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WEST YORKSHIRE
POLICE

OPERATION CAPITAL 2

Leeds District

ON-LICENSED PREMISES
VISITS

BRONZE SERVICE

PREMISES NAME: **Turtle Bay**

ADDRESS: **Unit A14, The Light, The Headrow, Leeds LS1 8TL**

DPS: **Daniel John Bragger**

CONTACT NUMBER:

PREMISES LICENCE HOLDER/S: **Turtle Bay Restaurants Ltd**

Reason for visit: Friday 16 February 2018

1.	Violent/alcohol related incidents -
2.	Breaching of Conditions –
3.	Section 19 served –
4.	Intelligence – AFTER MIDNIGHT PLEASE. Check how many people eating as opposed to drinking and check for chef and what food is on offer post midnight, and how cooked. Is it microwave/pre prepared? Is there a 2 for 1 cocktail offer still running? Currently applying for extra hours in the red zone of the Cumulative Impact Policy. Are they exceptional operators or just like everyone else?
5.	Doorstaff issues -
6.	At request of DPS/management –

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DIARY OF EVENTS

18/02/2017 Silver Visit, Reason: recent enquiry by solicitor re possibility of trading longer. Please check for obvious drunkenness/drinks offers and behaviour of customers. Never visited before.

Visited at 2035 by SSO8359 Crane, Paul Rix

- Spoke to DPS, Daniel John BRAGGER (02/12/1975) (PERL/LBWANDS/01204 - advised PERL address to be changed to new address and then to change details on PREM)
- BRAGGER stated that they had a TEN in place for the first three weekends in December: there was a 7 day 2 for 1 cocktail offer on each evening - we noted no obvious drunkenness
- Mixed crowd of approximately 120 in attendance all eating
- Two security staff from Phoenix Security were in attendance at main entrance (no female):
 - Sylvain KOTAHIMBA 23/1/68 0130 1106 2203 7035 exp 03/09/18
 - Hernane DE MELO 10/05/88 0130 1124 7288 6258 Exp 15/6/19
- Door staff register OK
- No BACIL radio
- Check 21 Posters displayed
- No underage drink issues and no sobriety issues
- Part A of premises Licence available for inspection and Part B displayed
- Drugs safe not required by licence
- Lost property being stored on site - official documents were being held but advised DPS to send to relevant locations
- Drugs swipe negative
- No excess/broken glass/bottles lying around and no evidence of glasses being taken outside
- All bar staff authorised to sell alcohol
- CCTV in operation and storage not in order: 25 days retained; time out by 20 minutes
- ID checks being carried out
- Search policy not required by licence
- No unsuitable drinks promotions
- Incident book in use for security - advised re incident and refusals books
- Visit pack signed by DPS

A section 19 was issues by LCC:

- No BACIL radio
- CCTV not meeting storage requirements/time incorrect

ELS/WYP to pay daytime visit to check BACIL and CCTV

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27/05/2017 Silver visit. Reason: recent application for extra hours on a Friday and Saturday night. Objected to by WYP as in the red zone of the Cumulative Impact Area. Check for drunkenness on the premises, drinks promotions encouraging customers to drink more alcohol and for compliance with conditions re CCTV retention and use of BACIL radio. Has previously had a Section 19 served for issues with CCTV and no radio on 18/02/17.

Visited at 2040 by 7563, 7523, Paul Rix

- DPS, Daniel John Bragger Wandsworth, on annual leave
- Duty manager, Johnny Taylor, in charge
- Approximately 100 people within the venue, none of whom appeared underage
- BACIL radio test call negative - asked Jonny about this and he told us it had been on charge as the battery had died the previous night (BACIL turned on and put into use whilst we were there)
- One security officer (Phoenix Security) in attendance on the door with another due to start at 2100 - H. De Melo 0130 1124 7288 6258 Exp 15/06/2019
- Signing-in book present but it hadn't been signed by De Melo for the past few days despite having been at work and it appeared that all signing-in was for 2100 on the dot but we were told that De Melo often starts work before this
- No Check 21 posters displayed
- Part A of Premises Licence available for inspection and Part B displayed in window
- CCTV in operation and storage in order – 31 days retained
- All bar staff authorised to sell alcohol
- No drug safe – not part of licence
- Drugs swipe not carried out but no indication of illegal drug use
- No excess/broken glass/bottles lying about and no evidence of glasses being taken outside
- Search policy in place and ID checks carried out
- Lost property being stored on site – passports/documents normally handed in to police
- Drinks promotions: 2 for 1 cocktails 1130 – 1900 and 2200 to close
- Acceptable incident book present but no incidents logged - staff say they haven't had any incidents to record

Revisit WYP/ELS

16/02/2018 Bronze visit. Reason: AFTER MIDNIGHT PLEASE. Check how many people eating as opposed to drinking and check for chef and what food is on offer post midnight, and how cooked. Is it microwave/pre prepared? Is there a 2 for 1 cocktail offer still running? Currently applying for extra hours in the red zone of the Cumulative Impact Policy. Are they exceptional operators or just like everyone else?

Visited at 0020 on 17/02/2018 by 7757, Sam Longfellow, Mick Waters

- DPS, Daniel John Bragger, not present
- Jessica Durham, assistant manager, in charge
- Premises were about to close - no customers inside
- Ms Durham was asked what time the premises cease selling food and she stated it was company policy that the kitchen closes at 11.00 pm.

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