



Report of the Chief Officer (ICT)

Member Management Committee

Date: 1st June 2009

Subject: ICT Update on Personal Digital Assistants (PDAs)

Electoral Wards Affected:

Ward Members consulted
(referred to in report)

Specific Implications For:

Equality and Diversity

Community Cohesion

Narrowing the Gap

1.0 Purpose of This Report

1.1 This report has been produced in response to a request from Member Management Committee. The report is intended to provide Member Management Committee with an update on Personal Digital Assistants.

2.0 Main Issues

- 2.1 Members may recall that an update on Personal Digital Assistants (PDAs) was provided to the Member Management Committee meeting in November 2008. At the Member Management Committee meeting in April, officers agreed to provide an update on the future of PDA devices to a subsequent meeting.
- 2.2 Members will be aware that following a tendering process, the Council have a new mobile phone contract with Damovo with the actual service provider being O2.
- 2.3 Members will be aware that PDA devices are still operating on the Orange network at this stage.
- 2.4 Work is progressing to install the appropriate infrastructure to allow the synchronization of email and calendar entries between the Council's systems and the PDAs on the new network.
- 2.5 Once this infrastructure is in place, arrangements will be made to transfer the existing devices to the new network and members will be notified of the process to facilitate this transfer.

2.6 At the time of the move to the new Microsoft environment under the ICE (Implementing the Collaboration Environment) we will advise on options around changing the PDA service.

3.0 Implications For Council Policy And Governance

3.1 There are no implications for Council Policy and Governance.

4 Legal And Resource Implications

4.1 There are no legal and resource implications.

5 Conclusions

5.1 Corporate ICT Services Officers will be in attendance and will provide a verbal position statement with respect to PDAs and statistics on member PDA usage at the meeting

6 Recommendations

6.1 Members are asked to note the contents of this report.