

**Leeds City Council  
Quarter Three Performance Report  
2007/2008**

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## Accountability Reporting Guidance

Column No.	Column Title	Description	Column No.	Column Title	Description	Colour Code
<b>Indicator Explanations</b>						
1	Reference	<p>The reference column describes which basket each indicator belongs to. A basket is a set of indicators which we use to report on progress relating to different plans or frameworks, such as Best Value or BV which we report to the Audit Commission. We have listed below the initials we use to refer to these different baskets.</p> <p>CPA - These indicators are part of our Comprehensive Performance Assessment            BV - We report these indicators to the Audit Commission            LKI - These are local key indicators for Leeds</p> <p>CP - These indicators show what progress we are making against the Corporate Plan            LAA - These indicators show progress on the Local Area Agreement            PAF - We report these indicators to the Commission for Social Care Inspection (CSCI) as part of the Performance Assessment Framework.</p>	9	Predicted Full Year Result	<p>Directorates use this column to show how well they expect to do at the end of the year. They forecast this position depending on the current performance of each indicator. This figure may change each quarter depending on the performance of the indicator. We use this figure as one</p> <p>The green light shows that the Directorate predicts this indicator <b>WILL</b> meet its target. The Directorate uses current performance information to make this forecast.</p> <p>An amber traffic light shows that the Directorate predicts this indicator will not meet its target. However, the performance for this indicator is still acceptable and will not result in significant problems. The Directorate uses current performance information to make this forecast.</p> <p>The red lights shows that the Directorate predicts this indicator <b>WILL NOT</b> meet its target at the end of the year. The Directorate uses current performance information to make this forecast.</p>	
2	Title	The title column describes the indicator. The Audit Commission provides the description for the Best Value Indicators and CSCI sets the description for PAF indicators.	10	Year on Year Improvement	<p>This compares how we expect to perform this year compared to last year. We use this section to explain whether the indicator is getting better, getting worse or staying the same as last year. You need to read this section together with column 9 to understand how we are performing.</p> <p>The Directorate predicts that this indicator will <b>DO BETTER</b> than in the last financial year. They are using current performance information (column 9) to make this forecast.</p> <p>The Directorate predicts that this indicator will <b>BE THE SAME</b> as in the last financial year. They are using current performance information (column 9) to make this forecast.</p> <p>The Directorate predicts that this indicator will <b>BE WORSE</b> as in the last financial year. They are using current performance information (column 9) to make this forecast.</p>	<p>↑</p> <p>↔</p> <p>↓</p>
3	Service	The service column identifies which team within the Council is responsible for service delivery, monitoring the performance and data quality of each indicator.	<b>Information for Comparisons</b>			
The Council compares its performance against the performance of all councils in England (known as All England). The Council also takes part in the Core Cities benchmarking group and we compare our performance against these cities of a similar size. The Core Cities are Birmingham, Bristol, Leeds, Liverpool, Manchester Newcastle, Nottingham and Sheffield. The Audit Commission audits the year end results and provides the information for the public to compare. This comparison information is only available for Best Value indicators (see 1). The Audit Commission will only provide the comparison information for 2006/07 at the end of December, so we are currently comparing performance against the 2005/06 year end position for All England and the Core Cities.			11	All England Top Performance Range	<p>The Directorate predicts that this indicator will be in the <b>TOP</b> performance range. They are using current performance information (column 9) to make this forecast.</p> <p>The Directorate predicts that this indicator will be in the <b>MIDDLE</b> of the top and bottom performance range. They are using current performance information (column 9) to make this forecast.</p> <p>The Directorate predicts that this indicator will be in the <b>BOTTOM</b> performance range. They are using current performance information (column 9) to make this forecast.</p>	
4	Frequency & Measure	<p>The top line in this column identifies how often we collect this information. This may be every month, every three months (quarterly) or once a year (annually). We only report annual indicators at the end of quarter 4 (after the end of March).</p> <p>The second line in this column identifies what measure we use to check on progress. For example, we might measure this result in the number of days or weeks we should take to finish something, such as a planning application. In another case, we might measure the percentage, such as the percentage of enquiries we respond to within five minutes.</p>	11a	All England Bottom Performance Range	This column shows the All England Bottom performance range. The traffic light in column 11, to the left of this, highlights the predicted Leeds position.	
5	Good Performance	The good performance column identifies if the results should go up or down to show whether we are doing well. For example, if this is set to rise, you would expect the figures to increase.	12	Core Cities Average	This column details the average result of the Core Cities for each indicator.	
<b>Targets and Results</b>						
6	2006/07 Year End	This column displays the result at the end of the previous financial year (31 March 2007)	13	Core City Position	This column details the Leeds position for each indicator compared to the eight Core Cities.	
7	2007/08 Target	This column shows the target we have agreed for this financial year.	14	Data Quality Issues	<p>To know we can rely on the information in these reports, it has to be of good quality. Directorates use this column to identify indicators where they have concerns about the quality of the information or data in the report. If a Directorate has Some or Significant concerns regarding Data Quality there will be an explanation in the comments field.</p> <p>No Concerns indicates that the Directorate has signed off the data as accurate.</p> <p>If Some Concerns has been chosen, the Directorate has concerns about the data and are working to ensure it is accurate and reliable.</p> <p>If Significant Concerns has been chosen, the Directorate thinks that the quality of the data may not be good or that maybe they have not got the correct data.</p> <p>Directorates add a comment here to explain what their concern is, if they have any.</p>	<p>No Concerns</p> <p>Some Concerns</p> <p>Significant Concerns</p>
8	Current Position	The current position identifies the result at the end of each quarter. We include the month we stop reporting on this in the heading of this column.	Comments		The comments for each indicator should explain why performance varies. They should also highlight if there are any problems with the quality of the data and what steps the Directorate is taking to improve it. This section will also focus on what will be done to improve the actions and state what outcomes they have achieved.	

## Adult Health and Social Care Quarter 3 Performance Report 2007/08

1	2	3	4	5	6	7	8	9	10	11	11a	12	13	14
Reference	Title	Service	Frequency & Measure	Good Performance	2006/07 Year End	2007/08 Target	Current Position as at 31st December 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2006/07 Year-End data)	All England Bottom Quartile (Based on 2006/07 Year-End data)	Core City Average (Based on 2006/07 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2006/07 Year-End data)	Data Quality Issues
BV-201 CP-SSA51 C51	The number of adults and older people receiving direct payments at 31 March per 100,000 population aged 18 years or over (age standardised by age groups)	Social Services for Adults	Quarterly Numerical	Rise	40	95	85	100	↑	127	77.3	94	8	No concerns
<b>Comments</b>	Performance has significantly improved during the year. The authority has already surpassed the national key threshold for the indicator. Improvements in the rate of use of Direct Payments over the last quarter suggests that Leeds is on course to exceed its target of 95 by the end of the financial year. Performance score of 90 or above will lead to a rating in the 3rd band (acceptable).													
BV-56 CP-SSA50 D54	Percentage of items of equipment delivered within 7 working days.	Social Services for Adults	Quarterly %	Rise	89	89	90	90	↑	93	85	87	4	No concerns
<b>Comments</b>	Current performance is rated in the highest band (very good) by CSCI. Target for 07/08 has been surpassed.													
LKI-SS23 D39	Percentage of people receiving a statement of their needs and how they will be met	Social Services for Adults	Quarterly %	Rise	98.30	99.00	99.10	99.00	↑	98.30	95.63	96.20	1	No concerns
<b>Comments</b>	Current performance is rated by CSCI as being in the 4th band (good). Overall the activity has remained fairly constant during the year, with a slight upward trend.													
LKI-SS35 D40	Adult and older clients receiving a review as a percentage of those receiving a service.	Social Services for Adults	Quarterly %	Rise	53.50	70.00	65.60	65.00	↑	76.27	64.90	63.27	7	Some concerns
<b>Comments</b>	Performance has improved from the 2006/07 year end figure, although there has been a slight downward trend in the latter half of the year. This may in part be due to some activity not yet being recorded, although this requires further investigation to ascertain.													
LKI-SS36 C62	The number of carers receiving a specific carer's service as a percentage of clients receiving community based services.	Social Services for Adults	Quarterly %	Rise	6.30	7.50	7.50	12.00	↑	13.01	8.01	11.93	8	No concerns
<b>Comments</b>	Performance has improved from the 2006/07 position and is now significantly higher than it was at the end of last year. Performance is currently rated by CSCI in the 3rd band (acceptable). Under new reporting guidance procedures we have been instructed that respite care (previously counted as a service for users) is to be counted as a service for carers. This will have a significant uplift for Leeds performance on this indicator which we anticipate will rise to around 12% (5th band - very good) in the final calculation.													
BV-195 D55	Acceptable (DH) waiting times for assessment	Social Services for Older People	Quarterly %	Rise	81.7	86.0	86.6	87.0	↑	88.4	80.3	81.8	3	No concerns
<b>Comments</b>	During 2007/08 we have improved our overall rating on this indicator and current performance is in the 4th band (Good). This surpasses our target.													
BV-196 D56	Acceptable (DH) waiting times for care packages	Social Services for Older People	Quarterly %	Rise	76.8	85.0	86.2	86.0	↑	92.7	85.9	84.0	7	No concerns
<b>Comments</b>	Current performance rating is in the 4th band (good). We have now met our performance target for 07/08 and our current performance on this indicator is a significant improvement on the 2006/07 position.													

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Reference	Title	Service	Frequency & Measure	Good Performance	2006/07 Year End	2007/08 Target	Current Position as at 31st December 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2006/07 Year-End data)	All England Bottom Quartile (Based on 2006/07 Year-End data)	Core City Average (Based on 2006/07 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2006/07 Year-End data)	Data Quality Issues
BV-53 C28	Intensive home care per 1,000 population aged 65 or over	Social Services for Older People	Annually numerical	Rise	10.00	10.00	11.40	11.40	↑	17.00	10.00	17.5	8	No concerns
<b>Comments</b>	This indicator is reported once a year and this figure represents the final result. Performance is rated in 3rd band ('acceptable') by CSCI and we have exceeded our target and 2006/07 figure. Intensive Home care has served as a proxy indicator for intensive support offered in an authority. Leeds however has significantly high levels of other varieties of intensive support such as that offered through day care which is likely to reduce local demand for intensive home care support.													
BV-54 C32	Older people helped to live at home per 1,000 population aged 65 or over. (PAF C32)	Social Services for Older People	Quarterly Numerical	Rise	74.70	88.00	81.00	85.00	↑	100.50	73.4	89.1	7	Some concerns
<b>Comments</b>	We are on target to improve our performance banding for this indicator this year and at present there are roughly 700 more elderly people helped to live at home than there were at the end of 2006/07. Additionally, the present figure is likely to undercount the actual situation as we are aware of other services which are not currently included in our figures. These will be added to the final figure during quarter 4.													

## City Development Quarter 3 Performance Report 2007/08

1	2	3	4	5	6	7	8	9	10	11	11a	12	13	14
Reference	Title	Service	Frequency & Measure	Good Performance	2006/07 Year End	2007/08 Target	Current Position as at 31st December 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2006/07 Year End data)	All England Bottom Quartile (Based on 2006/07 Year End data)	Core City Average (Based on 2006/07 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2006/07 Year-End data)	Data Quality Issues
BV-165 CPA-E16	The percentage of pedestrian crossings with facilities for disabled people	Highways	Quarterly %	Rise	77.3	84.0	81.5	82.0	↑	99.9	71.1	55.4	4	Some concerns
<b>Comments</b>	The 2006-07 year-end figure has been changed following the July audit. The 2007-08 target, and predicted year-end performance have also been amended as the service is confident that an agreed programme of works will show an improvement in performance over the next two quarters. There is an amount of remedial work required on some crossings, and this is ongoing. It is anticipated that current funding secured will be sufficient to complete this work. Additional funding will be required to increase the percentage of crossings that comply with BV165 performance indicator.													
BV-170a	a. The number of visits/enquiries/website hits to museums per 1,000 population.	Museums and Galleries	Quarterly Numerical	Rise	942	935	844	1125	↑	1067	180	2218	7	No concerns
<b>Comments</b>	The target is envisaged to be exceeded for this PI. This higher than predicted performance is likely to be a result of the refurbished Art Gallery which is attracting a lot of visitors and the 'soft' opening of the Museum Discovery Centre. The service's website has yet to be launched. Once it has, it is predicted that visitor numbers will increase at many, if not all sites. The restructure of the Museums and Galleries Service is ongoing.													
BV-170b	The number of those visits that were in person per 1,000 population	Museums and Galleries	Quarterly Numerical	Rise	534	530	537	716	↑	620	104	1408	7	No concerns
<b>Comments</b>	The reopening of the Art Gallery and the huge increase in visitors numbers it has received coupled with the number of visitors at other sites being at or above predicted levels (with the exception of Thwaite Mills due to flooding earlier this year) mean the service is likely to exceed its annual target for this indicator. In relation to Quarter 3 specifically, better weather in the Autumn than Summer months is likely to account for the increase in visitor numbers at the estates plus there was a very popular Halloween programme provided at Temple Newsam and Abbey House.													
BV-170c	The number of pupils visiting museums and galleries in organised school groups	Museums and Galleries	Quarterly Numerical	Rise	26151	27900	16601	22135	↓	8866	831	33365	5	No concerns
<b>Comments</b>	The service has dedicated staff to facilitate school group visits. However, for the last two years there have only been 1.5 people in post to cover the nine sites due to the restructure of the service. The target for 07/08 was set assuming the restructure would have been completed by the beginning of 07/08 however as it has taken significantly longer than anticipated, the service has been unable to recruit any more educational staff and thus meet the target for this indicator. The restructure is in the process of being implemented and includes 10 posts for this area of work. Once the educational team is fully recruited, staff will be able to build on the service's relationship with schools, market the programmes available, develop new activities to broaden its appeal and generally build on its capacity to lead on activities with school children and young people.													
BV-109a CP-PL50 CPA-E2	Percentage of planning applications determined in line with the Government's new development control targets to determine a) 60% of major applications in 13 weeks	Planning	Quarterly %	Rise	61.01	60.00	66.67	64.00	↑	80.65	65.22	69.88	7	No concerns
<b>Comments</b>	Targets have been set to match the Government's published targets and performance management measures are in place to ensure targets are met whilst at the same time, enabling us to deliver high quality development for the city. Principal Planning Officers are to be appointed and will undertake the complex major casework supported by some outsourcing, employment of freelance planners and overtime arrangements and providing administrative support to maximise the capacity of professional officers.													

### City Development Quarter 3 Performance Report 2007/08

Reference	Title	Service	Frequency & Measure	Good Performance	2006/07 Year End	2007/08 Target	Current Position as at 31st December 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2006/07 Year End data)	All England Bottom Quartile (Based on 2006/07 Year End data)	Core City Average (Based on 2006/07 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2006/07 Year-End data)	Data Quality Issues
BV-109b CP-PL50 CPA-E2	Percentage of planning applications determined in line with development control targets to determine b) 65% of minor applications in 8 weeks.	Planning	Quarterly %	Rise	69.94	65.00	80.28	70.00	↑	83.38	71.40	77.50	7	No concerns
<b>Comments</b>	Targets have been set to match and maintain the Government's published targets.													
BV-109c CPA-E2	Percentage of planning applications determined in line with development control targets to determine c) 80% of other applications determined within 8 weeks	Planning	Quarterly %	Rise	83.63	80.00	87.32	85.00	↑	92.46	84.81	86.15	5	No concerns
<b>Comments</b>	Targets have been set to match and maintain the Government's published targets.													
BV-204 CPA-E42	The percentage of appeals allowed against the authority's decision to refuse on planning applications	Planning	Quarterly %	Fall	37.4	30.0	46.6	40.0	↓	25.6	37.9	33.3	5	No concerns
<b>Comments</b>	In the last quarter 11 out of 33 appeal decisions were allowed, contrary to the Council's decision to refuse. The continued performance of this indicator represents the significant time delay inherent within the appeals process. There is a six-month period after a decision for an appeal to be lodged. Following this, the length of time taken by the Planning Inspectorate to come to a final decision can vary from a number of weeks to a number of months, depending on the complexity and form of the appeal (there may be a public inquiry, or written representations made for example). This, therefore, has a direct impact on the performance of this indicator; there will be a significant timelag after the compulsory training for members, officer training and other improvements before these cases filter to the Planning Inspectorate. At this point, it is anticipated that performance will begin to improve. In the meantime the situation is being closely monitored and any learning points which emerge are being acted upon.													
BV-205 CP-PL51 CPA-E43	Quality of the planning services checklist	Planning	Quarterly %	Rise	N.A.	N.A.	See Comments	See Comments		100	88.9	93.6	4	No concerns
<b>Comments</b>	It is not currently possible to set a target for or report the progress of this indicator because guidance has not yet been issued by the Audit Commission. This will clarify what should be included in the count for this indicator, especially as regards the Pendleton Survey (survey of Planning Service accessibility against a pre-defined list). A charter for major development applications, currently in draft, will be implemented by March 2008, focusing on the most complex and large-scale developments. This will also have a bearing on future performance of this indicator. Resourcing issues mean that we cannot provide pre application advice for every application type and size in all forms. The electronic scanning project has been delayed due to technical and resourcing issues and other improvements outlined in the strategic review are being progressed. If the existing methodology is used the 06/07 Year End Result would be 72.2%, these results will be confirmed when the guidance has been received.													
CP-CSP52b	Increase the take up of cultural and sporting opportunities amongst 5-19 year olds - S&AR	Sport	Quarterly Numerical	Rise	1031050	1000000	804775	1097685	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	The result for Q3 07/08 was 280,524 which is 5.89% higher than the same period last year. This increase can be attributed to John Smeaton Leisure Centre, South Leeds Sports Centre and the new Aquatics Centre being open this year. These centres contributed 13,618; 4,886; 557 visits respectively. This increase was achieved despite Leeds International Pool closing in Q3 which only had 363 visits instead of the usual 3,000 visits per quarter.													
CP-CU50b LKI-SP9c LAA-EDE23b	Visits to the City Council's cultural facilities - Sport & Active Recreation	Sport	Quarterly Numerical	Rise	4152075	4100000	3132659	4302818	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	Q3 07/08 had 1,108,135m visits which was 7.6% higher than same period last year. This increase can be attributed to John Smeaton Leisure Centre, South Leeds Sports Centre and the new Aquatics Centre being open this year. These centres contributed to 66,169; 19,426; and 13,155 visits respectively. This increase was achieved despite Leeds International Pool closing during Q3 and only obtaining 5,177 visits. The site regularly contributes over 30,000 visits per quarter.													

### City Development Quarter 3 Performance Report 2007/08

Reference	Title	Service	Frequency & Measure	Good Performance	2006/07 Year End	2007/08 Target	Current Position as at 31st December 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2006/07 Year End data)	All England Bottom Quartile (Based on 2006/07 Year End data)	Core City Average (Based on 2006/07 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2006/07 Year-End data)	Data Quality Issues
BV-106 CPA-E23	Percentage of new homes built on previously developed land	Strategy and Policy	Quarterly %	Rise	96.92	92.00	92.13	92.46	↓	96.92	65.93	96.18	3	No concerns
<b>Comments</b>	<p>Figures to end of December are 1089 out of 1182 brownfield housing completions (gross) Brownfield completions continue to run at a high level in line with UDP policy. Since mid 2000 it has been the Council's policy to provide the majority of housing on previously used (brownfield) sites. During this time, a general embargo on the release of previously un developed sites has been in operation, except in occasional exceptional circumstances and this has been largely successful. The proportion of completions on brownfield land has risen from 74% in 2000-1 to 97% in 2006-7. The latest quarterly figures are a little below this because one very large greenfield site (Sharp Lane) is currently under construction; this will moderate brownfield performance for some time to come. Much more information about the operation of housing land policy is in Housing Land Monitors which are published twice a year.</p>													
BV-215a	The average number of days taken to repair a street lighting fault which is under the control of the local authority	Street Lighting	Quarterly Days	Fall	12.11	5.00	5.86	5.90	↑	3.07	6.71	6.13	8	Some concerns
<b>Comments</b>	<p>Year to date, the average number of days to repair a street lighting fault has fallen markedly compared to the same period last year however, performance is still below target, and it is unlikely that we will achieve the year end target. As job numbers tend to increase during quarters 3 and 4 (due to the darker nights) it is predicted that year end performance will be in the region of 5.90 days.</p> <p>Performance was hindered in December by the bank holidays as performance on the indicator is measured in calendar days not working days. Also, the issue of old jobs within the system (some over 100 days old) that are only just being attended to adversely affected our performance. This issue will again be raised with SEC. Despite this, we are still above the core cities average for performance on this indicator.</p> <p>In terms of innovation, SEC will be introducing the use of GIS based hand held terminals for the crews to use during quarter 4. This should remove a lot of the issues associated with data quality. With regard to data quality issues, further audits of the information provided by SEC showed that the quality of information for both part a and b of the indicator continues to improve.</p>													
BV-215b	The average time taken to repair a street lighting fault where response time is under the control of a Distribution Network Operator (DNO)	Street Lighting	Quarterly Days	Fall	27.87	14.00	27.68	30.13	↓	14.83	34.82	31.48	4	Some concerns
<b>Comments</b>	<p>The 14 day target agreed to by SEC in the output specification of the contract is dependent on the performance of YEDL. Over the last quarter there have been issues with the YEDL depot in Bradford. Jobs weren't being completed and the quality of the work performed was poor and generating extra maintenance work for SEC. These issues have been escalated to the Head of Repairs for YEDL and the PFI Contract Manager.</p> <p>In terms of the work not being completed, this impacted on performance in October particularly, with the average number of days increasing significantly. As the quarter progressed, the average number of days improved, with November and December averaging at 14.64 days. However, this data is yet to be audited. Although SEC is currently running below target, they are still performing significantly better than the core city average of 31.48 days. In terms of year end performance, it is predicted that SEC will achieve around 30.13 days. In the longer term, performance may be adversely affected by OFGEM who are proposing a national service level agreement of 25 days for repairs.</p>													

### City Services Quarter 3 Performance Report 2007/08

1	2	3	4	5	6	7	8	9	10	11	11a	12	13	14
Reference	Title	Service	Frequency & Measure	Good Performance	2006/07 Year-End	2007/08 Target	Current Position as at 31st December 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2006/07 Year End data)	All England Bottom Quartile (Based on 2006/07 Year End data)	Core City Average (Based on 2006/07 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2006/07 Year-End data)	Data Quality Issues
BV-82a(i) CP-RC50 CPA-E6	Percentage of household waste arisings which have been sent by the authority for recycling	Refuse Collection & Waste Management	Quarterly %	Rise	15.83	18.07	17.25	18.18	↑	22.88	15.79	15.14	3	No concerns
<b>Comments</b>	<p>The figures reported relate to April to November only, as December's figures were not available at the time of running this report.</p> <p>The levels of recycling undertaken this year so far have increased on the previous year. This is largely due to significant increases in the levels of scrap metal and timber being collected at household waste sites. It is projected that this level of recycling will be maintained, and the service will achieve its year end target.</p>													
BV-82a(ii) CPA-E6	Total tonnage of household waste arisings which have been sent by the authority for recycling	Refuse Collection & Waste Management	Quarterly Numerical	Rise	53,486.00	61,435.00	39,679.00	59,789.00	↑	16,862.25	6,951.73	34,060.22	2	No concerns
<b>Comments</b>	<p>The figures reported relate to April to November only, as December's figures were not available at the time of running this report.</p> <p>The levels of recycling undertaken this year so far have increased on the previous year. This is largely due to significant increases in the levels of scrap metal and timber being collected at household waste sites. It is projected that this level of recycling will be maintained, and the service will achieve its year end target.</p> <p>Please be aware that the predicted year end result is colour coded amber due to the tolerance levels set and the fact that although we are increasing the proportion of waste recycled, our waste arisings are reducing resulting in less tonnage overall.</p>													
BV-82b(i) CP-RC51 CPA-E6	The percentage of household waste sent by the authority for composting or treatment by anaerobic digestion	Refuse Collection & Waste Management	Quarterly %	Rise	6.47	7.39	9.27	8.28	↑	15.53	5.49	7.22	6	No concerns
<b>Comments</b>	<p>The figures reported relate to April to November only, as December's figures were not available at the time of running this report.</p> <p>The proportion of waste sent for composting has increased significantly on last year, by 4.68% (5692 tonnes). This is largely due to the garden waste collection pilot. The service is currently planning the roll out of this service to other properties in the 2008/09 financial year, which should improve our performance on this indicator in the future.</p>													
BV-82b(ii)	The tonnage of household waste sent by the authority for composting or treatment by anaerobic digestion	Refuse Collection & Waste Management	Quarterly Numerical	Rise	21,845.00	25,125.00	21,327.00	27,219.00	↑	10,795.86	2,616.12	15,921.85	2	No concerns
<b>Comments</b>	<p>The figures reported relate to April to November only, as December's figures were not available at the time of running this report.</p> <p>The proportion of waste sent for composting has increased significantly on last year, by 4.68% (5692 tonnes). This is largely due to the garden waste collection pilot. The service is currently planning the roll out of this service to other properties in the 2008/09 financial year, which should further improve our performance on this indicator in the future.</p> <p>Overall, the service is expected to exceed its year end target.</p>													

### City Services Quarter 3 Performance Report 2007/08

Reference	Title	Service	Frequency & Measure	Good Performance	2006/07 Year-End	2007/08 Target	Current Position as at 31st December 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2006/07 Year-End data)	All England Bottom Quartile (Based on 2006/07 Year-End data)	Core City Average (Based on 2006/07 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2006/07 Year-End data)	Data Quality Issues
BV-82c(i)	Percentage of the total tonnage of household waste arisings which have been used to recover heat, power and other energy sources	Refuse Collection & Waste Management	Quarterly %	Rise	0.53	0.02	0.39	0.40	↓	11.66	0.00	26.92	5	No concerns
<b>Comments</b>	<p>The figures reported relate to April to November only, as December's figures were not available at the time of running this report.</p> <p>Although good performance on this indicator is measured by a rise, over the longer term, whether we want our performance to rise or fall for this indicator will depend on our decision as to a waste treatment solution. As land fill taxes increase, we need to minimise the amount of waste we send to land fill and may choose to divert this to other areas such as recovering heat, power and other energy sources.</p> <p>At present, our performance on this indicator is linked directly to our success in parts a and b of this indicator, as the fewer SORT rejections we receive, the less tonnage we have to generate energy from waste; hence the reason for this year's target being set lower than we achieved last year. Based on current performance we are set to achieve our target.</p>													
BV-82c(ii)	Tonnage of household waste arisings which have been used to recover heat, power and other energy sources	Refuse Collection & Waste Management	Quarterly Numerical	Rise	1775.00	72.00	894.00	1324.00	↓	25480.64	1.36	77180.97	4	No concerns
<b>Comments</b>	<p>The figures reported relate to April to November only, as December's figures were not available at the time of running this report.</p> <p>Although good performance on this indicator is measured by a rise, over the longer term, whether we want our performance to rise or fall for this indicator will depend on our decision as to a waste treatment solution. As land fill taxes increase, we need to minimise the amount of waste we send to land fill and may choose to divert this to other areas such as recovering heat, power and other energy sources.</p> <p>At present, our performance on this indicator is linked directly to our success in parts a and b of this indicator, as the fewer SORT rejections we receive, the less tonnage we have to generate energy from waste; hence the reason for this year's target being set lower than we achieved last year. Based on current performance we are set to achieve our target.</p>													
BV-82d(i) CP-RC52	Percentage of household waste arisings which have been landfilled	Refuse Collection & Waste Management	Quarterly %	Fall	77.09	74.52	73.08	73.14	↑	55.63	71.69	47.81	6	No concerns
<b>Comments</b>	<p>The figures reported relate to April to November only, as December's figures were not available at the time of running this report.</p> <p>The tonnage of waste sent to landfill is down 5.29% on the same period last year. This reduction can be directly attributed to the improvements made in part a and b of this indicator and year end projections suggest that we will exceed our target.</p> <p>In terms of our performance against other waste disposal authorities it is not valid to compare our performance with the All England Quartiles as the figures are skewed by the fact that a number of authorities have incinerators. Also, with regard to the core cities, 2 of the authorities are not waste disposal authorities and 3 have incinerators and as such their performance will be markedly better than Leeds on this indicator and, until Leeds makes a decision on its waste strategy our performance will continue to appear not as good.</p>													
BV-82d(ii)	The tonnage of household waste arisings which have been landfilled	Refuse Collection & Waste Management	Quarterly Numerical	Fall	260,416.00	253,357.00	168,077.00	240,506.00	↑	49,145.76	177,636.40	108,737.97	6	No concerns
<b>Comments</b>	<p>The figures reported relate to April to November only, as December's figures were not available at the time of running this report.</p> <p>The tonnage of waste sent to landfill is down 5.29% on the same period last year. This reduction can be directly attributed to the improvements made in part a and b of this indicator and year end projections suggest that we will exceed our target.</p> <p>In terms of our performance against other waste disposal authorities it is not valid to compare our performance with the All England Quartiles as the figures are skewed by the fact that a number of authorities have incinerators. Also, with regard to the core cities, 2 of the authorities are not waste disposal authorities and 3 have incinerators and as such their performance will be markedly better than Leeds on this indicator and, until Leeds makes a decision on its waste strategy our performance will continue to appear not as good.</p>													

### City Services Quarter 3 Performance Report 2007/08

Reference	Title	Service	Frequency & Measure	Good Performance	2006/07 Year-End	2007/08 Target	Current Position as at 31st December 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2006/07 Year-End data)	All England Bottom Quartile (Based on 2006/07 Year-End data)	Core City Average (Based on 2006/07 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2006/07 Year-End data)	Data Quality Issues
BV-84a CPA-E26	Number of kilograms of household waste collected per head of population	Refuse Collection & Waste Management	Quarterly KG	Fall	467.2	467.2	306.6	457.2	↑	395.0	480.1	452.9	7	No concerns
<b>Comments</b>	<p>The figures reported relate to April to November only, as December's figures were not available at the time of running this report.</p> <p>The kilogram's of waste per head of population continues to reduce. Compared to this period last year, we have reduced our kgs per head by 14.32kgs. Two factors have contributed to this. Firstly, our waste arisings have reduced suggesting that our strategies to try and reduce the amount of waste Leeds produces are working. Secondly, the population figures provided by the Office of National Statistics estimate that the population of Leeds has increased by over 27,000, which has a positive impact on this indicator as there are more people to divide the total waste arisings between.</p> <p>Provided this trend continues, the service is set to exceed its target.</p>													
BV-84b	Percentage change from the previous financial year in the number of kilograms of household waste collected per head of population	Refuse Collection & Waste Management	Quarterly %	Fall	1.08	0.01	-4.46	-2.13	↑	-1.78	2.51	-1.24	7	No concerns
<b>Comments</b>	<p>The figures reported relate to April to November only, as December's figures were not available at the time of running this report.</p> <p>The improvement on this PI continues. Year end forecasts predict that we will exceed the targets set. For further information, please see comments for part a of this indicator.</p>													
BV-91 CPA-E7A	Percentage of population resident in the authority's area serviced by a kerbside collection of recyclables	Refuse Collection & Waste Management	Quarterly %	Rise	92.4	95.0	92.6	92.6	↑	100.0	95.4	91.4	3	Some concerns
<b>Comments</b>	<p>Improvements on this performance indicator are constrained by lack of budget however, the service is still above the core city average for access to kerbside recycling which considering the size of Leeds in an achievement.</p> <p>During December, the Woodhouse area of Leeds was targeted by the Education &amp; Awareness Team with the aim of increasing access to kerbside recycling. Over 900 bags and, where appropriate bins were issued to residents allowing them to dispose of recyclable materials. The impact of this will be reflected in January's figures.</p> <p>In addition, a project to increase the number of high rise buildings and sheltered housing centres able to recycle continues. Routes for the scheme are in the process of being developed and will also be included in January's stats.</p> <p>With regard to data quality, a project is underway to assess the benefits of a GIS system.</p>													
BV-91b	Percentage of households resident in the authority's area served by a kerbside collection of at least two recyclables	Refuse Collection & Waste Management	Quarterly %	Rise	92.4	95.0	92.6	92.6	↑	100.0	93.5	74.9	2	Some concerns
<b>Comments</b>	<p>Improvements on this performance indicator are constrained by lack of budget however, the service is still above the core city average for access to kerbside recycling which considering the size of Leeds in an achievement.</p> <p>During December, the Woodhouse area of Leeds was targeted by the Education &amp; Awareness Team with the aim of increasing access to kerbside recycling. Over 900 bags and, where appropriate bins were issued to residents allowing them to dispose of recyclable materials. The impact of this will be reflected in January's figures.</p> <p>In addition, a project to increase the number of high rise buildings and sheltered housing centres able to recycle continues. Routes for the scheme are in the process of being developed and will also be included in January's stats.</p> <p>With regard to data quality, a project is underway to assess the benefits of a GIS system.</p>													

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BV-199a CP-SC50 CPA-E4 LAA-SSC4	The proportion of relevant land and highways (expressed as a percentage) that is assessed as having combined deposits of litter and detritus that fall below an acceptable level	Street Cleansing	Quarterly %	Fall	17.3	16.0	13.0	16.0	↑	7.0	17.0	16.3	6	No concerns
<b>Comments</b>	<p>The good performance reported previously has been improved upon further. The reduced levels of litter reported has been maintained, assisted by campaigns run over the quarter most notably the anti fast food litter campaign run in conjunction with ENCAMS. Also, levels of detritus have reduced since the last survey period, resulting in us exceeding our target.</p> <p>Overall, our performance is especially pleasing as the most recent survey covered a high number of SOA's. These are covered by the work undertaken by the Environmental Pride Teams and the scores achieved demonstrate the success of the scheme</p> <p>Please note that it is only statistically reliable to compare our result with other large authorities with a similar population size (Core Cities). To compare our performance to the All England Quartiles is not a valid comparison.</p>													
BV-199b	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of graffiti are visible	Street Cleansing	Quarterly %	Fall	6	7	7	7	↓	1	5	11	3	No concerns
<b>Comments</b>	<p>Levels of graffiti have reduced since the last survey however; recreation areas within the surveyed areas have been highlighted as problem areas. This information is being passed to the graffiti removal team along with previous survey results to help inform the way forward in terms of the graffiti strategy, which will be put together during 2008/09.</p> <p>Industrial and warehousing sites were also identified as a problem areas, however we are limited to the impact we can have on this score as the land is private.</p> <p>Based on past trends and the improved performance during this quarter, we now expect to achieve our year end target.</p> <p>As with part a of this indicator it is only statistically reliable to compare our result with other large authorities with a similar population size (Core Cities). To compare our performance to the All England Quartiles (which includes rural areas which do not have graffiti issues like urban areas do) is not a valid comparison. Compared to the core cities, we are well below the average score for levels of graffiti.</p>													
BV-199c	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of fly-posting are visible	Street Cleansing	Quarterly %	Fall	1	1	1	1	↔	0	1	2	1	No concerns
<b>Comments</b>	<p>Our performance on this indicator has improved since the last survey. Our performance has been assisted by the fact that 79 flyer drums are in operation throughout the city and enforcement action is taken when necessary.</p>													
BV-199d	The year-on-year reduction in the total number of incidents and increase in total number of enforcement actions taken to deal with fly tipping	Street Cleansing	Quarterly Level	Fall	3	2	1	2	↑	1	3	3	2	No concerns
<b>Comments</b>	<p>Once again, the service has achieved a 'very effective' rating - the best score possible. This is due to the significant increase in the number of enforcement actions that have been undertaken year to date compared to the same period last year. However a number of Enforcement Officers are funded through NRF and the funding comes to an end in March 2008. Although the service will continue to target flytipping offences, there is a possibility that the number of enforcement actions will reduce in 2008/09 which may impact on the score achieved for this indicator.</p>													
BV-218a	Percentage of new reports of abandoned vehicles investigated within 24 hours of notification	Street Cleansing	Quarterly %	Rise	92.54	92.50	86.04	90.00	↓	98.55	82.00	87.85	2	Some concerns
<b>Comments</b>	<p>Due to the unavailability of police resources (as a result of long term sickness) performance on this indicator has deteriorated. However, the Police Officer has been back in post since December and improvements have been made towards the end of quarter 3 with 90% of vehicles being investigated within 24 hours during December. It is hoped that these improvements will continue but it is unlikely that we will achieve our year end target, although we should achieve a higher score than the core cities average.</p>													

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BV-218b LAA-SSC57	Percentage of abandoned vehicles removed within 24 hours from the point at which the authority is legally entitled to remove the vehicle	Street Cleansing	Quarterly %	Rise	92.17	90.00	82.38	86.00	↓	97.87	75.50	87.73	5	Some concerns
<b>Comments</b>	Although improvements have been made since the last report, we are still performing below target. To set this in context, over the quarter only 6 vehicles were collected outside the 24 hour time window. Doncaster Motor Spares have moved their operation since the flooding and their performance is being managed on a daily basis by the Highways Enforcement Manager and although we expect our performance to continue to improve it is unlikely that we will meet our year end target.													
BV-215a	The average number of days taken to repair a street lighting fault which is under the control of the local authority	Street Lighting	Quarterly Days	Fall	12.11	5.00	5.86	5.90	↑	3.07	6.71	6.13	8	Some concerns
<b>Comments</b>	<p>Year to date, the average number of days to repair a street lighting fault has fallen markedly compared to the same period last year however, performance is still below target, and it is unlikely that we will achieve the year end target. As job numbers tend to increase during quarters 3 and 4 (due to the darker nights) it is predicted that year end performance will be in the region of 5.90 days.</p> <p>Performance was hindered in December by the bank holidays as performance on the indicator is measured in calendar days not working days. Also, the issue of old jobs within the system (some over 100 days old) that are only just being attended to adversely affected our performance. This issue will again be raised with SEC. Despite this, we are still above the core cities average for performance on this indicator.</p> <p>In terms of innovation, SEC will be introducing the use of GIS based hand held terminals for the crews to use during quarter 4. This should remove a lot of the issues associated with data quality. With regard to data quality issues, further audits of the information provided by SEC showed that the quality of information for both part a and b of the indicator continues to improve.</p>													
BV-215b	The average time taken to repair a street lighting fault where response time is under the control of a Distribution Network Operator (DNO)	Street Lighting	Quarterly Days	Fall	27.87	14.00	27.68	30.13	↓	14.83	34.82	31.48	4	Some concerns
<b>Comments</b>	<p>The 14 day target agreed to by SEC in the output specification of the contract is dependent on the performance of YEDL. Over the last quarter there have been issues with the YEDL depot in Bradford. Jobs weren't being completed and the quality of the work performed was poor and generating extra maintenance work for SEC. These issues have been escalated to the Head of Repairs for YEDL and the PFI Contract Manager.</p> <p>In terms of the work not being completed, this impacted on performance in October particularly, with the average number of days increasing significantly. As the quarter progressed, the average number of days improved, with November and December averaging at 14.64 days. However, this data is yet to be audited. Although SEC is currently running below target, they are still performing significantly better than the core city average of 31.48 days. In terms of year end performance, it is predicted that SEC will achieve around 30.13 days. In the longer term, performance may be adversely affected by OFGEM who are proposing a national service level agreement of 25 days for repairs.</p>													

## Children and Young People Quarter 3 Performance Report 2007/08

1	2	3	4	5	6	7	8	9	10	11	11a	12	13	14
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CYP-BME4	The ratio of the percentage of the priority Black cohort permanently excluded to the overall percentage for Leeds	Children and Younger People	Annually Number	Fall	1.90	1.60	1.50	1.50	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	This indicator has shown improvement and is now exceeding this year's target. Pilot funding is in place to work on a project targeted specifically at Black Caribbean pupils, this is reflective of ongoing partnership work with schools and Area Management Boards to focus on improving outcomes for vulnerable groups including reducing exclusions.													
CYP-EcW7	The percentage of primary schools providing the core offer of extended schools services.	Children and Younger People	Annually %	Rise	8.00	25.00	40.00	40.00	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	Leeds compares very favourably with regional comparators, being ahead in 4 of 6 categories.													
CYP-EcW8	The percentage of secondary schools providing the core offer of extended schools services	Children and Younger People	Annually %	Rise	18.00	23.00	64.00	64.00	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	Leeds has exceeded the national target for secondary schools offering full core provision one year ahead of schedule. Leeds also compares very favourably with regional comparators, being ahead in 4 of 6 categories.													
BV-221a	Percentage of young people aged 13-19 gaining a recorded outcome compared to the percentage of young people who participate in youth work in the local authority area.	Early Years and Youth Service	Quarterly %	Rise	48	54	14	16	↓	63	38	48	5	Significant concerns
<b>Comments</b>	At present there are a number of issues that are prohibiting the service from providing comprehensive data on the youth work activity which is believed to be being undertaken across the city. Issues include delays in the roll out and embedding of the new Management Information System (MIS); delays in inputting data into the new system; and the non receipt of information on youth work activity from some voluntary sector organisations. There is an action plan in place to address these issues and a month 10 audit will be carried out to assess the impact of the action plan.													
BV-221b	Percentage of young people aged 13-19 gaining an accredited outcome compared to the percentage of young people aged 13-19 participating in youth work'.	Early Years and Youth Service	Quarterly %	Rise	22	30	3	8	↓	30	12	23	3	Significant concerns
<b>Comments</b>	At present there are a number of issues that are prohibiting the service from providing comprehensive data on the youth work activity which is believed to be being undertaken across the city. Issues include delays in the roll out and embedding of the new Management Information System (MIS); delays in inputting data into the new system; and the non receipt of information on youth work activity from some voluntary sector organisations. There is an action plan in place to address these issues and a month 10 audit will be carried out to assess the impact of the action plan.													
CP-EY50a LKI-EY3a	Number of families supported with childcare, including before and after school clubs where parents are in work	Early Years and Youth Service	Quarterly Numerical	Rise	1724.00	2140.00	1623.00	2200.00	↑	N.A.	N.A.	N.A.	N.A.	Some concerns
<b>Comments</b>	The reported figure represents the three month period September to November as previously agreed with the performance management team. It is anticipated that the service will exceed the annual target for this indicator as Q4 result will include the last four months data for 07/08 which, when added to the year to date figure, is likely to exceed 2140 families.													
CP-EY50b LKI-EY3b	Number of families supported with childcare including before and after school clubs where parents are in work based learning, training or further education.	Early Years and Youth Service	Quarterly Numerical	Rise	470.00	583.00	482.00	625.00	↑	N.A.	N.A.	N.A.	N.A.	Some concerns
<b>Comments</b>	The targets have been set, based on an additional 8 centres opening before April 2008 and then approx another 5 opening before April 2009, with the remaining 19 due to open before April 2010.													
CP-EY51a LKI-EY2a	Number of places in children's centres	Early Years and Youth Service	Quarterly Numerical	Rise	1796.00	2231.00	1783.00	2231.00	↑	N.A.	N.A.	N.A.	N.A.	Some concerns
<b>Comments</b>	The completion of the 26 Phase Two Children's Centres will increase the total numbers of CC Places across the city. The year end target is based on the anticipated CC places in both Phase 1 and Phase 2 centres. The actual figures cannot be confirmed until all Phase 2 centres have received OFSTED Registration.													

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CP-EY52 LKI-EY6	Percentage of schools offering FFIP (Fully Flexible Integrated Provision)	Early Years and Youth Service	Quarterly %	Rise	N.A.	60.00	39.00	60.00		N.A.	N.A.	N.A.	N.A.	Some concerns
<b>Comments</b>	The calculation is now based on 135 schools. With the previous delays in processing now filtering through and the momentum of work carried out by Lead Operational Staff in Q2 and Q3, the uptake of FFIP amongst primary schools is increasing. The service expects that the annual target will be met.													
CP-YS50 LKI-YS1	The level of reach into the resident 13-19 population (against a benchmark of 25%)	Early Years and Youth Service	Quarterly %	Rise	47.20	25.00	17.20	20.00	↓	N.A.	N.A.	N.A.	N.A.	Significant concerns
<b>Comments</b>	At present there are a number of issues that are prohibiting the service from providing comprehensive data on the youth work activity which is believed to be being undertaken across the city. Issues include delays in the roll out and embedding of the new Management Information System (MIS); delays in inputting data into the new system; and the non receipt of information on youth work activity from some voluntary sector organisations. There is an action plan in place to address these issues and a month 10 audit will be carried out to assess the impact of the action plan.													
BV-43a CYPP-BeH17	Percentage of proposed statements of special educational need issued by the authority in a financial year and prepared within 18 weeks excluding exceptions under the Education (Special Educational Needs) (England) (Consolidation) Regulations 2001	SEN and School Attendance	Quarterly %	Rise	100.0	97.0	100.0	100.0	↔	100.0	97.5	96.4	1	No concerns
<b>Comments</b>	Improvements to the statementing process including a strengthening of partner engagement are continuing to maintain performance at 100% and on target. Includes 21 statements during quarter 3.													
BV-43b CYPP-BeH18	Percentage of proposed statements of special educational need issued by the authority in a financial year and prepared within 18 weeks including 'exceptions' set out in the Education (Special Educational Needs) (England) (Consolidation) Regulations 2001	SEN and School Attendance	Quarterly %	Rise	88.4	83.9	87.5	89.4	↑	98.5	80.5	87.5	4	No concerns
<b>Comments</b>	Includes 48 statements during quarter 2													
BV-45 CYPP-PoC8 LAA-CYP8	Percentage of half days missed due to total absence in secondary schools maintained by the local education authority	SEN and School Attendance	Annually %	Fall	9.20	7.80	9.20	9.20	↔	7.40	8.39	9.56	3	No concerns
<b>Comments</b>	Secondary absence levels have remained constant since 2006. In 2006/07 there were 15 target secondary schools for reducing persistent absence and 11 of these did achieve reductions in levels from the previous year. However in 2007/08 academic year there are now 18 target schools, as the DCSF has changed the criteria by which these schools are defined. In consultation with the DCFS an integrated plan of activity has been agreed taking a more holistic approach on issues that influence attendance. This includes improved management information and monitoring processes, allowing quicker identification and timely responses.													
BV-46 CYP-PoC9	Percentage of half days missed due to total absence in primary schools maintained by the local education authority.	SEN and School Attendance	Annually %	Fall	5.70	4.70	5.20	5.20	↑	5.34	6.2	6.47	1	No concerns
<b>Comments</b>	Comparative performance is good and levels of primary absence have reduced since 2006, but not to the target level, which remains challenging. To address this a new initiative has been developed called Attendance Champions, where a team will target the 18 primary schools that have high levels of persistent absence. An initiative is also being developed targeted at reducing sickness absence (the highest cause of primary absence). Links are being made with Area Management Boards to produce policies within wedges on absence for family holidays. The Attendance Strategy Team will increasingly focus on schools with high levels of absence, thereby targeting resources to need.													
CYP-POC5 LAA-CYP7	The number of fixed term exclusions from schools maintained by the Local Education Authority, per 1,000 pupils	SEN and School Attendance	Annually Numerical	Fall	68.10	39.00	60.15	60.15	↑	N.A.	N.A.	N.A.	N.A.	Some concerns
<b>Comments</b>	The rate of fixed-term exclusions remains a very challenging target. LPSA2 funding has been granted to address this issue, electronic monitoring will be used for earlier identification of pupils, so that this resource is targeted most appropriately. Partnership working continues with Headteachers and Area Management Boards.													

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CYP-POC6 LAA-CYP6	The number of permanent exclusions from schools maintained by the Local Education Authority	SEN and School Attendance	Annually Numerical	Fall	84.00	70.00	65.00	65.00	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	There has been a fall in permanent exclusions from 2006 to below this year's target. This has been achieved through closer partnership working with Area Management Boards and with Headteachers. Electronic monitoring systems have improved and there is earlier identification of pupils likely to be excluded for cumulative incidents.													
BV-181a CYP-EnA17	Percentage of 14-year old pupils in schools maintained by the local education authority achieving Level 5 or above in the Key Stage 3 test in English	School Improvement	Annually %	Rise	70.00	74.00	71.00	71.00	↑	76.55	68.00	62.37	1	No concerns
<b>Comments</b>	All results are provisional until Q4. English at KS3 has shown a slight improvement over the last three years, whilst national trends have returned to 2005 levels after a drop in 2006. The gap in English between Leeds and its statistical neighbours has closed slightly over the past three years and was maintained in 2007 at the level seen in 2006. In 2007/08 the allocation of consultant support (National Strategies consultants) is being changed to boost achievement at Key Stage 3.													
BV-181b CYP-EnA18	Percentage of 14-year old pupils in schools maintained by the local education authority achieving Level 5 or above in the Key Stage 3 test in Mathematics	School Improvement	Annually %	Rise	75.00	74.00	73.00	73.00	↓	80.00	72.25	68.33	1	No concerns
<b>Comments</b>	All results are provisional until Q4. Following successive improvements up to 2006, 2007 saw a fall in maths performance in Leeds, its statistical neighbours and nationally. This drop has resulted in the gap to Statistical Neighbours remaining at 2%, and the gap to national performance widening to 3% in 2007. However, it is still the second highest attainment in maths at KS3 seen in Leeds. In 2007/08 the allocation of consultant support (National Strategies consultants) is being changed to boost achievement at Key Stage 3.													
BV-181c CYP-EnA19	Percentage of 14-year old pupils in schools maintained by the local Education Authority achieving Level 5 or above in the Key Stage 3 test in Science	School Improvement	Annually %	Rise	69.00	72.00	69.00	69.00	↔	76.95	66.68	61.68	1	No concerns
<b>Comments</b>	All results are provisional until Q4. Science has seen several year on year improvements, but these have slowed in 2007. Leeds performance maintained 2006 levels, with Statistical Neighbours recording a minimal improvement. Nationally, performance improved by a further 1%, the gap to Leeds performance now standing at 4%. This is a reversal of the trend where previously the gap between Leeds' and national performance was narrowing. In 2007/08 the allocation of consultant support (National Strategies consultants) is being changed to boost achievement at Key Stage 3. This remains the second best year for KS3 results and is not inconsistent with long term incremental improvement.													
BV-181d CYP-EnA20	Percentage of 14-year old pupils in schools maintained by the Local Education Authority achieving Level 5 or above in the Key Stage 3 test in ICT	School Improvement	Annually %	Rise	68.00	72.00	70.20	70.20	↑	75.00	65.00	61.50	1	Some concerns
<b>Comments</b>	Result is based only on schools who submitted results. For 2007 this is 5220 pupils out of 8210 (64%) The reliability of data should improve from next year as results will then be collected directly from schools.													
BV-194a CYP-ENA21	The percentage of 11 year old pupils achieving Level 5 in Key Stage 2: English	School Improvement	Annually %	Rise	32	33	32	32	↔	35	27	27	1	No concerns
<b>Comments</b>	Performance remains the same as in 2006 with results improving by 1% point for statistical neighbours and national maintained schools average results. Leeds performance is now in line with statistical neighbours and marginally behind national levels.													
BV-194b CYPP-EnA22	% of pupils achieving level 5 or above in Key Stage 2 Maths	School Improvement	Annually %	Rise	33	34	30	30	↓	35	29	29	1	No concerns
<b>Comments</b>	Performance has declined since last year, performance has also declined amongst statistical neighbour authorities and for maintained schools nationally, although these are by lesser amounts than in Leeds and the Leeds average is now 2% points below these.													
BV-38 CYP-EnA13 LAA-CYP4	Percentage of 15 year old pupils in schools maintained by the local education authority achieving five or more GCSEs at grades A*-C or equivalent.	School Improvement	Annually %	Rise	52.2	56.5	55.9	55.9	↑	61.9	52.2	50.7	4	No concerns
<b>Comments</b>	The headline percentage at 5+ grades A*-C has increased again from 2006 by 3.7 percentage points. This is a significant improvement, and a rise that exceeds that seen nationally. In addition, the gap towards the LPSA target has been halved, making achievement of this target more realistic, due to improved interventions with schools.													

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Reference	Title	Service	Frequency & Measure	Good Performance	2006/07 Year-End	2007/08 Target	Current Position as at 31st December 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2006/07 Year End data)	All England Bottom Quartile (Based on 2006/07 Year End data)	Core City Average (Based on 2006/07 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2006/07 Year-End data)	Data Quality Issues
BV-39 CYP-EnA14 LAA-CYP3	Percentage of 15 year old pupils in schools maintained by the local education authority achieving five or more GCSEs or equivalent at grades A*-G including English and Maths.	School Improvement	Annually %	Rise	85.0	89.0	86.1	86.1	↑	91.5	86.4	81.8	2	No concerns
<b>Comments</b>	Performance on this PI shows a slight increase on 2006, but remains a priority for further improvement. Performance is strongly connected to the 14-19 planned curriculum developments across the city and ongoing improvements targeting young people at risk of low achievement or NEET.													
BV-40 CYP-EnA15	Percentage of pupils in schools maintained by the local education authority achieving Level 4 or above in the Key Stage 2 Mathematics test.	School Improvement	Annually %	Rise	76.0	80.0	77.0	77.0	↑	78.0	73.0	72.2	1	No concerns
<b>Comments</b>	KS2 outcomes have risen by 1% from last year. This rise has been mirrored nationally and Leeds remains in line with national attainment. Schools who have participated in the Intensifying Support programme have made strong improvements, with maths results have risen by 6.6% in these schools.													
BV-41 CYP-EnA16	Percentage of pupils in schools maintained by the local education authority achieving Level 4 or above in the Key Stage 2 English test.	School Improvement	Annually %	Rise	79.0	79.0	81.0	81.0	↑	81.3	76	74.4	1	No concerns
<b>Comments</b>	KS2 outcomes have risen by 1% from last year. This rise has been mirrored nationally and Leeds remains in line with national attainment. Schools who have participated in the Intensifying Support programme have made strong improvements, with english results have risen by 7.1% in these schools.													
CP-SI50 CYP-Beh7 LAA-CYP11	Increase in the percentage of pupils who participate in at least 2 hours of PE/ Sport each week	School Improvement	Annually %	Rise	83.00	85.00	86.00	86.00	↑	N.A.	N.A.	N.A.	N.A.	Some concerns
<b>Comments</b>	Leeds remains above the West Yorkshire average of 84% and is in line with the national average.													
CYP-BME1	The percentage of pupils from priority Asian cohorts achieving 5 or more grades A*-C or equivalent at GCSE	School Improvement	Annually %	Rise	N.A.	N.A.	See Comments	See Comments		N.A.	N.A.	N.A.	N.A.	Significant concerns
<b>Comments</b>	The result for this indicator is not available yet as we are awaiting a response from the Department for Children Schools and Families (DCSF) on the accuracy of pupil-level datasets.													
CYP-BME2	The percentage of pupils from priority Black cohorts achieving 5 or more grades A*-C or equivalent at GCSE	School Improvement	Annually %	Rise	N.A.	N.A.	See Comments	See Comments		N.A.	N.A.	N.A.	N.A.	Significant concerns
<b>Comments</b>	The result for this indicator is not available yet as we are awaiting a response from the Department for Children Schools and Families (DCSF) on the accuracy of pupil-level datasets.													
CYP-Beh6 LAA-CYP12	The proportion of schools that have achieved the National Healthy Schools Standard	School Improvement	Annually %	Rise	46.00	50.00	62.00	62.00	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	Performance is on target to achieve the LPSA target. The work of the Healthy Schools team is now highly targeted to SOA target schools in order to support the narrowing the gap agenda and to address the critical issue of quality of PSHE in secondary, especially focussed on SRE and substance misuse prevention.													
CYP-ENa11b	Proportion of pupils in schools maintained by the authority achieving five or more GCSEs at grades A* - C or equivalent, including Maths and English	School Improvement	Annually %	Rise	40.00	46.00	42.10	42.10	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	The 5+A*-C including English and maths indicator shows that Leeds performance has improved by two percentage points. The gap between the percentage of pupils getting 5 good GCSEs and those getting 5 good GCSEs including English and maths has been smaller in Leeds compared to the national and statistical neighbour averages in previous years. As this indicator will become a key measure of performance in 2009, maximising outcomes in English and maths remains a priority.													
CYP-EY1	The percentage of primary schools not attaining the 2008 Key Stage 2 floor targets of 65% Level 4 and above in English	School Improvement	Annually %	Rise	N.A.	9.00	10.50	10.50		N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	Performance has improved since 2006 and equates to 4 fewer primary schools being below the floor target. Schools who have participated in the Intensifying Support programme have made good improvements. This target is being changed from 2008 onwards to be a combined target for both English and Maths at Key Stage 2.													

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Reference	Title	Service	Frequency & Measure	Good Performance	2006/07 Year-End	2007/08 Target	Current Position as at 31st December 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2006/07 Year End data)	All England Bottom Quartile (Based on 2006/07 Year End data)	Core City Average (Based on 2006/07 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2006/07 Year-End data)	Data Quality Issues
CYP-EY2	The percentage of primary schools not attaining the 2008 Key Stage 2 floor targets of 65% Level 4 and above in Maths	School Improvement	Annually %	Rise	N.A.	14.00	12.90	12.90		N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	Performance has improved since 2006 and equates to 14 fewer primary schools being below the floor target. Schools who have participated in the Intensifying Support programme have made good improvements. This target is being changed from 2008 onwards to be a combined target for both English and Maths at Key Stage 2.													
CYP-EY3	The proportion of 5 year olds achieving 6+ in core elements of the Foundation Stage Profile (FSP)	School Improvement	Annually %	Rise	N.A.	47.00	47.30	47.30		N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	This indicator demonstrates an upturn in outcomes in Leeds. The percentage of pupils who reached this level of achievement has risen by over 4 percentage points and is now at its highest recorded level in Leeds. The Leeds figure is also slightly higher than the national figure and reflects the exceptional increases in performance in the CLLD strands this year.													
CYP-EY4	The gap between the average Foundation Stage Profile scores of the lowest 20% of results and the median	School Improvement	Annually %	Fall	N.A.	37.10	38.20	38.20		N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	The Leeds median figure for the full cohort has not changed from 2006 to 2007, however the average total point score of the lowest achieving cohort has been raised. The gap between the outcomes for our lowest achievers and the average has therefore been reduced.													
CYP-EcW2 LAA-CYP19	The percentage of 16-18 year olds that are NOT in education, employment or training (NEET)	School Improvement	Annually %	Fall	8.80	8.40	See Comments	See Comments		N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	The data for this PI is not available until February 2008													
CYP-EcW5	The proportion of 19 year olds with level 2 qualifications	School Improvement	Annually %	Rise	63.00	64.00	See Comments	See Comments		N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	The data for this PI is not available until Spring 2008													
CYP-EcW6	The proportion of 19 year olds with Level 3 qualifications	School Improvement	Annually %	Rise	41.00	45.00	See Comments	See Comments		N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	The data for this PI is not available until Spring 2008													
CYP-EnA11c LAA-CYP22	The percentage of pupils in schools maintained by the authority achieving 5 or more GCSEs at grade A* - G or equivalent.	School Improvement	Annually %	Rise	87.00	88.00	88.00	88.00	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	Performance on this PI shows a slight increase on 2006. Performance is strongly connected to the 14-19 planned curriculum developments across the city and ongoing improvements targeting young people at risk of low achievement or NEET. This measure is a key contributor to contextual value-added scores, and new national targets about levels of progress will ensure this remains a priority.													
CYP-EnA11d	The percentage of pupils in schools maintained by the authority achieving any qualification at the end of Key Stage 4.	School Improvement	Annually %	Rise	96	97	96	96	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	There has been a small rise in the number of pupils achieving any qualification. This PI is strongly related to attendance, so the revised attendance strategy will make an impact on this PI, as will work within the 14-19 strategy focused on young people at risk of being NEET.													
CYP-EnA6	The proportion of schools that were scored 2 or better by OFSTED for overall effectiveness.	School Improvement	Quarterly %	Rise	59.0	63.0	53.0	65.0	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	This performance is volatile being dependent on the cohort of schools inspected. The quarter three figure is based on 15 inspection reports, over the course of a year the number of inspections will be around 100, current performance is therefore unlikely to be representative of the whole year with the potential for significant change as the number of inspections increases. This judgement is the overarching judgement on individual school performance. As such it reflects the collective contribution of all school improvement related activity and the wider contribution of all children's services activity.													

## Children and Young People Quarter 3 Performance Report 2007/08

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CYPP-EcW1 LAA-CYP21	The percentage of pupils leaving year 11 that are NOT in education, employment or Training (NEET)	School Improvement	Annually %	Fall	8	7	See Comments	See Comments		N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	The data for this PI is not available until Spring 2008													
BV-161 CP-CF54 A4	The ratio of the percentage of those young people who were looked after on 1st April in their 17th year (age 16) who were engaged in education, training or employment at the age of 19 to the percentage of young people in the population who were engaged in education, training or employment at the age of 19.	Social Services for Children & Families	Quarterly %	Rise	0.87	0.90	0.88	0.90	↑	0.91	0.65	0.69	4	No concerns
<b>Comments</b>	<p>We have maintained the significant jump in performance made between 2006 and 2007. We remain just short of our target, and are continuing with a range of efforts, including the implementation of our 'Stepping Stones' action plan and PAs (based in our Pathway Planning team) offering support to residential units. There is other similar support, such as from Connexions PAs at Eastmoor Secure Unit and linking into the Youth Offending service. 37 care leavers from Leeds are currently in higher education, 5 of whom are post-graduates.</p> <p>For the future we have a collaborative effort being made between the National Care Leaving Care Advisory Service and Connexions West Yorkshire to focus specifically on increasing the numbers of young people from care in education, training and employment and improving the opportunities available to them. The result of this collaboration is the Life's 2 Short project. The first stage of the project was to carry out an initial assessment of the five West Yorkshire local authorities, looking at their strengths and weaknesses. The next stage looked at the good practice that would make a difference in West Yorkshire. The third stage will be to enable each local authority to improve the support they give to young people from care.</p>													
BV-162 CP-CF55 LAA-CYP13 C20	The percentage of child protection cases which were reviewed regularly as a percentage of those cases that should have been reviewed during the year.	Social Services for Children & Families	Quarterly %	Rise	98	100	98	99	↑	100	100	99	3	No concerns
<b>Comments</b>	Performance remains steady, but with a small, number of late reviews when there should be none out of time. We are acting to achieve 100%.													
BV-163 CP-CF56 C23	The number of children who ceased to be looked after during the year as a result of the granting of an adoption or special guardianship order, as a percentage of the number of children looked after at 31st March (excluding unaccompanied asylum seekers) who had been looked after for 6 months or more on that day.	Social Services for Children & Families	Quarterly %	Rise	7.9	8.0	6.7	7.0	↓	9.5	5.6	7.5	5	Some concerns
<b>Comments</b>	<p>Although the service is likely to meet its aspirations for the numbers of adoptions and special guardianship orders undertaken during the year, the increase in the overall numbers of looked after children adversely affects the performance indicator as this measures the adoptions and special guardianship orders as a proportion of the total number of looked after children.</p> <p>Those children who become looked after during the year (of whom there was an increase in the early half of the year) are extremely unlikely to be adopted within 12 months due to the lengthy nature of the adoption process therefore they will add to the denominator for this indicator but there is very little chance of their being in the numerator.</p>													
BV-50 CP-CF53 LAA-CYP13 A2	The percentage of young people leaving care aged 16 or over with at least one GCSE at Grade A* - G or a GNVQ.	Social Services for Children & Families	Annually %	Rise	55	60	60	60	↑	59	46	51	2	No concerns
<b>Comments</b>	N.A.													
CP-CF51 LAA-CYP14	Ensure 15% of children looked after by the council achieve the equivalent of 5 or more GCSEs at grade A* to C	Social Services for Children & Families	Annually %	Rise	6.00	15.00	7.80	7.80	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	N.A.													

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CP-CF57	Number of children coming into care for the first time in the year	Social Services for Children & Families	Annually Numerical	Fall	387.00	254.00	257.00	350.00	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	We will not achieve our target. Numbers of looked after children in the city remain high. There are high numbers of unaccompanied asylum seekers, which is adding to the pressure on numbers of looked after children.													
LKI-SS1 A3	The percentage of children registered during the year on the Child Protection Register who had been previously registered.	Social Services for Children & Families	Quarterly %	Fall	12.90	12.50	19.10	19.10	↓	N.A.	N.A.	N.A.	N.A.	Some concerns
<b>Comments</b>	The increase in this figure is most likely as a result of: a) improved child protection practice leading to higher numbers being registered; and b) timely de-registration has led to (a natural) increase in re-registration													
LKI-SS29 C64	The percentage of Core Assessments that were completed within 35 working days of their commencement	Social Services for Children & Families	Quarterly %	Rise	57.80	75.00	74.00	75.00	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	The biggest impact on this indicator has come from a much improved staffing situation, backed by continued performance management.													
LKI-SS32 C63	The number of children and young people who communicated their views specifically for each of their statutory reviews as a percentage of the number of children and young people who had been looked after at March 31st for more than four weeks.	Social Services for Children & Families	Quarterly %	Rise	74.60	85.00	86.00	86.00	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	a significant increase between 05/06 to 06/07 has been sustained and improved. The target is exceeded and there are plans for continued improvement.													
LKI-SS34	percentage of initial assessments within 7 working days of referral	Social Services for Children & Families	Quarterly %	Rise	73.00	80.00	78.00	79.00	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	The biggest impact on this has come from a much improved staffing situation, backed by continued Performance Management.													
CP-CSP52b	Increase the take up of cultural and sporting opportunities amongst 5-19 year olds - S&AR	Sport	Quarterly Numerical	Rise	1031050.00	1000000.00	804775.00	1097685.00	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	The result for Q3 07/08 was 280,524 which is 5.89% higher than the same period last year. This increase can be attributed to John Smeaton Leisure Centre, South Leeds Sports Centre and the new Aquatics Centre being open this year. These centres contributed 13, 618; 4,886; 557 visits respectively. This increase was achieved despite Leeds International Pool closing in Q3 which only had 363 visits instead of the usual 3,000 visits per quarter.													

## Environment and Neighbourhoods Quarter 3 Performance Report 2007/08

1	2	3	4	5	6	7	8	9	10	11	11a	12	13	14
Reference	Title	Service	Frequency & Measure	Good Performance	2006/07 Year-End	2007/08 Target	Current Position as at 31st December 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2006/07 Year-End data)	All England Bottom Quartile (Based on 2006/07 Year-End data)	Core City Average (Based on 2006/07 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2006/07 Year-End data)	Data Quality Issues
BV-126	Domestic burglaries per 1,000 households	Community Safety	Monthly Numerical	Fall	25.4	22.3	19.4	25.6	↓	5.8	13.2	27.1	5	No concerns
<b>Comments</b>	YTD=6316 up 1.4% against previous year, equivalent to 88 more offences. The reasons for the rise in domestic burglary are unclear but appear to have followed national trends and are seen to be linked to increased prison releases and the number of prolific burglary offenders in the community. What can be evidenced is a rise in community penalty sentences and early prison releases. This has required the Police and the Probation Service to manage more offenders resident and active within the community. Safer Leeds is currently working with its partners to develop an Integrated Offender Management process. This will build on existing arrangements and ensure that all partners have timely access to the necessary information to effectively manage identified individuals. The IOM model will also build on the current Drug Intervention Programme and the Prolific and Priority Offenders scheme. The IOM will seek to address the issues related to offending behaviour. This will assist with incremental performance improvements not only for burglary but for other crime types. However, in the short term it is unlikely that we will achieve this stretching target for 07/08. Safer Leeds has identified domestic burglary as one of the key issues for improvement activity in 08/09.													
BV-127 a	Violent crime per year, 1000 population in the Local Authority area.	Community Safety	Monthly Numerical	Fall	23.8	22.9	16.6	22.0	↑	13.1	22.9	32.8	2	No concerns
<b>Comments</b>	YTD=11981 down 10.7% against previous year, equivalent to 1440 fewer offences. C&H=3807 down 13.6% (600 fewer offences)													
BV-127 b	Robberies per year, per 1000 population in the Local Authority area.	Community Safety	Monthly Numerical	Fall	2.3	2.2	1.6	2.1	↑	0.3	1.3	4.1	3	No concerns
<b>Comments</b>	YTD=1134 down 4.8% against previous year, equivalent to 57 fewer offences. Current performance can be partially explained by the impact of the National Crime Recording Standard which is having an adverse effect on the number of robberies recorded. This is because, in accordance with Home Office counting rules, to demonstrate an offence of robbery is now wider than previously and as a consequence the Police now record more offences as robbery and fewer offences as theft from the person. Despite this, performance indicates that we are likely achieve our target for 2007/08. Action on the growing trend of young people on young people robberies (mobile phones and portable electronic goods) has been taken and a common policy between the Youth Offending Service and Education Leeds is having an impact on robbery and other crime types. Longer term, the additional activity implemented through the Youth Crime Strategy will contribute to this indicator as well as other crime related measures.													
BV-128	Vehicle crimes per 1,000 population	Community Safety	Monthly Numerical	Fall	17.3	16.5	10.6	14.9	↑	7.0	13.9	23.6	2	No concerns
<b>Comments</b>	YTD=7668 down 17.9% against previous year, equivalent to 1673 fewer offences. TOMV=2145 -16.3% (419 fewer offences) TFMV=5523 -18.5% (1254 fewer offences)													
BV-174 CP-CS1	The number of racial incidents recorded by the authority per 100,000 population	Community Safety	Quarterly Numerical	Rise	183.51	256.94	136.7	240.10	↑	N.A.	N.A.	N.A.	N.A.	Some concerns
<b>Comments</b>	YTD(April-Dec) CED=122, CityS=122, CorpS=1, Dev=4, L&L=15, N&H=3, SS=1, West North Homes=28, East North Homes=62, Aire Valley Homes=5, Dept.unknown=9 Total of 372 incidents. Edu-Leeds submission - Summer 480 incidents, 462 (96.3%) resulted in further action. Autumn submission to date=136 incidents, 133 (97.8%) resulted in further action.													
BV-175 CPA-H19	The percentage of racial incidents that resulted in further action	Community Safety	Quarterly %	Rise	93.97	98.00	98.00	98.00	↑	100.00	100.00	97.81	3	Some concerns
<b>Comments</b>	Of the departmental 372 incidents reported, 100% resulted in further action. Edu-Leeds submission - Summer 480 incidents, 462 (96.3%) resulted in further action. Autumn submission to date=136 incidents, 133 (97.8%) resulted in further action.													
BV-225	Action against domestic violence (DV) provision and effectiveness of LA services designed to help victims of DV and prevent DV	Community Safety	Quarterly %	Rise	100.0	100.0	100.0	100.0	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	All actions have been achieved - by the end of 2006/07													

## Environment and Neighbourhoods Quarter 3 Performance Report 2007/08

Reference	Title	Service	Frequency & Measure	Good Performance	2006/07 Year-End	2007/08 Target	Current Position as at 31st December 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2006/07 Year End data)	All England Bottom Quartile (Based on 2006/07 Year End data)	Core City Average (Based on 2006/07 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2006/07 Year-End data)	Data Quality Issues
CP-CS50 LAA-SSC8 PSA1	Reduce overall crime levels in Leeds by 35% by 2008	Community Safety	Monthly %	Fall	-23.60	-35.00	-30.50	-32.50	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	YTD=-30.5% reduction on 03/04 baseline, equivalent to 23,933 fewer offences. Down 11.8% against previous year, equivalent to 5,396 fewer offences. Overall performance is strong against a very ambitious target. 88% of the year to date reduction in PSA1 is due to reductions in offences of theft from vehicles, damage and wounding. Other offences that have reduced include theft from the person, common assault and vehicle interference. Criminal damage is reducing particularly offences committed to houses and other premises. Violent crime is reducing, partially due to the Tackling Violent Crime Programme in the city centre examples of good practice from this Programme are now being rolled out across the city.													
BV-217 CP-EN51	Percentage of pollution control improvements to existing installations completed on time.	Environmental Health	Quarterly %	Rise	99	90	86	90	↓	100	93	94	2	No concerns
<b>Comments</b>	Central Government set a target of achieving 90% pollution controls which Leeds adopts as its target and should be able to meet. Performance may be a little short of last year's result due to the complex nature of some of the controls scheduled for this year.													
LKI-EH8 CPA-H18	Percentage of private sector homes vacant for more than 6 months	Environmental Health	Quarterly %	Fall	2	3	3	3	↓	N.A.	N.A.	N.A.	N.A.	Some concerns
<b>Comments</b>	Performance is affected by the failing student market in NW Leeds and the increase in long term empty 'investment' properties in new city centre developments. Management of long term empty properties in the traditional areas of low demand has however been relatively successful since the introduction of Empty Property Champions and an Empty Property Enforcement Team. CPA Mid threshold based on year end prediction.													
BV-183b CPA-H15	The average length of stay in hostel accommodation of households which include dependant children or a pregnant woman who are unintentionally homeless and in priority need	Homeless and Advisory Service	Monthly Weeks	Fall	0	0	0	0	↑	0	14	6	1	No concerns
<b>Comments</b>	Target set at zero as LCC does not have any hostel accommodation as defined in BV183b.													
BV-213 CPA-H24	Number of households who considered themselves as homeless, who approached the local housing authority's housing advice service(s), and for whom housing advice casework intervention resolved their situation.	Homeless and Advisory Service	Monthly Numerical	Rise	1	3	3	4	↑	5	2	8	7	No concerns
<b>Comments</b>	This is a cumulative figure. Quarter 3 result 0.82. We have continued to achieve and the year end target is expected to be exceeded at 3.5 homelessness preventions per 1,000 households in Leeds. Preventions that are measured include ASTs, Sanctuary installations and Archway / Young person mediations which highlights the positive impact and continued achievements of the AST project and partnership working.													
CP-HAS50	Reduce the number of homeless people in Leeds per 1000 households, as defined by the Council.	Homeless and Advisory Service	Monthly Numerical	Fall	5.30	5.23	2.82	5.00	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	This is a cumulative figure. Quarter 3 result 0.59. Current quarterly achievements enable us to produce a year end target projection of 5.00, exceeding both the CP and 07/08 target. 194 acceptances in Q3 translates to 0.59 households per 1000 per quarter. (homeless acceptances/ households in Leeds (325,027))*1000 = 0.59. As with HAS4 we are seeing a reduction in homelessness through the positive use of a prevention and options based service.													
BV-184a CP-HM51 CPA-H1	The proportion of local authority homes which were non-decent at 1st April 07.	Housing Management	Monthly %	Fall	39	33	35	35	↑	13	42	52	3	No concerns
<b>Comments</b>	Performance reflects capital programme commitments for this year which takes account of a review of decency in individual properties to determine the best way to prioritise resources. Performance continues to be monitored with ALMOS on a quarterly basis and discussions are ongoing about their forward investment strategies for 08/09 and 09/10.													

### Environment and Neighbourhoods Quarter 3 Performance Report 2007/08

Reference	Title	Service	Frequency & Measure	Good Performance	2006/07 Year-End	2007/08 Target	Current Position as at 31st December 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2006/07 Year End data)	All England Bottom Quartile (Based on 2006/07 Year End data)	Core City Average (Based on 2006/07 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2006/07 Year-End data)	Data Quality Issues
BV-184b CPA-H2	The percentage change in the proportion of non-decent LA homes which are not decent between 1st April 2007 and 1st April 2008	Housing Management	Monthly %	Rise	14.1	40.0	5.4	28.4	↑	31.5	5.2	15.9	5	No concerns
<b>Comments</b>	As BV184 a													
BV-212 CPA-H8	Average time taken to re-let local authority housing.	Housing Management	Monthly Days	Fall	41	32	41	40	↑	26	46	60	2	Some concerns
<b>Comments</b>	Changes have been made to the PI specification following the 2006/07 external audit of BV212 and internal data quality work. As a result there has been a significant increase in the reported time taken to relet void properties. A target of 40 days would have been set at the start of the year if the new criteria had been applied. CPA Mid threshold.													
BV-63 CP-HM52 LAA-HCOP21	Energy Efficiency - the average SAP rating of local authority owned dwellings	Housing Management	Quarterly Numerical	Rise	65	67	75	75	↑	72	65	65	5	No concerns
<b>Comments</b>	Q3 result has been generated using the SAP 2001 methodology in line with the indicator specification. The target for the year using the SAP 2001 methodology is 75.3. The actual target set and previous results were generated against the SAP 2005 methodology, pre-empting its introduction during the current reporting year, which subsequently has not happened.													
BV-66a CPA-H6	Rent collected by the local authority as a proportion of rents owed on Housing Revenue Account (HRA) dwellings.	Housing Management	Monthly %	Rise	96.69	97.00	96.70	96.70	↑	98.57	97.07	95.32	2	No concerns
<b>Comments</b>	Overall city performance is following a similar trend to 2006/07. Reasons for suspected slow progress include the impact of setting up the new ALMOs and reviewing staffing structures, and national trends in levels of personal debt, making rent collection more difficult. Environments and Neighbourhoods is working with ALMOs to ensure that procedures are reviewed and staffing structures set up to maximise effectiveness of rent collection. LCC is also working with ALMOs to develop financial inclusions strategies.													
BV-66b	The number of local authority tenants with more than seven weeks of (gross) rent arrears as a percentage of the total number of council tenants.	Housing Management	Monthly %	Fall	7.29	7.00	6.92	7.00	↑	3.89	7.60	10.20	2	No concerns
<b>Comments</b>	Performance continues to improve, and the target should be achieved by year end.													
BV-66c	Percentage of local authority tenants in arrears who have had Notices Seeking Possession served	Housing Management	Monthly %	Fall	24.93	23.50	15.27	21.00	↑	16.55	32.99	29.94	3	No concerns
<b>Comments</b>	Predicting a 15% improvement on last years result													
BV-66d	Percentage of local authority tenants evicted as a result of rent arrears.	Housing Management	Monthly %	Fall	0.29	0.26	0.21	0.28	↑	0.20	0.49	0.54	6	No concerns
<b>Comments</b>	Based on current eviction levels the year end target will not be reached. This is because of action being taken in relation to arrears contributing to BV66a.													
LKI-HMA4 CPA-H5	The average time taken to complete non-urgent responsive repairs	Housing Management	Monthly Days	Fall	12.70	11.00	9.83	11.00	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	CPA Upper threshold based on year end prediction.													
LKI-HMA7 CPA-H4	The percentage of urgent repairs completed within Government time limits	Housing Management	Monthly %	Rise	96.72	97.35	98.55	98.00	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	CPA Upper threshold based on year end prediction.													

### Environment and Neighbourhoods Quarter 3 Performance Report 2007/08

Reference	Title	Service	Frequency & Measure	Good Performance	2006/07 Year-End	2007/08 Target	Current Position as at 31st December 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2006/07 Year End data)	All England Bottom Quartile (Based on 2006/07 Year End data)	Core City Average (Based on 2006/07 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2006/07 Year-End data)	Data Quality Issues
BV-64 CP-PSH2 CPA-H23	The number of private sector dwellings that are returned into occupation or demolished as a direct result of action by the local authority	Private Sector Housing Strategy	Monthly Numerical	Rise	2377.00	1500.00	1924.00	2400.00	↑	95	8	561	1	No concerns
<b>Comments</b>	Improvement work undertaken jointly between Council Tax and Environmental Health has resulted in enhanced performance. CPA Upper threshold.													
TS-E32	Trading standards, visits to high risk premises	Trading Standards	Quarterly %	Rise	100.00	100.00	29.00	100.00	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	High risk premises are identified using a national scheme. The top quartile figure, target and projected year end performance is 100%. During the first 3 quarters 19%, 28.2% and 29% of premises were visited meaning the cumulative score is 76.4%. The remaining 23.6% will be achieved by the end of January 2008 to ensure sufficient time remains in February and March to revisit non compliant premises before the year end (see below).													
TS-E33a	Trading Standards - levels of business compliance - high risk premises	Trading Standards	Quarterly %	Rise	100.00	95.00	100.00	95.00	↓	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	During the third quarter compliance levels have remained at, or just below 100%. As the planned high risk premises will all have been visited by January 2008 advice and follow up visits can be undertaken in February and March 2008 to ensure compliance exceeds 95% at year end.													
TS-E33b	Trading Standards - levels of business compliance - medium risk premises	Trading Standards	Quarterly %	Rise	100.00	95.00	99.30	95.00	↓	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	N.A.													
TS-E33c	Trading standards - levels of business compliance - low risk premises	Trading Standards	Quarterly %	Rise	97.10	95.00	100.00	95.00	↓	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	N.A.													

## Policy Planning and Improvement Quarter 3 Performance Report 2007/08

1	2	3	4	5	6	7	8	9	10	11	11a	12	13	14
Reference	Title	Service	Frequency & Measure	Good Performance	2006/07 Year-End	2007/08 Target	Current Position as at 31st December 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2006/07 Year-End data)	All England Bottom Quartile (Based on 2006/07 Year-End data)	Core City Average (Based on 2006/07 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2006/07 Year-End data)	Data Quality Issues
CP-AS51a	Percentage of public telephone calls to the council that are answered (corporate contact centre)	Customer Services	Quarterly %	Rise	N.A.	92.00	96.00	94.00		N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	The prediction for this indicator is calculated using an average of the performance throughout the year. Although performance is improving, the performance was lower in the first part of the year and this has led to a lower year end prediction than the performance at quarter 3.													
CP-AS51b	Percentage of public telephone calls to the council that are answered (other high volume telephone contacts)	Customer Services	Quarterly %	Rise	N.A.	N.A.	See Comments	See Comments		N.A.	N.A.	N.A.	N.A.	Some concerns
<b>Comments</b>	Due to technical issues, resulting from the Ericsson upgrade, with some Group Performance Reports which provide call detail on the performance of a number of services, data has been excluded from August, September and October as this would have severely impacted overall performance. The result for Quarter 3 has therefore not been reported as it does not give an accurate representation of actual performance.													
CP-AS51c	Percentage of public telephone calls to the council that are answered	Customer Services	Quarterly %	Rise	85.00	92.00	See Comments	See Comments		N.A.	N.A.	N.A.	N.A.	Some concerns
<b>Comments</b>	Due to technical issues, resulting from the Ericsson upgrade, with some Group Performance Reports which provide call detail on the performance of a number of services, data has been excluded from August, September and October as this would have severely impacted overall performance. The result for Quarter 3 has therefore not been reported as it does not give an accurate representation of actual performance. Some high volume services which were due to transfer to the contact centre have not yet migrated, discussions are currently progressing to migrate these services.													
CP-AS52	Percentage of enquiries to the council (in person and by telephone) that are resolved at first point of contact (FPOC)	Customer Services	Quarterly %	Rise	85.00	80.00	87.00	87.00	↑	N.A.	N.A.	N.A.	N.A.	Some concerns
<b>Comments</b>	From 1st April 2008, Government will require us to report on performance against a new indicator (definition still to be finalised) measuring level of 'avoidable contact'. It might be appropriate for Accountability to focus on this new indicator rather than the current one.													
CP-AS53	Percentage of public telephone calls to the council that are handled by a corporate contact centre	Customer Services	Quarterly %	Rise	67.00	80.00	See Comments	See Comments		N.A.	N.A.	N.A.	N.A.	Some concerns
<b>Comments</b>	Due to technical issues, resulting from the Ericsson upgrade, with some Group Performance Reports which provide call detail on the performance of a number of services, data has been excluded from August, September and October as this would have severely impacted overall performance. The result for Quarter 3 has therefore not been reported as it does not give an accurate representation of actual performance. Some high volume services which were due to transfer to the contact centre have not yet migrated, discussions are currently progressing to migrate these services. Although the CP-AS53 target has previously been revised to more accurately reflect those services within the measurable basket, the target of 90%, as shown in the Customer Strategy, remains the Contact Leads objective.													
CP-AS54	Volume of total transactions that are delivered through customer self-service	Customer Services	Quarterly Numerical	Rise	317954.00	349749.00	110900.00	475,166.00	↑	N.A.	N.A.	N.A.	N.A.	Some concerns
<b>Comments</b>	N.A.													

### Resources Quarter 3 Performance Report 2007/08

1	2	3	4	5	6	7	8	9	10	11	11a	12	13	14
Reference	Title	Service	Frequency & Measure	Good Performance	2006/07 Year-End	2007/08 Target	Current Position as at 31st December 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2006/07 Year-End data)	All England Bottom Quartile (Based on 2006/07 Year-End data)	Core City Average (Based on 2006/07 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2006/07 Year-End data)	Data Quality Issues
BV-76b	The number of fraud investigators employed by the local authority per 1,000 caseload	Benefits	Monthly Numerical	Rise	0.25	0.23	0.23	0.23	↓	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	Target recognises need to balance resources required for investigation of sanctionable fraud (which count towards this indicator) and resources needed to deal with other incorrectness (which do not count towards this indicator). The improving arrangements for identifying sanctionable fraud help secure Leeds position as top performing Core City for identifying sanctionable fraud as identified by BV76d.													
BV-76c	The number of housing benefit and Council Tax Benefit (HB/CTB) fraud investigations carried out by the local authority per year, per 1,000 caseload	Benefits	Monthly Number	Rise	30.89	29.00	27.00	29.00	↓	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	The service targets available resources to the most serious fraud cases. Cases not accepted for fraud investigation are dealt with by the Visiting Team for benefits to be checked. Please note comparator information has not been included in this report as it is not provided by the Audit Commission.													
BV-76d	The number of Housing Benefit and Council Tax Benefit (HB/CTB) prosecutions and sanctions, per year, per 1,000 caseload, in the local authority area	Benefits	Monthly Numerical	Rise	4.26	4.30	4.30	4.67	↑	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	The ongoing suspension of data transfers between DWP and LAs, which includes datamatching activity, is likely to have an impact on the identification of cases warranting sanction. Please note comparator information has not been included in this report as it is not provided by the Audit Commission.													
BV-78a	Speed of processing: Average time for processing new claims	Benefits	Monthly Days	Fall	31.0	28.0	27.2	27.0	↑	24.5	33.8	38.3	4	No concerns
<b>Comments</b>	LBS is on course to exceed target for the year.													
BV-78b	The average processing time taken for all written notifications to the local authority of changes to a claimant's circumstances that require a new decision on behalf of the authority	Benefits	Monthly Days	Fall	23.9	16.0	19.0	16.0	↑	7.8	15.6	23.8	5	No concerns
<b>Comments</b>	Performance continues to improve in this area. Current performance is at 14.97 days for the month of December and it is expected that this improvement will be maintained to the end of the year.													
BV-79a	Accuracy of processing: Percentage of cases for which the calculation of the amount of benefit due was correct on the basis of the information available for the decision for a sample of cases checked post-decision.	Benefits	Quarterly %	Rise	99.00	98.60	99.20	99.00	↔	99.2	97.00	97.28	1	No concerns
<b>Comments</b>	Outcome derived from checking 125 cases each quarter with any financial error, no matter how small, counting as an error. A single error of a few pence results in an accuracy outcome of 99.2%.													
BV-79bi	The amount of housing benefit overpayments recovered during the period being reported on as a percentage of HB deemed recoverable overpayments during that period	Benefits	Monthly %	Rise	72.68	73.50	74.24	73.50	↑	80.61	63.01	65.10	2	No concerns
<b>Comments</b>	Overpayment recovery continues to show improvement. Final outcome depends not just on the continued collection rate but also on the value of overpayments identified between now and the year end.													
BV-79bii	Housing benefit overpayments recovered during the period as a percentage of the total amount of housing benefit overpayment debt outstanding at the start of the period plus the amount of HB overpayments identified during the period	Benefits	Monthly %	Rise	33.17	33.20	26.10	33.20	↑	38.38	26.80	28.93	2	No concerns
<b>Comments</b>	Overpayment recovery continues to show improvement. Final outcome depends not just on the continued collection rate but also on the value of overpayments identified between now and the year end.													

### Resources Quarter 3 Performance Report 2007/08

Reference	Title	Service	Frequency & Measure	Good Performance	2006/07 Year-End	2007/08 Target	Current Position as at 31st December 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2006/07 Year-End data)	All England Bottom Quartile (Based on 2006/07 Year-End data)	Core City Average (Based on 2006/07 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2006/07 Year-End data)	Data Quality Issues
BV-79biii	Housing benefit overpayments written off during the period as a percentage of the total amount of housing benefit debt outstanding at the start of the period plus the amount of housing benefit overpayments identified during the period	Benefits	Monthly %	Fall	7.17	7.00	7.03	8.50	↓	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	The increase in write-offs in 07/08 is mainly due to the deferral of write-offs in 06/07 pending the introduction of additional methods to help recover debt. New systems were introduced in 06/07 which saw additional checks to trace debtors and which also saw more debts go to external debt recovery agencies than previously. Inevitably, a number of debts remained uncollectible and they now fall to be written off in 07/08. Some case cleansing work has also been carried out in 07/08 and this has identified a relatively small amount of irrecoverable debt that has been written off in 07/08.													
BV-10	The percentage of non-domestic rates due for the financial year which were received by the authority	Collection of Council Tax and Business Rates	Monthly %	Rise	98.58	98.60	88.13	98.60	↑	99.30	98.43	98.51	3	No concerns
<b>Comments</b>	N.A.													
BV-9	Percentage of Council Tax due for the financial year which were received in the year by the Authority	Collection of Council Tax and Business Rates	Monthly %	Rise	96.38	96.50	93.68	96.50	↑	98.48	96.49	93.96	1	No concerns
<b>Comments</b>	Revenues continues to explore options to encourage payment of Council Tax and 07/08 saw the introduction of the option to make Direct Debit payments over 12 months rather than 10. This option was offered to people not already making payments by Direct Debit and approx. 6000 charge payers have taken advantage of this option.													
BV-8	The percentage of invoices for commercial goods and services that were paid by the authority within 30 days of such invoices being received by the authority.	Corporate Financial Services	Monthly %	Rise	91.65	92.00	92.30	92.00	↑	97.00	91.00	87.59	3	No concerns
<b>Comments</b>	Prompt payments are expected to meet the target. Creditor teams were centralised last summer and since then prompt payments have continued to improve due to the rationalisation of work streams and the adoption of best practice. It is anticipated that further gains will be made in 2008/09.													
CP-FS50 LKI-F3	Achieve greater than 2.5% efficiency savings year on year	Corporate Financial Services	Quarterly £m	Rise	22.20	17.93	8.60	11.79	↓	N.A.	N.A.	N.A.	N.A.	No concerns
<b>Comments</b>	The target for the Authority for 05/6 to 07/8 totals £51.2m. Despite the fact that this is red, to the end of 06/7 the Authority has achieved efficiencies totalling £53.3, already in excess of the 3 year target. Planned efficiencies totalling £12.9m have been identified for 07/8 and progress will be monitored against these during the year. Current projections are to deliver £11.79m in 07/8. While there has clearly been a downturn in year 3, this is reflected nationally, with efficiencies being delivered falling year on year as we have already captured the quick wins and are now facing a more challenging agenda. The Q3 meeting with Heads of Finance is not scheduled until 19th February - as such the actual Q3 result is not yet available and the stated figure is based on the first 2 months performance of Q3.													
BV-11a	The percentage of top 5% of earners that are women	HR	Quarterly %	Rise	36.47	38.00	37.50	38.00	↑	43.56	24.11	44.99	8	No concerns
<b>Comments</b>	Modest improvement noted. Further work planned for next financial year to consider how talent management and succession planning can improve results. This also applies to all priority groups and is closely linked to the change management programme.													
BV-11b	The percentage of top 5% of earners from black and minority ethnic communities	HR	Quarterly %	Rise	5.75	6.00	6.02	6.02	↑	4.53	0.00	6.86	4	No concerns
<b>Comments</b>	Modest improvement noted. Further work planned for next financial year to consider how talent management and succession planning can improve results. This also applies to all priority groups and is closely linked to the change management programme.													
BV-11c	Percentage of top 5% of earners that are disabled (excluding schools)	HR	Quarterly %	Rise	3.60	4.00	3.81	4.00	↑	5.49	0.00	3.46	4	No concerns
<b>Comments</b>	Modest improvement noted. Further work planned for next financial year to consider how talent management and succession planning can improve results. This also applies to all priority groups and is closely linked to the change management programme.													
BV-12	The proportion of working days/shifts lost to sickness absence	HR	Monthly Days	Fall	12.00	11.50	9.23	12.44	↓	8.09	10.73	11.07	8	Some concerns
<b>Comments</b>	N.A.													

### Resources Quarter 3 Performance Report 2007/08

Reference	Title	Service	Frequency & Measure	Good Performance	2006/07 Year-End	2007/08 Target	Current Position as at 31st December 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2006/07 Year-End data)	All England Bottom Quartile (Based on 2006/07 Year-End data)	Core City Average (Based on 2006/07 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2006/07 Year-End data)	Data Quality Issues
BV-14	The percentage of employees retiring early (excluding ill-health retirements) as a percentage of the total work force.	HR	Quarterly %	Fall	2.21	1.50	1.10	1.47	↑	0.18	0.97	0.77	8	No concerns
<b>Comments</b>	Due to the Council Financial Strategy different options are being considered on early retirement which may impact on early retirement figures towards year end. All changes will be subject to the production of thorough business cases to fund staff leaving and safeguard the Council's financial interests.													
BV-15	The percentage of employees retiring on grounds of ill-health as a percentage of the total workforce.	HR	Quarterly %	Fall	0.31	0.30	0.16	0.21	↑	0.00	0.32	0.31	4	No concerns
<b>Comments</b>	Target being exceeded. However, DCLG (Department of Communities and Local Government) are planning to introduce a tiered system from April 08 and this will require new target setting based on a less restrictive approach to ill health retirement. There will probably be an increase in ill health retirement as a result. But this may still be beneficial to the Council in dealing with ill health issues and could bring down overall absence figures.													
BV-16a	The number of staff declaring that they meet the DDA disability definition as a percentage of the total workforce	HR	Quarterly %	Rise	3.16	3.50	3.15	3.50	↑	4.43	1.90	3.64	6	No concerns
<b>Comments</b>	The introduction of the Disability Employment Strategy may lead to an improvement in this performance indicator and Resources Scrutiny Board have already advised on this area. Links have begun to be developed with community groups to increase involvement and closer working is taking place with LIEP (Leeds Incapacity Employment Project) leading to an increase in the take up of entry routes into the Council for Disabled people.													
BV-17a	Minority ethnic community staff as a percentage of the total workforce	HR	Quarterly %	Rise	7.0	7.5	7.5	7.5	↑	5.2	1.0	10.2	4	No concerns
<b>Comments</b>	General comments above apply (BV-16a) regarding BME staff. In addition Education Leeds are increasingly engaging with the Council on initiatives designed to address the overall figures.													