1.0 Introduction

1.1 This is the second session of the Board’s Inquiry. The purpose of this session is to:

- explore whether the needs of older people within local hospitals and care homes are being met, with particular reference to communication, personal assistance, nutrition, privacy and physical environments;
- consider the measures in place, or needed, to ensure particular vulnerable groups, such as older people with mental health problems, are treated with respect for their dignity;
- consider the relevant complaints procedures and whistle blowing policies;
- consider the role of inspectorates and regulators in ensuring the issue of dignity is central to their work, so that breaches of dignity are regarded as serious failures.

1.2 Representatives from Social Services, Leeds Teaching Hospitals NHS Trust, Leeds Mental Health Teaching NHS Trust, the Older People’s Forum, Older People’s Modernisation Team, Department of Health, Healthcare Commission, Commission for Social Care Inspection (CSCI), and Leeds Care Association will be attending the meeting to discuss the above issues with the Board.

1.3 In preparation for the meeting, the following background papers are attached:

Appendix 1 - Extract from the Care Services Improvement Partnership Report ‘Everybody’s Business: Integrated mental health services for older adults – a service development guide’.
2.0 Recommendation

2.1 The Board is asked to note the attached reports in line with its Inquiry into the Dignity in Care for Older People.