

Core City Local Welfare Support Schemes

| LA | Applicat ion Process | Online Form Provider | Webpage | Eligibility | Welfare Provision | | |
|------------|----------------------------|----------------------------|-----------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | | | | | Furniture | Fuel Support | Crisis Support |
| Manchester | Online | Capita | Help with debt, bills and borrowing Manchester City Council | Must have no savings & be in receipt of eligible benefit | Basic furniture/ goods. | Successful applicants receive a utilities voucher for between £30 & £49 which can be used at PayPoint terminals. Can only apply once and H/H must have a child under 5, someone with disability/health needs, someone over pension age or vulnerable. Can only apply once in 12 mths. | Can apply for a cash grant between £30 & £60. Can only apply once in 12 months. Must not be experiencing hardship following a decision by DWP. Also temporarily offering support to Carers – the carer does not need to meet the eligibility criteria. Successful applicants are emailed a voucher which they can use at a PayPoint terminal |
| Birmingham | Online | In-house | Help in a short-term crisis Help in a short-term crisis Birmingham City Council | Must have recourse to public funds Must be in receipt of, eligible benefits or If not in receipt of any of the benefits be able to demonstrate financial hardship | Beds, table top cookers and table top fridges. | An applicant must be able to show they have already asked their energy supplier for help. If an award is made, a Pre-Payment card is made available to collect. | A Crisis Grant made by pre-paid card. No minimum payment for Crisis Grants. Each case assessed on individual circumstances. Period of awards will also be considered depending on applicant's circumstances. No restriction on the number of applications that can be made in a 12 month period. |
| Bristol | Online & by phone | Northgate | Emergency payments - local crisis and prevention fund - bristol.gov.uk | Must be experiencing a financial crisis and have no other means of support | Limited to 1 award in 24 mth period. Basic furniture/ white goods. | No specific mention of fuel awards. | One off supermarket vouchers for food, clothing/other essentials. Can apply for 2 payments within 12 months. May consider further applications in exceptional circs. No minimum amount. Repeat applicants will be referred to other services. Applications for help with School Uniforms also considered and awards made by Tesco voucher. |

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| Liverpool | Free Phone-number | N/A | Liverpool Citizens Support Scheme - Liverpool City Council | Unemployed, or on a low income or in receipt of eligible benefits Normally limited to 2 awards in 12 months but exceptions made. | Furniture resource centre/ used goods | Paper Energy vouchers which can be cashed at PayPoint outlets. No mention of values. | Voucher issued by email or text. Also collectable at OSS. No mention of values. |
| Sheffield | Online and Phone | IEG4 | Local Assistance Scheme (sheffield.gov.uk) | Anyone with insufficient income to meet their needs and no alternative | White goods/seating/Carpets/Curtains/bedding issued in disaster situations | Issued as cash payment for pre-payment meters No values mentioned | Limited to 2 awards in 12-month period. Can only apply if insufficient income and help needed because of an emergency/disaster and health and safety of applicant or family member at risk. Vouchers for food., housekeeping and clothing. No values mentioned. |
| Newcastle | Online | IEG4 | Crisis Support Newcastle City Council | For people who have suffered a disaster/crisis/exceptional hardship including no access to food/clothing/heating and a risk to health & safety which includes no access to food/clothing/fuel/emergency travel Must have insufficient income and in receipt of an eligible benefit | No mention of furniture support | Pre-paid utility top up vouchers | Tesco food/clothing cards or vouchers Shopping packages ordered online and delivered to an applicant Travel costs through the council's travel office Clothing through voucher/gift card scheme. Payments may be made to bank accounts or by pre-paid cash vouchers in extreme circumstances. |
| S'hampton | | | Support in a crisis (southampton.gov.uk) | Southampton do not appear to offer any Local Welfare Support provision | | | |

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| Coventry | Online | In-house | COVID local grant scheme COVID local grant scheme Coventry City Council | Re-branded as a Covid support scheme One hh member must have recourse to public funds, Exceptions to this rule are where there are community care needs, serious health problems and/or risk to a child's wellbeing. | Support for essential items may be via a grant-funded appliance award | Support for gas, electricity, oil, water/sewerage will be made by either a Paypoint Energy top-up or Paypoint voucher | Food awards will be made by food parcel or a food voucher. The award made to residents will be based on need. No further detail re eligibility criteria. |
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