

Stakeholder	Type of Initiative	Examples of who has adopted this approach	What is the Purpose/Role of the initiative	How effective in dealing with the causes/symptoms of high concentration of HMOs and populations.	What are the Barriers/Constraints to implementation	Is there potential for Wider Application
Universities	University Housing Strategies	Leeds University Loughborough University	Guide the development of the University's accommodation strategy and its wider relationship with the community	The Strategy is aimed at easing the symptoms of demographic imbalance associated with concentration of student in certain areas of Leeds, whilst ensuring the provision of affordable, safe and accessible accommodation for students.	Collaborative working a range of stakeholders and a commons shared vision and shared priorities.	Yes. HEIs should be encouraged to make a clear statement concerning its housing responsibilities and its future development plans. Housing Strategies should be an integral part to the expansion plans of every HEI
	Community Strategy	Leeds University	Sets out a commitment to work effectively to the mutual benefit of neighbouring communities in the Inner North West of Leeds – via open & transparent communication, promoting community cohesion and matching resources to community priorities.	The strategy has identified a number of recommendations in response to the growth in the number of students living in areas close to the University. The actions arising from these recommendations are being taken forward in partnership with other stakeholders.	Partnership working with stakeholders is a key requirement to take forward effective actions as well as a sustained and ongoing dialogue	Yes. Partnership working amongst all stakeholders is a key element.

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	Community Relations Officer and off campus wardens	Leeds University Loughborough University Oxford Brookes University Nottingham University Southampton University Southampton Solent University	To help address the problems associated with the high percentage of students living in neighbouring communities and to ensure wider community engagement; off-campus wardens or university security can sometimes access university database to see if students are registered at a particular address; can offer a response service to local residents, e.g. at night. Loughborough has also given a senior manager responsibility for community relations, to ensure issues are taken to the top of universities	Good way of channelling concerns from the community	Resources to fund a dedicated post	Yes.
	Neighbourhood Help lines	Leeds University Loughborough University	Single point of contact for issues raised by members of the community.		To be effective in needs to be a joint initiative in partnership with other stakeholders and responsive to residents' complaints.	Yes.
	Disciplinary Procedures for anti-social behaviour	Loughborough University Exeter	Agreements on behaviour on and off campus, with potential disciplinary sanctions; can also have mechanism for writing back to complainant, so keeping residents informed		Throwing students out of university is rarely used. More effective in towns or cities with just one university, so easy to identify which HEI student is from	Possibly

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	Behaviour discussions	Southampton University	Discussions between university, student and local authority to discuss behaviour	Helps to come to a reasonable solution to the problems caused by individual behaviour. Shows severity of actions to students		Yes. Can build on the partnership approaches already in place between some universities and local authorities.
	Housing Awareness Weeks	Solent University	Increase awareness among students, can include promoting accredited properties or how to be a good neighbour for students	Deal with the issues of anti-social behaviour and help to encourage students away from areas where there is an existing concentration.		Yes, most Universities interviewed had similar mechanisms in place.
	Information sharing	Exeter	Sharing information on student properties between the local authority and university	A useful early step in understanding where the concentrations are	Data protection issues	Yes
Student Unions	Promoting awareness of community cohesion	Most student Unions in collaboration with HEIs Loughborough "Silent Student Happy Homes"	Student Accommodation Handbooks	To guide students when seeking accommodation, to encourage students to consider alternate areas for accommodation and to make them more aware of the responsibilities of being good neighbours	Collaborative working between the student unions and HEI as well as wider stakeholders. The necessary resources to deliver the initiatives.	Yes, these types of initiatives can be applied across all Universities and Student Unions.
	Promoting volunteering among students	Solent University	Engaging students in voluntary work, often in the local community	Limited effectiveness, though will increase student awareness of their local area and can increase community engagement between long-term residents and students		Yes, but also to promote this work further, as few residents will be aware of this

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Housing Providers/ Accommodation Agents	Landlord association sessions on studentification Unipol	Southampton Leeds Nottingham	Make landlords aware of issues Drive up property standards; provide clear information on the market to students and their parents, the local authority and landlords; provides a code of standards, which is higher than the statutory minimum		Just better landlords generally involved in landlord associations Cost to introduce and possible capacity constraints for Unipol	Yes Yes
	Landlord association code of practice	Exeter	A code establishing property standards and ethics, with the possibility of sanctions for offenders		Probably limited impact, as it is often the better landlords who are members of landlord associations	Possibly
All Stakeholders	Target Walksafe Scheme	West Yorkshire Police	Initiative runs at the start of the academic year and aims to ensure that student receives advice regarding the safest routes home		Co-ordinating approaches to student safety and Partnership working between the Police and the Universities and Student Unions.	Possibly

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Residents	Shared Housing or Community Strategies	Leeds and Loughborough	Joint strategies and action plans to co-ordinate stakeholders activities and to priorities activities.	Very effective in providing a co-ordinated and partnership approach to implementing shared actions. However, stakeholders argue that the various initiatives were only dealing with the symptoms and not the causes.	A commitment and shared vision from all stakeholders is required to take forward a partnership approach. Need to have the right people/organisations on board. The process can be resource intensive in developing and taking forward a shared approach.	Yes.
	Partnership working	All areas visited	Voicing resident concerns; reporting particular issues; providing evidence; identifying appropriate agencies and individuals to contact	Important part of work	Much of the early discussions are reported to be residents letting off steam rather than talking about positive solutions	Yes
	Speaking at Freshers' Week	Loughborough	Engage students with long-term residents; offer long-term residents something constructive to do; raise student awareness of their local area			Yes, Could be taken on board by other Student Unions where this is an issue.
	Welcome packs	Exeter	Provide information to students about the local area; start to engage students with long-term residents		Cost	Possibly

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Local Authority	Landlord accreditation scheme	Southampton Nottingham	To bring up the property and management standards of private rented properties, often among student landlords but sometimes more widely. Sometimes run training on relevant issues (eg property standards)	Most effective in bringing up property standards	Often self-certification of properties, as schemes do not have the resources to inspect all properties. They are voluntary schemes, so not all landlords will become accredited	Often run in association with universities or through AUNK for student properties or carried out regionally for smaller authorities
	Community charters	Safer Polygon Charter, Southampton	Asking residents to sign up to a charter around noise, rubbish, parking and other forms of acceptable behaviour; possibility of informing university if charter is breached		Dependent on individual residents to sign up to charter	
	Balanced Community Policy	Nottingham	Can benefit from gaining cross-party support among councillors			
	Supplementary Planning Guidance promoting purpose-built halls	Nottingham Loughborough Exeter	Encourage the growth of purpose-built halls of residence by private firms to house students in designated areas; attempting to take the strain away from other areas. Can also be used as part of wider regeneration initiatives	Probably more closely managed than traditional HMOs	It still leads to a concentration of students where the halls are located	Yes

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	Neighbourhood action weeks	Loughborough	Provide interaction between long-term residents and students; additional waste collection; tidying up area; makes street look better, as it get local people to take better care of their area			
	Police Community Support Officer	Loughborough	A role funded by the LA and university for particular areas			
	Street Scene	Leeds	Targeted cleaning initiative in Headingley.	Not that effective as the initiative is targeted at key times during the academic year such as end of term and end of year. To be effective it would require the service to be targeted on a permanent and regular basis.	Resources are a constraint as would require the Cleansing Services for the entire City to be focused on Headingley.	A similar targeted approach is used in Loughborough at peak times during the academic year.
	Fly posting Initiative	Leeds	To control fly posting in and around Headingley. The City Council has issued a contract to a company who provide drums located in Headingley where fly-posters can be displayed. Fly posting is prohibited elsewhere.	The scheme has been successful by discouraging posters to be plastered on buildings, bus shelters etc.	Resources associated with overseeing the contract etc.	Yes.

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	Flyer Control Zone	Leeds	The City Council has imposed a requirement for all businesses to require a licence to distribute flyers. This initiative aims to curb the amount of flyers that are handed out and on the spot fines are imposed for any one without a licence.	The scheme has reduced the number of flyers handed out and a knock on effect is a reduction in the amount of litter.	Resources to co-ordinate and manage this initiative.	Yes
	Skips at the end of academic year	Loughborough	Provide skips in student areas at the end of the academic year for bulk of rubbish	Effective in minimising rubbish on streets	Cost	Yes
	Student/HMO forum	Nottingham Loughborough Exeter	Bring together all the different parties involved, often with people at a high level; gets residents involved in decision-making.	Important for taking ownership of the problems and getting different agencies involved	Much of the early discussions are reported to be residents letting off steam rather than talking about positive solutions	Yes
	Cumulative Impact Policy	Leeds	Where pubs/takeaways apply to extend their opening hours, this policy allows the Council to resist applications on the grounds that the cumulative impact of these premises would be detrimental to the local area.	This initiative was previously used in the City Centre and on the back of this has since been rolled out to Headingley and eventually other parts of the City where problems are experienced.	Will require the development of a policy through Environmental health powers and will require enforcement.	Yes

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	Designated Public Places Order (DPPO)	Leeds	The order bans public drinking in Headingley.	The scheme reduced the level of drinking that previously took place outside of the bars/pubs in the local area and the nuisance associated with this.	This initiative has been adopted by many local authorities across the Country particularly in towns and city centres.	Yes
	Area of Restraint	Leeds Belfast	Identifies and designates an area whereby restraint mechanisms are placed upon certain forms of development i.e. Student housing or HMOs.	Leeds City Council Policy Area of Housing Mix (Policy H15) of the UDP. Started to encourage more purpose-built student housing outside the Area of restraint.	The effectiveness of these policies to control the concentration of student housing and in particular HMOs relies upon the need to have adequate policies in place. However, many local authorities and stakeholders felt that despite having policies in place their effectiveness could be undermined particularly on appeal unless the current Use Classes Order was amended to redefine HMOs and make them subject to planning permission.	Yes. It is argued that the LDF process do need to be put in place. However, the effectiveness will be influenced by Inspectors' decisions at both inquiries and on appeals.
	Threshold Policy	Nottingham Oxford Charnwood Glasgow	This policy approach aims to reduce the concentrations of HMOs by imposing a ceiling threshold upon which planning applications will be resisted.	It is too early in the day to determine the effectiveness of this approach and the successes to date varied across local authorities.		

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	Purpose-built Student Accommodation	Leeds Nottingham Loughborough	Support the development of purpose-built accommodation and its location away from established residential areas.	A substantial number of schemes have been developed in recent years and have tended to be private sector-led and through joint ventures with HEIs/PRS. Schemes have been promoted in areas which promote regeneration. However, to be effective they need to be located in areas with adequate supporting infrastructure such as public transport and local services and close to University facilities.	The location of these schemes needs to be carefully handled so as not to impact upon existing residential communities or increase polarisation.	