

| Corporate risk  |  | Current risk evaluation |                           |   | Target risk evaluation (by summer 2020) |              |        |
|---|--|-------------------------|---------------------------|---|---|--------------|--------|
| Title   | Coronavirus: threat to life, health, wellbeing and the economy   | Probability             | Impact                    | Rating  | Probability                             | Impact       | Rating |
| Description   | Risk of fatalities and serious illness, significant disruption to the city and to council services in the short- to medium-term and long-term negative economic impact as a result of the coronavirus pandemic, potentially greater impact on more vulnerable and disadvantaged. | 5<br>(Almost certain)   | 5<br>(Highly significant) | Very High   | 2<br>(Unlikely)                         | 2<br>(Minor) | Low    |
| Accountability  | Risk owners: Cllr Blake (Leader) and Tom Riordan (Chief Executive)<br>Delegated owners: Directors and Executive members<br>Key contact: Mariana Pexton (Chief Officer, Strategy & Improvement)   | Monitoring              |                           | Best Council Plan implications  |   |              |        |
|   |  | Last review date        | Next review date          | This risk impacts upon all ambitions and priorities for the city and the organisation set out in the council's corporate plan |   |              |        |
|   |  | 16/4/20                 | 23/4/20                   |   |   |              |        |
| Management review and action – systematic update monthly for Executive Board reporting and reviewed regularly by SCG Gold, CLT and Executive Members given dynamic context. More detailed risk approaches being used at more detailed levels. |  |                         |                           |   |   |              |        |

| Strategic  |  |  |
|--|--|--|
| Risks and issues   | Existing actions from Response and Recovery Plan   | Additional actions   |
| <ul style="list-style-type: none"> <li>Ensuring effective planning and monitoring</li> <li>Ensuring clear governance – Leeds and West Yorkshire, Regional and National</li> <li>Ensuring effective ongoing engagement</li> </ul> | <ul style="list-style-type: none"> <li>Overall plan in place and regular review</li> <li>Multi-agency governance in place and regular review</li> <li>Clear approach to engagement – public, political, partners, staff, trade unions</li> </ul> | <ul style="list-style-type: none"> <li>Continually improve clarity of governance and reporting arrangements, including detail below overall plan</li> <li>Evaluate engagement approach is effective</li> <li>Increasingly explicit shift towards recovery</li> </ul> |

| Health and Social Care  |  |  |
|---|--|--|
| Risks and issues  | Existing actions from Response and Recovery Plan   | Additional actions   |
| <ul style="list-style-type: none"> <li>Increased death caused by COVID-19 (includes deaths in care homes and home deaths as well as hospitals)</li> <li>Increased hospital admissions caused by COVID-19</li> <li>Additional pressure on health and social care services</li> <li>Other health issues caused by inevitable focus on COVID-19</li> <li>Worst affected are those most vulnerable</li> </ul> | <ul style="list-style-type: none"> <li>Leeds Teaching Hospitals Trust (LTHT) plans, plus Nightingale Hospital</li> <li>Additional focus on discharges</li> <li>Changes in access to services e.g. GP practices and other services</li> </ul> | <ul style="list-style-type: none"> <li>Ensure focus of recovery plan is on the most vulnerable and consider best practical approach to progress this</li> <li>Focus on patients no longer accessing services</li> <li>Detailed service planning for new normal</li> <li>Provide advice, information and resources to schools, parents and carers to support access to food, Personal, Social and Health Education (PSHE) and children's social, emotional and mental health (SEMH) needs.</li> </ul> |

| Citizens and communities  |  |  |
|---|--|--|
| Risks and issues  | Existing actions from Response and Recovery Plan   | Additional actions   |
| <ul style="list-style-type: none"> <li>School closures and impact on educational attainment and progression</li> <li>Safeguarding children from risk of significant harm (child sexual exploitation, online sex abuse)</li> <li>Increase in levels of domestic violence</li> <li>3rd sector resilience / sustainability problems</li> <li>Extremist narratives</li> <li>People ignoring national lock-down and social distancing guidance</li> <li>Provision of emergency food struggles to meet demand as a result of reduced food supply and/or fragility of the infrastructure which relies heavily on volunteers and 3rd sector organisations</li> <li>Inequalities relating to COVID-19</li> </ul> | <ul style="list-style-type: none"> <li>Schools providing online tuition</li> <li>Tracking of children and partnership working</li> <li>Promoting contact details for domestic violence help</li> <li>Active support for 3<sup>rd</sup> sector and lobbying for national support</li> <li>Daily intelligence report introduced and informing prioritisation of resourcing.</li> </ul> | <ul style="list-style-type: none"> <li>Supporting Leeds school and learning community to minimise disruption</li> <li>Adapting practice and process to ensure vulnerable children continue to be identified, assessed, supported and 'seen/visited'</li> <li>Key safeguarding stakeholders working together adapting/updating child protection plans and other measures to ensure they remain robust. Weekly Bronze meetings.</li> <li>Operation Encompass remains in place. This connects the police with schools to ensure better outcomes for children subject to, or witness to, domestic violence</li> <li>Major West Yorkshire public relations and communications initiative on domestic violence</li> <li>Guidance on dealing with extremist narratives circulated to key people</li> <li>Relevant teams proactively working together to enforce adherence to lock-down guidance and requirements</li> </ul> |

| Citizens and communities |  |  |
|--------------------------|--|--|
| Risks and issues         | Existing actions from Response and Recovery Plan | Additional actions   |
|                          |  | <ul style="list-style-type: none"> <li>Liaison with food partners to integrate and reduce duplication. Promote donations</li> <li>Focus on understanding inequalities impact from range of perspectives to plan accordingly</li> </ul> |

| Business and economy  |   |   |
|---|---|---|
| Risks and issues  | Existing actions from Response and Recovery Plan  | Additional actions  |
| <ul style="list-style-type: none"> <li>Mass job losses</li> <li>Businesses unable to recover</li> <li>Gaps in central government interventions to support businesses leading to increased business failure, higher unemployment and a deeper recession</li> <li>Extended lockdown period may result in increased damage to the national and local economy, a deeper recession and an increase in poverty across Leeds</li> <li>Acceleration of economic trends including automation and digital transformation</li> </ul> | <ul style="list-style-type: none"> <li>Matching people to jobs where growth</li> <li>Payment of grants, engagement, support and advice</li> <li>Maintain effective liaison with business, specifically representative bodies to understand impact on local economy</li> </ul> | <ul style="list-style-type: none"> <li>A clear exit plan for the lockdown is needed that can be implemented quickly, allow the economy to get moving again whilst also managing pressures on the NHS</li> <li>Building capability and capacity to understand how the economy will begin to recover and reshape</li> </ul> |

| Infrastructure and supplies  |   |  |
|--|---|--|
| Risks and issues   | Existing actions from Response and Recovery Plan  | Additional actions   |
| <ul style="list-style-type: none"> <li>Safe transport not provided when needed (e.g. key workers)</li> <li>Schemes not progressed</li> <li>Insufficient personal protective equipment (PPE)</li> <li>Supply chain failure / key supplier ceases trading</li> <li>Insufficient food supplies and distribution, especially in emergency for the most vulnerable</li> </ul> | <ul style="list-style-type: none"> <li>West Yorkshire Combined Authority (WYCA) engaged and providing support</li> <li>Maintaining contact with major schemes</li> <li>Maintaining contact with key suppliers</li> <li>Active management of PPE supplies and compliance with the guidance</li> <li>Use of FareShare and promoting campaign</li> </ul> | <ul style="list-style-type: none"> <li>Scenario planning for removal of lockdown</li> <li>Continued engagement with partners</li> <li>Continued efforts to raise PPE issues nationally and be resourceful locally</li> </ul> |

| Organisational impact   |  |  |
|---|--|--|
| Risks and issues  | Existing actions from Response and Recovery Plan   | Additional actions   |
| <ul style="list-style-type: none"> <li>Problems in maintaining the delivery of critical services as the pandemic progresses</li> <li>Workforce pressures: staffing levels unable to fully support critical services, threats to the Health, Safety and Wellbeing of staff, Trade Union involvement.</li> <li>Significant financial pressures (high levels of unexpected expenditure)</li> </ul> | <ul style="list-style-type: none"> <li>Ongoing assessment of business continuity plans for the council's critical services.</li> <li>Extensive activity on workforce</li> <li>Proactive approach with meeting needs of remote working</li> </ul> | <ul style="list-style-type: none"> <li>Identification and refresh of changing workforce resource needs to reflect prioritisation.</li> <li>Financial management arrangements.</li> </ul> |

| Media and communications  |   |  |
|---|---|--|
| Risks and issues  | Existing actions from Response and Recovery Plan                              | Additional actions   |
| <ul style="list-style-type: none"> <li>Challenge to reach some part of the population</li> <li>Campaigns don't drive behaviour required</li> <li>Reputational issues from failing to communicate properly e.g. misinformation, conflicting/confusing messages or delay in circulating key messages</li> </ul> | <ul style="list-style-type: none"> <li>Extensive approach in place</li> </ul> | <ul style="list-style-type: none"> <li>Dedicated Communications staff support for each key area</li> <li>Communications channels established for Coronavirus</li> <li>Leeds.gov website used to communicate changes to council services and important public announcement re coronavirus</li> <li>Comprehensive social listening and monitoring to identify and highlight emerging issues, FAQs, inform our own communications, and help counter misinformation</li> </ul> |