

Case Study: Radshan Medical Centre

Radshan Medical Centre is a Personal Medical Services (PMS) practice located in Kippax in the Leeds South and East CCG boundary. The practice has a list size of approximately 1900.

The CCG is responsible for commissioning primary medical services from GP practices who are the provider of services. In this instance, Radshan Medical Centre is provided by The Practice Plc which is a national organisation who have a number of practice across the Country.

The practice as a PMS contract has a duty to provide 6 months notice in issuing a termination notice. The CCG works within the NHS England Policy and Guidance Manual when making decisions in relating to primary care matters.

The practice is provided from a terrace house, which has been highlighted through the 6 facet survey and estates strategy to have limited functional capacity to offer a wide range of services now and in the longer term due to its size. Kippax has two larger sized practices providing services to the local population, from purpose built premises. As part of the strategic review of estates published in January 2017, a suggested recommendation coming out of the review was for Radshan and Kippax Hall to consolidate to provide a locality hub recognising that Radshan was not fit for purpose for modern day healthcare.

<https://www.leedswestccg.nhs.uk/content/uploads/2017/03/62-Appendix-1-PCCC-Estates-Strategy.compressed.pdf>

The nearest Practices are identified below, initial work suggests the following practice boundaries encompass the Kippax area:

Kippax Hall Surgery	0.2 miles away
Gibson Lane Surgery	0.5 miles away
Nova Scotia Medical Centre	1.2 miles away
Hazlewood Ave Garforth (Branch of Gibson Lane)	1.4 miles away
Moorfield House Surgery, Garforth	2.2 miles away

All practices in Kippax have a CQC rating of Good, across all domains of safe, effective, caring, responsive and well-done.

Formal decisions relating to general practice need to be considered by the Primary Care Commissioning Committee, which is a committee held in public and meets every 2 months. The papers are on the CCG website prior to the meeting and therefore can be viewed by public and press. As part of the governance arrangements, an internal Primary Care Operational Group considers and debates matters and formally makes recommendations to the Primary Care Commissioning Committee.

In the instance of a practice tendering their recommendation, there are potentially a number of options available such as:

- A new provider is sought through an identified procurement exercise
- The list is dispersed to surrounding practices
- The practice is able to be operated as a branch surgery site and look to local practices to manage as a branch surgery (again through an identified process)

In making the decision, the CCG will consider a number of factors including:

- registered list size and patient demographics;
- condition, accessibility and compliance to required standards of the premises;
- the Commissioner's strategic plans for the area;
- other primary health care provision within the locality (including other providers and their current list provision, accessibility, dispensaries and rural issues);
- financial viability

As part of the recommendation an assessment of the opinion of local stakeholders should be included to support the decision making process and on this occasion pre-engagement opinions were sought.

There have not been any other examples in Leeds where the provider has tendered their resignation resulting in closure and this is deemed to be an exceptional circumstance. The CCG can provide assurance that the CCG actively seeks to maintain provision and the recent decisions in relation to Cottingley and Swillington can support that approach.

In considering this case study the Board may wish to make recommendations to the CCG on future engagement processes to support decision making.