

LeedsWatch New Model of Working

Date: 24<sup>th</sup> February 2022

Report of: Chief Officer Safer Stronger Communities

Report to: Communities Housing and Environments Scrutiny Board

Will the decision be open for call in? Yes No

Does the report contain confidential or exempt information? Yes No

### **What is this report about?**

#### **Including how it contributes to the city's and council's ambitions**

This report provides the Communities, Housing and Environments Scrutiny Board with an update on the implementation of the new model of working at LeedsWatch and a progress report in respect of the implementation of recommendations made by the Review Team.

#### **1. Recommendations**

The Board is asked to note the contents of the report and offer feedback having supported the review activity since its initiation

#### **2. Why is the proposal being put forward?**

The Board requested a report in relation to the new model of working implemented by LeedsWatch.

#### **3. What impact will this proposal have?**

**Wards Affected:**

Have ward members been consulted? Yes No

The changes to the way LeedsWatch operate and the new model required to deliver the work streams which now come under LeedsWatch are in the implementation phase.

#### **4. What consultation and engagement has taken place?**

Consultation has taken place through the LeedsWatch Review Steering Group whose membership included Members, Safer Leeds SMT, LeedsWatch staff and other stakeholders. The steering group met regularly throughout the review period.

#### **5. What are the resource implications?**

Resources are in place to deliver the service.

#### **6. What are the legal implications?**

This report does not contain any exempt or confidential information.

## **7. What are the key risks and how are they being managed?**

The service manages key risk through the LeedsWatch Business Continuity Plan. Key projects to modernise the service are managed through a project risk plan which identifies risk and action taken to mitigate risk.

Risk assessments are in place to manage risk across the service, within the building and across roles / duties within the service.

## **8. Does this proposal support the council's 3 Key Pillars?**

Inclusive Growth       Health and Wellbeing       Climate Emergency

Crime and ASB, including noise, impacts on the health and wellbeing of residents, businesses and visitors. Providing services which seek to deter and tackle crime and anti-social behaviour will positively impact on the health and wellbeing of residents, businesses and visitors.

## **9. Options, timescales and measuring success**

### **a) What other options were considered?**

The Review considered a number of options in relation to shifts and the structure of the various teams working within the service. This was shared with and consulted on through Steering Group meetings and through formal consultative arrangements involving Trade Union and staff association representatives

The Trade Union representation and feedback was secured throughout the review design, development and implementation phases.

### **b) How will success be measured?**

The service review will be measured against the recommendations highlighted in the review and performance will be monitored.

### **c) What is the timetable for implementation?**

The Service review was implemented on the 1<sup>st</sup> September 2021. Ongoing activity is taking place to ensure that the review recommendations remain on track and that the service benefits from a programme of continuous improvement.

## **Appendices**

Appendix 1 - LeedsWatch New Models of Working report

Appendix 2 - LeedsWatch Structures

Appendix 3 - Effective Services to the Public ~ Keeping People Safe & Feeling Safe

## **Background papers**

None