

Appendix B- Examples of customer charge calculations for individuals in receipt of benefits

Example 1- Working Age Customer

Liam is 23. His care and support plan says he needs to live in a supported living house providing 24-hour care and support.

What is the weekly cost of Liam's care and support?

168 hours of Supported Living service x £17.40 per hour = £2,923.20 (based on current standard rates)

Liam's weekly income

ESA Support Group	£198.60
PIP (Daily Living)	£ 89.60
PIP (Mobility)	<u>£ 62.55</u>
Total weekly income	<u>£350.75</u>

Liam's MIG (cost of living allowance)

MIG	£132.45
PIP (Mobility)	<u>£ 62.55</u>
Total disregards	<u>£195.00</u>

Income less total disregards is £350.75 - £195.00 = **Maximum assessed charge of £155.75**

Please note: the charge would likely be less than this in reality, as further disregards could be added for additional disability related expenses. PIP mobility would be in payment for a person of working age on maximum benefits, but the whole amount of mobility payments is disregarded by law in the financial assessment so has no impact on the amount charged.

Example 2- Pension Age Customer

Frank is 92. His care and support plan says he needs a home care service of 30 hours per week.

What is the weekly cost of Frank's care and support?

30 hours home care service x £17.40 per hour = £522.00

Frank's weekly income

State Pension	£270.00
Attendance Allowance	<u>£ 89.60</u>
Total weekly income	<u>£359.60</u>

Frank's MIG (cost of living allowance)

MIG	<u>£189.00</u>
Total disregards	<u>£189.00</u>

Income less total disregards is £359.60 - £189.00 = **Maximum assessed charge of £170.60**

Please note: the charge would likely be less than this in reality, as further disregards could be added for additional disability related expenses. This example is of a person with an unusually high state retirement pension, but nevertheless state pension are welfare benefits. Most pensioners on maximum benefits (including Pension Credit) would have a weekly income of £334.00, rather than £359.60, so their charge would be lower.