

Report of Shona McFarlane, Deputy Director Social Work & Social Care Service

Report to Director of Adults & Health

Date: 13th March 2019

Subject: Telecare Equipment for the Leeds Telecare Service 2018/19

Capital Scheme - 15989TELOI8

| | | |
|--|---|--|
| Are specific electoral Wards affected? If relevant, name(s) of Ward(s): | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No |
| Are there implications for equality and diversity and cohesion and integration? | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No |
| Is the decision eligible for Call-In? | <input checked="" type="checkbox"/> Yes | <input type="checkbox"/> No |
| Does the report contain confidential or exempt information? If relevant, Access to Information Procedure Rule number: Appendix number: | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No |

Summary of main issues

- In April 2010 Executive Board agreed to release capital expenditure of £3,000,000 for telecare equipment for the Leeds Tele Care Service. The capital was to be released in issues of £1,000,000. The first £1,000,000 was released in April 2010. The second £1,000,000 was released in July 2012 and the final £1,000,000 was released in May 2015.
- The annual spend on Telecare equipment for 2017/18 was £634.9k. The budget for 2018/19 is £305.7k. There is a further £200k injected into the capital programme for Telecare equipment in 2018/19 of which £100k has authority to spend. Approving the release of the £200K into 2018/19 budget gives a budget of £505.7k for this financial year. There is a further £600K in the capital programme in the 2019/20 budget. The release an additional £100K into 2018/19 budget from the 2019/20 capital programme would provide a 2018/19 budget of £605.7K which would cover the predicted expenditure in this financial year.
- The funds are used to purchase telecare equipment to meet the demand resulting from an increase in requests for telecare from assessors. This increase in requests is the outcome of increased awareness of the benefits of technology to support older and disabled people to live independently, and of the promotion of telecare to assessors across health and social care as a cost effective, non-intrusive support, and the continued development of the range of types of telecare sensors available. In April 2010 there were 2,069 customers using telecare. In January 2019 there are 7,600 customers using telecare.

4. The Director of Adults and Health is requested to approve authority to spend additional capital expenditure of £200k on telecare equipment for the Leeds Telecare Service to be spent in 2018/19 budget. The full budget available in 2018/19 will then be £605.7k.

Recommendations

The Director of Adult & Health is requested to approve authority to spend for additional capital expenditure of £200k on telecare equipment for the Leeds Tele Care Service to be spent in 2018/19 budget.

Purpose of this report

- 1.1 To seek authority to spend additional capital expenditure of £200k on telecare equipment for the Leeds Tele Care Service for 2018/19 in accordance with financial procedure rules.

2. Background information

- 2.1 Telecare is the continuous, automatic and remote monitoring of real time emergencies and lifestyle changes over time in order to support vulnerable people living independently. It is a development of the community alarm equipment which Leeds has provided for older and disabled people since 1986 through the "Care Ring" Service. Community alarms are considered as the "first generation" of monitoring equipment. Telecare is referred as the "second generation" of equipment.
- 2.2 Telecare sensors are placed around the home on ceilings, doors and walls or may be worn by the service user in the form of a pendant, watch or belt. Sensors include smoke detectors, flood detectors, fall sensors, and medication dispenser's alerts.
- 2.3 If a telecare sensor activates in an individual's home an alert is automatically raised to the Council's 24 hour Tele Care response centre, who will make contact with the service user to check on their safety. Often practical advice and reassurance is all that is required, but on some occasions a personal visit and or physical help may be needed. On these occasions the response centre staff will arrange the appropriate support by contacting a family member, providing a visit by the Tele Care mobile response service, or, if necessary, contacting an emergency service. The response centre holds relevant personal information about the service user and can identify which sensor in the home has activated to ensure the appropriate responses are arranged promptly.
- 2.4 Leeds City Council took the opportunity to develop telecare through the Preventative Telecare Grant which was announced by the Department of Health in 2004 and was paid to Local Authorities in 2006. As a result a new service was established and significant experience and expertise has been gained.
- 2.5 In December 2008 a report was provided to ASC Directorate Management Team which outlined the progress made in and provided the justification for the Tele Care

Service to be supported by mainstream funding after the Preventative Technology grant expired.

- 2.6 The main financial justification for the Tele Care Service to attract mainstream Adult Social Care funding was the demonstration of the financial benefit that using telecare equipment was shown to make to other community care budgets.
- 2.7 From 1st April 2009 the Leeds Telecare Service has been a mainstream service funded by Leeds Adult Social Care.
- 2.8 In 2014 a range of assistive technology (AT) services provided by the Council and the NHS were co-located in a single building to provide a “one stop shop” for customers and assessors and more joined-up, cost effective services for providers of AT. The second phase of this initiative will seek to bring in 3rd sector and private sector AT partners. This innovative approach will support Leeds in ensuring assistive technology is used effectively to provide personalised and cost effective services with a focus on prevention and reablement, to meet the needs of an ageing population.

3. Main issues

- 3.1 The direction of travel is to further stimulate demand for telecare via a process of increased promotion to service users and citizens in Leeds and training to staff in health and social care. Assessors are required to consider the merits of using telecare as a standalone service or part of a care package to support people to remain living independently in all their case work.
- 3.2 The increased use of telecare is part of a wider strategy to support older and disabled people in their homes for longer and to maximise the opportunities to effectively employ new technologies in health and social care.
- 3.3 The projected capital spent on Telecare equipment for 2018/19 is £605.7K.

4. Corporate Considerations

4.1 Consultation and Engagement

- 4.1.1 Two service user representatives from the user involvement group (The Equipment and Telecare Service User Group) sit on the Leeds Community Equipment and Telecare Service Board and are involved at all levels in the in the governance and development of the services.
- 4.1.2 The user group are involved in the evaluation of products as part of the procurement process.
- 4.1.3 Telecare equipment is selected, following an assessment, to meet the needs of the individual customer, and a range of equipment is available which is appropriate for use and cost effective.

4.2 Equality and Diversity / Cohesion and Integration

4.2.1 An Equality Impact Assessment screening tool has been undertaken for the purposes of this recommendation, and has indicated that an EIA does not need to be carried out. There will be no adverse effect on any particular groups of people within the city by the proposal.

4.3 Council policies and Best Council Plan

4.3.1 The service contributes to National Indicator 142: the percentage of vulnerable people supported to achieve independent living.

4.3.2 Council Business Plan – this work contributes the target to increase the number of people successfully completing a programme to help them relearn the skills for daily living; increase proportion of older people (65 and over) who were still at home 91 days after leaving hospital into rehabilitation services; increase the percentage of service users who feel that they have control over their daily life.

4.3.3 Best Council Plan 2015 – 20 – this work contributes to the Better Lives programme and to the breakthrough project of making Leeds the best place to grow old.

4.4 Resources and value for money

4.4.1 Capital programme for Telecare

| Funding Approval : | Capital Section Reference Number :- | | 15989.TEL.018 | | | | |
|---|-------------------------------------|----------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
| Previous total Authority to Spend on this scheme | TOTAL £000's | TO MARCH 2018 £000's | FORECAST | | | | |
| | | | 2018/19 £000's | 2019/20 £000's | 2020/21 £000's | 2021/22 £000's | 2022 on £000's |
| LAND (1) | 0.0 | | | | | | |
| CONSTRUCTION (3) | 0.0 | | | | | | |
| FURN & EQPT (5) | 3000.0 | 2594.3 | 405.7 | | | | |
| DESIGN FEES (6) | 0.0 | | | | | | |
| OTHER COSTS (7) | 0.0 | | | | | | |
| TOTALS | 3000.0 | 2594.3 | 405.7 | 0.0 | 0.0 | 0.0 | 0.0 |
| Authority to Spend required for this Approval | TOTAL £000's | TO MARCH 2018 £000's | FORECAST | | | | |
| | | | 2018/19 £000's | 2019/20 £000's | 2020/21 £000's | 2021/22 £000's | 2022 on £000's |
| LAND (1) | 0.0 | | | | | | |
| CONSTRUCTION (3) | 0.0 | | | | | | |
| FURN & EQPT (5) | 200.0 | | 200.0 | | | | |
| DESIGN FEES (6) | 0.0 | | | | | | |
| OTHER COSTS (7) | 0.0 | | | | | | |
| TOTALS | 200.0 | 0.0 | 200.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Total overall Funding (As per latest Capital Programme) | TOTAL £000's | TO MARCH 2018 £000's | FORECAST | | | | |
| | | | 2018/19 £000's | 2019/20 £000's | 2020/21 £000's | 2021/22 £000's | 2022 on £000's |
| LCC Supported Borrowing | 3200.0 | 2594.3 | 605.7 | | | | |
| Revenue Contribution | 0.0 | | | | | | |
| SCE (R) | 0.0 | | | | | | |
| Departmental USB | 0.0 | | | | | | |
| Corporate USB | 0.0 | | | | | | |
| Any Other Income (Specify) | 0.0 | | | | | | |
| Total Funding | 3200.0 | 2594.3 | 605.7 | 0.0 | 0.0 | 0.0 | 0.0 |
| Balance / Shortfall = | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |

Parent Scheme Number: 15989 & 32824

Title: Telecare Adult Social Care Parent

4.4.2 Revenue Effects: there are no immediate revenue effects of this capital expenditure. Installation and maintenance of the equipment will be met from existing resources.

4.4.3 Telecare products are purchased through a framework contract.

4.5 Legal Implications, Access to Information and Call In

4.5.1 No legal implications. This is a key decision subject to call-in.

4.5.2 The Director of Adults and Health has delegation which relates to preventative services; and general delegations in relation to finance and procurement to be able to give the authority to take financial and contracting decisions to meet those service needs.

4.6 Risk Management

- 4.6.1 Without the release of further capital, the service would not be able to meet the demand for telecare installations, and would have to rely totally on recycling used equipment. This would result in a waiting list for installations with impact on risks to customers including those leaving hospital.
- 4.6.2 The service would also not be able to buy new telecare products which are needed to meet individual complex needs or to make sure that the service is using new technologies that come into this market.

5. Conclusions

- 5.1 By agreeing to release further capital will enable the Leeds Telecare Service to continue to meet the demand for telecare equipment.

6. Recommendations

- 6.1 The Director of Adult & Health is requested to approve authority to spend for additional capital expenditure of £200k on telecare equipment for the Leeds Telecare Service to be spent in 2018/19 budget.

7. Background documents - none¹

¹ The background documents listed in this section are available to download from the Council's website, unless they contain confidential or exempt information. The list of background documents does not include published works.