

Report of Housing Manager, Tenant Scrutiny

Report to Tenant Scrutiny Board

Date: 25 October 2019

Subject: Consideration of new Inquiry

Are specific electoral Wards affected? If relevant, name(s) of Ward(s):	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Are there implications for equality and diversity and cohesion and integration?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Is the decision eligible for Call-In?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Does the report contain confidential or exempt information? If relevant, Access to Information Procedure Rule number: Appendix number:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

1.0 SUMMARY OF MAIN ISSUES

- 1.1 The Board have met with, during the last two meetings, the Chair of Environment, Housing and Communities Scrutiny Board, the Chief Officer (Housing Management – Property & Contracts), Resources & Housings Research & Satisfaction Manager and Intelligence & policy Officer.
- 1.2 The Chair also met on 9th October with VITAL (Voice of Involved Tenants Across Leeds) and informed them of the ongoing discussions regarding a new inquiry.
- 1.3 The Board throughout this process have received presentations on Star Survey data, Housing performance information and have been provided with topics for future scrutiny inquiries. Topics which have been suggested are:-
 - The effectiveness of the Housing Advisory Panels (HAP's)
 - Whether the Repairs Strategy meets the needs of local communities?
 - The effectiveness of Estate Walkabouts.
 - An inquiry into Fly-tipping and its causes.
 - The issue of adequate Car parking on estates.
 - Contacting housing via the Corporate Contact Centre
- 1.4 Members are reminded that whilst these topics have been suggested, the Board may agree to work on something which is not included on the list above.

2.0 RECOMMENDATIONS

- 2.1 The Board is requested to discuss the topics suggested and agree an area of work the Board should carry out this municipal year noting that new ways of working discussed in the recent TSBV review could be trialed during this inquiry.

3.0 BACKGROUND DOCUMENTS¹

3.1 None.

¹ The background documents listed in this section are available to download from the Council's website, unless they contain confidential or exempt information. The list of background documents does not include published works.