance achieves at least 95% at year end.													
TS-E33c	Trading standards - levels of business compliance - low risk premises	Trading Standards	Quarterly %	Rise	97.10	95.00	100.00	95.00	↓	N.A.	N.A.	N.A.	N.A.	No concerns
Comments	This performance measure identifies those premises that are generally compliant with trading standards legislation. Non compliant premises are those where there is a major infringement. Premises that have been brought back into compliance through advice and follow up enforcement visits or where prosecutions have been instigated are deemed to be compliant for this measure. During the first quarter compliance levels were generally low. There has been a substantial improvement during the second quarter as follow up visits to quarter 1 non compliant premises will have been carried out during quarter 2. As the planned high risk premises will all have been visited by January 2008 advice and follow up visits can be undertaken in February and March 2008 to ensure compliance achieves at least 95% at year end.													
BV-82a(i) CP-RC50 CPA-E6	Percentage of household waste arisings which have been sent by the authority for recycling	Refuse Collection & Waste Management	Quarterly %	Rise	15.83	18.07	17.20	18.30	↑	20.87	14.25	13.75	1	No concerns
Comments	The figures submitted relate to April to August only, as September's figures were not available at the time of running this report. Levels of recycling remain fairly constant. In April through to August, Leeds has recycled 17.20% of its waste arisings which is an improvement on the same period last year. Based on this, initial indications are that we should achieve a year end recycling rate of 18.30%, exceeding our target. This is largely due to an increase in timber, glass, and television tonnages. In addition, these figures now include small electrical items, which previously, we did not recycle.													
BV-82a(ii) CPA-E6	Total tonnage of household waste arisings which have been sent by the authority for recycling	Refuse Collection & Waste Management	Quarterly Numerical	Rise	53486.00	61435.00	25738.00	61435.00	↑	15126.1	6140.14	32330.58	1	No concerns

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Comments	<p>The figures submitted relate to April to August only, as September's figures were not available at the time of running this report.</p> <p>Levels of recycling remain fairly constant. In April through to August, Leeds has recycled 17.20% of its waste arisings which is an improvement on the same period last year. Based on this, initial indications are that we should achieve a year end recycling rate of 18.30%, exceeding our target. This is largely due to an increase in timber, glass, and television tonnages. In addition, these figures now include small electrical items, which previously, we did not recycle.</p>													
BV-82b(i) CP-RC51 CPA-E6	The percentage of household waste sent by the authority for composting or treatment by anaerobic digestion	Refuse Collection & Waste Management	Quarterly %	Rise	6.47	7.39	9.46	7.78	↑	13.05	3.55	4.22	5	No concerns
Comments	<p>The figures submitted relate to April to August only, as September's figures were not available at the time of running this report.</p> <p>Levels of composting continue to increase. In the first five months of the year, the council has composted 9.46% of its waste, well above its target of 7.39%. This can be attributed to the garden waste collection pilot and the increased levels of garden waste collected at household waste sites. This was helped by the wet summer experienced which promoted grass growth. Year end projections indicate that the tonnage of household waste composted will exceed the target set and the annual predicted performance has been revised accordingly however, due to seasonal variations in levels of composting it may not reach the levels achieved year to date.</p> <p>Leeds is behind some other core cities in the amount of waste composted. However, the citywide roll out of garden waste collections and food waste collections as part of the waste strategy, agreed by Executive Board, will see the composting rate rise still further in the coming years.</p>													
BV-82b(ii)	The tonnage of household waste sent by the authority for composting or treatment by anaerobic digestion	Refuse Collection & Waste Management	Quarterly Numerical	Rise	21845.00	25125.00	14154.00	25993.00	↑	8770.3	1823.31	9767.06	3	No concerns
Comments	<p>The figures submitted relate to April to August only, as September's figures were not available at the time of running this report.</p> <p>Levels of composting continue to increase. In the first five months of the year, the council has composted 9.46% of its waste, well above its target of 7.39%. This can be attributed to the garden waste collection pilot and the increased levels of garden waste collected at household waste sites. This was helped by the wet summer experienced which promoted grass growth. Year end projections indicate that the tonnage of household waste composted will exceed the target set and the annual predicted performance has been revised accordingly however, due to seasonal variations in levels of composting it may not reach the levels achieved year to date.</p> <p>Leeds is behind some other core cities in the amount of waste composted. However, the citywide roll out of garden waste collections and food waste collections as part of the waste strategy, agreed by Executive Board, will see the composting rate rise still further in the coming years.</p>													
BV-82c(i)	Percentage of the total tonnage of household waste arisings which have been used to recover heat, power and other energy sources	Refuse Collection & Waste Management	Quarterly %	Rise	0.53	0.02	0.40	0.42	↓	6.72	0	24.98	5	No concerns
Comments	<p>The figures submitted relate to April to August only, as September's figures were not available at the time of running this report.</p> <p>The slight dip in performance is as a result of the improved performance on BV82a and b. Performance in this area is assisted by a contractor who uses SORT rejections to generate energy from waste.</p>													
BV-82c(ii)	Tonnage of household waste arisings which have been used to recover heat, power and other energy sources	Refuse Collection & Waste Management	Quarterly Numerical	Rise	1775.00	72.00	601.00	1389.00	↓	13174	0	73265.76	5	No concerns
Comments	<p>The figures submitted relate to April to August only, as September's figures were not available at the time of running this report.</p> <p>The slight dip in performance is as a result of the improved performance on BV82a and b. Performance in this area is assisted by a contractor who uses SORT rejections to generate energy from waste.</p>													

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BV-82d(i) CP-RC52	Percentage of household waste arisings which have been landfilled	Refuse Collection & Waste Management	Quarterly %	Fall	77.09	74.52	72.95	73.50	↑	59.41	77.4	55.36	4	No concerns
Comments	<p>The figures submitted relate to April to August only, as September's figures were not available at the time of running this report.</p> <p>In the first five months of the year, the tonnage of waste sent to landfill has reduced by 6.37% compared to the same period in the previous year. Assuming we continue at this rate, we are in line to exceed our year-end target. Projections suggested a year end figure of around 73.50%. The improved performance on this PI is directly related to the improvements made on BVPI 82a and b.</p>													
BV-82d(ii)	The tonnage of household waste arisings which have been landfilled	Refuse Collection & Waste Management	Quarterly Numerical	Fall	260416.00	253357.00	109188.00	245534.00	↑	53892.2	187764	121763	6	No concerns
Comments	<p>The figures submitted relate to April to August only, as September's figures were not available at the time of running this report.</p> <p>In the first five months of the year, the tonnage of waste sent to landfill has reduced by 6.37% compared to the same period in the previous year. Assuming we continue at this rate, we are in line to exceed our year-end target. Projections suggested a year end figure of around 73.50%. The improved performance on this PI is directly related to the improvements made on BVPI 82a and b.</p>													
BV-84a CPA-E26	Number of kilograms of household waste collected per head of population	Refuse Collection & Waste Management	Quarterly KG	Fall	467.18	467.21	199.52	467.21	↔	394	480	458.7	4	No concerns
Comments	<p>The figures submitted relate to April to August only, as September's figures were not available at the time of running this report.</p> <p>The number of kgs of household waste collected per head has reduced by 7.88 kgs on the same period last year. This improved performance has been assisted by the population increase of 27,100 as we have a greater number of residents to divide our waste arisings between. However, our waste arising year to date has only increased by 293 tonnes which is positive considering the number of new residents.</p>													
BV-84b	Percentage change from the previous financial year in the number of kilograms of household waste collected per head of population	Refuse Collection & Waste Management	Quarterly %	Fall	1.08	0.01	-3.80	-0.96	↑	-3.79	1.01	-2.99	5	No concerns
Comments	<p>The figures submitted relate to April to August only, as September's figures were not available at the time of running this report.</p> <p>The better than expected performance seen in quarter one continues and projections indicate that we will exceed our year end target. For further detail please see comments for BV84a.</p>													
BV-91 CPA-E7A	Percentage of population resident in the authority's area serviced by a kerbside collection of recyclables	Refuse Collection & Waste Management	Quarterly %	Rise	92.40	95.00	92.64	92.64	↑	100	93.5	90.2	4	Some concerns
Comments	<p>The service is investigating why some households do not have access to a kerbside collection of recyclables to assess what alternatives are available. However, there is no provision in the budget for a further increase in access to recycling in 2007/08.</p> <p>Nevertheless, the waste strategy for Leeds sets out the council's commitment to extend access to kerbside recycling services as evidenced by the agreed roll out of further citywide kerbside collection services (i.e. food and garden waste).</p> <p>With regard to data quality issues, currently there are concerns over the move from Superbase to a new GIS based system; however, it is expected that these concerns will be eased as the project progresses.</p>													

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BV-91b	Percentage of households resident in the authority's area served by a kerbside collection of at least two recyclables	Refuse Collection & Waste Management	Quarterly %	Rise	92.40	95.00	92.64	92.64	↑	100	90.1	64.3	3	Some concerns
Comments	<p>The service is investigating why some households do not have access to a kerbside collection of recyclables to assess what alternatives are available. However, there is no provision in the budget for a further increase in access to recycling in 2007/08.</p> <p>Nevertheless, the waste strategy for Leeds sets out the council's commitment to extend access to kerbside recycling services as evidenced by the agreed roll out of further citywide kerbside collection services (i.e. food and garden waste).</p> <p>With regard to data quality issues, currently there are concerns over the move from Superbase to a new GIS based system; however, it is expected that these concerns will be eased as the project progresses.</p>													
LKI-82 A&B (i)	Percentage of household waste arisings sent by the authority for recycling or composting	Refuse Collection & Waste Management	Monthly %	Rise	22.30	25.46	26.66	26.08	↑	N.A.	N.A.	N.A.	N.A.	No concerns
Comments	<p>The figures submitted relate to April to August only, as September's figures were not available at the time of running this report.</p> <p>Combined recycling and composting rates continue to increase. For further details, please see the comments provided against BVPI 82a and BVPI 82b.</p>													
LKI-82A&B (ii)	Total tonnage of waste arisings sent for recycling and composting	Refuse Collection & Waste Management	Monthly Number	Rise	74971.00	86560.00	39892.00	87428.00	↑	N.A.	N.A.	N.A.	N.A.	No concerns
Comments	<p>The figures submitted relate to April to August only, as September's figures were not available at the time of running this report.</p> <p>Combined recycling and composting rates continue to increase. For further details, please see the comments provided against BVPI 82a and BVPI 82b.</p>													
LKI-RC1	Number of household collections missed per 100,000 collections	Refuse Collection & Waste Management	Quarterly numerical	Fall	85.00	95.00	33.95	95.00	↓	N.A.	N.A.	N.A.	N.A.	Some concerns
Comments	<p>The service continues to improve its performance on this indicator and is on track to achieve its year end target.</p> <p>The 2007/08 target was set at that level to reflect the fact that the council is undertaking more collections of waste than it ever has before. The full year effect of the garden waste pilot (delivered to 20,000 households) was accounted for in the target setting process. Households on the garden waste collection pilot receive a fortnightly collection in the summer months and a four weekly collection in the winter months and the target was set to reflect this fact. In 2007/08, the service will collect over 20 million bins and the more collections you introduce the more risk there is that some collections will be missed.</p>													
LKI-RC1b	Percentage of household waste collections, collected per 100,000 collections	Refuse Collection & Waste Management	Quarterly %	Rise	99.90	99.90	99.97	99.90	↔	N.A.	N.A.	N.A.	N.A.	No concerns
Comments	<p>The service continues to improve its performance on this indicator and is on track to achieve its year end target.</p> <p>The 2007/08 target was set at that level to reflect the fact that the council is undertaking more collections of waste than it ever has before. The full year effect of the garden waste pilot (delivered to 20,000 households) was accounted for in the target setting process. Households on the garden waste collection pilot receive a fortnightly collection in the summer months and a four weekly collection in the winter months and the target was set to reflect this fact. In 2007/08, the service will collect over 20 million bins and the more collections you introduce the more risk there is that some collections will be missed.</p>													

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BV-199a CP-SC50 CPA- E4_LAA- SSC4	The proportion of relevant land and highways (expressed as a percentage) that is assessed as having combined deposits of litter and detritus that fall below an acceptable level	Street Cleansing	Quarterly %	Fall	17.30	16.00	15.00	16.00	↑	8.8	21	18.1	5	No concerns
Comments	<p>Improvements have been made to further reduce the levels of litter within the city. In spite of the smoking ban and the fact that nationally smoking related litter has increased, our levels of litter have reduced in the majority of areas surveyed compared to the same period last year.</p> <p>Detritus levels have seen an increase but this may be attributed to the unseasonably heavy rainfall experienced and the need to shift Streetscene resources to assist with the problems the flooding caused.</p> <p>Whilst at present we are exceeding our target of 16%, to maintain this level of performance we will need to address issues surrounding the use of mechanical and non mechanical cleaning methods and the cleansing of traffic islands.</p> <p>Its should also be noted, that the level of performance achieved is being assisted by active enforcement across the city and the performance of the environmental pride teams (funded by NRF) in cleaning up many of the most deprived areas of the city.</p>													
BV-199b	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of graffiti are visible	Street Cleansing	Quarterly %	Fall	6.00	7.00	11.00	8.00	↓	1	6	11	6	No concerns
Comments	<p>Levels of graffiti have increased compared to the same period last year. An explanation for this is the timings of the surveys and the areas surveyed. Both Hyde Park & Woodhouse and Headingley were surveyed in the early part of the year. Traditionally, as recognised by ENCAMS, graffiti levels are prevalent in areas with a high student population. In order to combat these problems, a hot spot team is operational in the inner North West area but the team often find that as quickly as they remove graffiti in these areas, it reappears.</p> <p>However, although our performance has deteriorated, further analyses shows that our performance only narrowly fell below an acceptable level. To address the issues identified, the survey manager plans to improve the communication and co-ordination between the graffiti removal team and the survey managers. In addition, a task group is in the process of being set up with the aim of using the wider DLEQS survey (a more extensive survey which uses multiple indicators of cleanliness from which BV199 is derived) to identify issues that need addressing, such as this.</p> <p>Although it is believed that that our score will improve in future surveys we have adjusted the expected year end result to 8%.</p>													
BV-199c	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of fly-posting are visible	Street Cleansing	Quarterly %	Fall	1.00	1.00	2.00	1.00	↔	0	2	3	1	No concerns
Comments	Our performance on this indicator has deteriorated slightly as levels of fly-posting increased in secondary retail areas. This isn't an issue and we expect that future surveys will ensure we still achieve our year end target.													
BV-199d	The year-on-year reduction in the total number of incidents and increase in total number of enforcement actions taken to deal with fly tipping	Street Cleansing	Quarterly Level	Fall	3.00	2.00	1.00	2.00	↑	N.A.	N.A.	N.A.	N.A.	No concerns
Comments	Our performance in relation to this indicator is again rated as 'very effective' (the best rating available). This is due to the number of incidents reported reducing on the same period last year by 1162, whilst the number of enforcement actions have risen by 2528.													

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BV-218a	Percentage of new reports of abandoned vehicles investigated within 24 hours of notification	Street Cleansing	Quarterly %	Rise	92.54	92.50	90.32	90.00	↓	96.64	73	75.93	3	Some concerns
Comments	<p>The level of performance reported is provisional at this stage and may be adversely affected by a number of jobs that are still 'pending'. The council is working in partnership with the Police on abandoned vehicles and a police officer has been seconded to the council to work on this project until March 2008.</p> <p>In the year to date, there have been issues on performance through the unavailability of police resources (sickness and retirement). For this reason, the annual predicted performance has been changed to 90%.</p> <p>It should be noted that prior to these resourcing issues, the partnership with the police was working well and the number of days that an abandoned vehicle is on the street has fallen from an average of 8 days to just 3.5 hours. This partnership has also assisted in reducing the number of reports of abandoned vehicles by 12% on the same period last year. As this partnership is funded by NRF (which runs out in March 2008), there may be an adverse effect on performance in future years.</p> <p>In terms of data quality, work is underway to resolve the situation on 'pending jobs' with a training session being provisionally booked for November to improve the administrative process.</p>													
BV-218b LAA-SSC57	Percentage of abandoned vehicles removed within 24 hours from the point at which the authority is legally entitled to remove the vehicle	Street Cleansing	Quarterly %	Rise	92.17	90.00	79.35	86.00	↓	95	61.11	74.22	5	Some concerns
Comments	<p>The council uses a contractor based in Doncaster (Doncaster Motor Spares) for the removal of abandoned vehicles.</p> <p>Performance has deteriorated in the first five months of the year due to the effects of the flooding experienced in June and July. The contractor was unable to maintain its level of performance due to their premises being flooded and the need to provide assistance to local priorities.</p> <p>This resulted in a minor number of vehicles being picked up outside the 24 hour time window. However, to set this in context, the maximum time over the 24 hour deadline was 1.5 hours. Although performance is expected to improve over the coming months it is unlikely that the service will achieve its year end target. As such, the annual predicted performance figure has been revised to 86%.</p>													
LKI-SC6	The average time taken to remove fly tips	Street Cleansing	Quarterly Days	Fall	1.11	1.15	1.29	1.15	↓	N.A.	N.A.	N.A.	N.A.	No concerns
Comments	<p>Although our performance has improved on the last quarter and is an improvement on our performance during the same period last year, we are still not achieving our targets by a small percentage. Also, the vast majority of the jobs used to calculate this PI were crew 'spots' and without these the figure reported would be higher.</p> <p>Responsiveness to jobs and the type and size of fly tips being recovered will be examined by the service.</p> <p>With regard to data quality, the issues have now been resolved.</p>													