



Report of the East North East Area Manager

Inner East Area Committee

Date: 24 March 2011

Subject: Community Charter 2011/12

Electoral Wards Affected:
Burmantofts & Richmond Hill
Gipton & Harehills
Killingbeck & Seacroft

Ward Members consulted
(referred to in report)

Specific Implications For:

Equality and Diversity

Community Cohesion

Narrowing the Gap

Council
Function

Delegated Executive
Function available
for Call In

Delegated Executive
Function not available for
Call In Details set out in the
report

Executive Summary

This report sets out the proposals for a Community Charter for 2011/12 along with details of the partnership working and consultation that has taken place.

The Charter is a public facing document setting out key achievements for the previous year, and a series of promises to the community for the forthcoming year.

Members are asked to endorse the proposals for the Community Charter, including the promises set out in Appendix A and note the information provided from the Neighbourhood Index.

Purpose of This Report

1. The purpose of this report is to present to members the proposed content for the Inner East Area for 2011/2012 including a list of revised promises. It also outlines how the promises have been formulated through partnership working and consultation.

Background Information

2. In 2008 the Area Committee approved a three year Area Delivery Plan which was subject to an annual refresh. The Area Delivery Plan is the local interpretation of the Leeds Strategic Plan and as such reflects and shapes partnership activity in the area and forms the primary partnership plan for the area committee.
3. Since 2009/10 the Area Delivery Plan has been presented as a Community Charter which sets out a number of promises in an accessible and easy to read format. It has become a widely publicised document; sent out to all stakeholders and resident groups.
4. At the February 2011 meeting of the Area Committee members were asked to feed views and ideas for the refresh of the 2011/12 Community Charter through Area Management staff ahead of the March Area Committee.

The Community Charter

5. The revised 2011/12 Community Charter will be produced and issued in June 2011 at the start of the new municipal year. The suggested content is:
 - An introduction from the chair;
 - Promises for action during 2011/12;
 - Local actions and achievements undertaken during 2010/11;
 - Wellbeing spend during 2010/11;
 - Information about the Area Committee;
 - Information on how local residents can get involved in their local community;
 - Councillors' contact details;

Preparation of the Charter promises

6. The promises are the key part of the Charter, setting out the priorities and actions for the Inner East area during 2011/12. The promises are prepared in consultation with ward members, officers from the council and partner agencies, local residents and voluntary and community groups. They are informed by community engagement activity and partnership working which takes place in the Inner East Area which are outlined below.
7. **Team Neighbourhood** – the two neighbourhood managers are developing a team approach to bring together managers from different services. Team Neighbourhood aims to create a sense of dual accountability for front-line staff – both to their

organisation and to the neighbourhood in which they work. Further information is contained in a separate report on the Priority Neighbourhoods.

8. **School Clusters** - Inner East includes three school cluster areas – Inner East, CHESS and Seacroft and Manston. All three leadership groups have developed priorities for action in their area which focus on a family focused approach to support children and young people to achieve their potential.
9. **Neighbourhood Policing Teams** – there are three teams covering the area which are Burmantofts and Richmond Hill, Gipton and Harehills and Killingbeck and Seacroft. Top priorities for these teams are dealing with anti-social behaviour and reducing burglary. The teams also run PACT meetings (police and communities together) which offer the public the opportunity to raise issues of concern with their neighbourhood policing team.
10. **Tasking meetings** take place 6 weekly in each of the priority neighbourhoods. These meetings bring together representatives from the council, West Yorkshire Police, East North East Leeds Homes and other local housing providers to solve problems arising through crime, anti-social behaviour and the environment. Those officers attending work closely with the local communities they serve and have a good knowledge and understanding of the area and its issues. In Seacroft there is also a Health tasking group set up to deliver projects to support local people in improving their physical and mental wellbeing.
11. **Ward member meetings** – these take place on a regular basis to offer ward members the opportunity to discuss issues concerning their ward; Depending on the issues being discussed these meetings may involve officers from the council, partner agencies, and representatives from the community.
12. **Local residents** - Meetings with local residents take place through the newly emerging Community Leadership Teams in Gipton and Seacroft which are referred to in a separate Community Engagement Strategy and Priority Neighbourhood Reports and through forums in Burmantofts and Richmond Hill.
13. Area Management staff also attend residents meetings where appropriate, and have also attended a number of events with a display stand including Seacroft Domestic Violence Event, Burmantofts and Lincoln Green pantomime, and the New Year, New Start event at Compton Road library. In addition a questionnaire was sent out to a wide range of organisations and individuals in the Inner East Area.

The key issues raised in the consultation responses are summarised below:

- The streets need cleaning up, too much litter;
- Problems caused by irresponsible private landlords – properties in poor condition, anti-social behaviour;
- Involve young people in their community to develop a sense of pride and ownership;

- Work with offenders to that they face the consequences of their actions;
- Promote community cohesion;
- There should be a shared responsibility between families and schools for the outcomes of children and young people;
- We should take a multi-agency approach to supporting families in need of help and support;
- Children and young people need help, advice and support with improving school attendance and behaviour, and
- staying in education, employment or training;
- We need to provide activities and support around physical and mental health and wellbeing;
- Address obesity in young people;
- Reduce teenage conception;
- Activities are needed for young and old to improve their health and wellbeing;
- We need to be sensitive to the needs of the baby boomer generation of people of pensionable age who have very different needs to those of the pre-war generation;
- Promote financial inclusion through credit unions, budgeting tips and courses, debt advice, benefits uptake and free school meals.

Leeds Neighbourhood Index (LNI)

13. The Neighbourhood Index is an enhanced area profiling system which provides the Council and its partners with a robust evidence base by which to increase the understanding of some of the key issues that impact on communities and neighbourhoods, plan service interventions and to guide resources into the area of greatest need. It has been produced by the Council with the support of its partner organisations. The Index is grouped into seven domains: Economic Activity, Low Income, Education, Health, Community Safety, Environment, and Housing. By using the data gathered across these domains each MSOA is given an overall position on the Neighbourhood Index. The lower the position, the more challenged the neighbourhood. The higher the number the more successful the neighbourhood.
14. The neighbourhoods are defined using Middle Super Output Areas (MSOAs); a range of data is easily available for these boundaries, and they meet government guidelines that a neighbourhood should contain between 5000 – 10,000 people. There are 108 MSOAs in Leeds, with an average population of 7000.
15. The Inner East area covers twelve MSOAs which are listed below together with their position on the Index for 2010.

MSOA	2010 Neighbourhood Index position
Cross Green, Richmond Hill, East End Park	2
Harehills - Comptons, Sutherlands, Nowells	5

Lincoln Green/Ebor Gardens	7
Harehills	10
Harehills Triangle	13
Gipton South	14
Seacroft South	16
Gipton North	20
Fearnville, Hollin Park, Beechwood, Brooklands	21
Seacroft North	23
Osmondthorpe, East End Park	27
Crossgates and Killingbeck	36

16. The data contained in the Neighbourhood Index show that with a few exceptions, most of Inner East Leeds lies below the city average in all domains. The exceptions are Crossgates and Killingbeck where Environment, Health and Housing domains are above the city average, Seacroft North, Gipton North and Gipton South where Housing is above the city average and Seacroft South where Environment is above the city average.
17. In order to help address the multiple problems of this locality, the Area Committee have previously agreed to continue the intensive neighbourhood management approach to service delivery through five priority neighbourhoods – Seacroft and Killingbeck, Gipton, Harehills, Burmantofts and Richmond Hill. Separate Neighbourhood Improvement Plans (NIPs) have been developed for these areas which are the subject of a separate Priority Neighbourhoods report.

Implications for Council Policy and Governance

18. The promises for the Community Charter provide a local interpretation of the Leeds Strategic Plan with priority outcomes for the area to be delivered against. Actions in the plan were formulated based on consultation with key stakeholders in the local area.

Legal and Resource Implications

19. The Well-Being Fund is used to finance projects which support the promises in the Community Charter. Area Management work with Council services, partner agencies and local communities to take a strategic approach to Well-Being Fund expenditure to ensures best use of this funding.
20. Area Management are responsible for monitoring progress on the promises contained in the Charter and for delivering the actions in partnership with partner agencies and organisations.

Conclusions

21. The priorities set out in the Community Charter are a local interpretation of the Leeds Strategic Plan. The Charter sets out the key actions for 2011 – 12 for Inner East

Leeds. Preparation of the Charter promises is based partnership working, consultation with key stakeholders and statistical data for the area.

Recommendations

22. Members are asked to endorse the proposals for the Community Charter, including the promises set out in Appendix A and note the information provided from the Neighbourhood Index.

Background Papers

Leeds Neighbourhood Index, 2010 LCC Regeneration Services